POWER TO SWITCH LIMITED
(www.powertoswitch.ie)

2022 Audit of Compliance with Price Comparison Website Accreditation Framework (CRU/19/033)

Completed by Glaze Digital	
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POWER TO SWITCH LIMITED – 2022 Compliance Audit

1. BACKGROUND AND TERMS OF REFERENCE

BACKGROUND

'Power to Switch' is a price comparison website (PCW) providing consumers in Ireland with the ability to compare and switch their electricity and gas supplier. It is accredited by the Commission for the Regulation of Utilities (CRU) as a site which provides clear, independent and accurate information.

As part of the CRU Price Comparison Website Accreditation Framework (CRU/19/033) the website provider '*must supply an annual independent audit'* to ensure adherence with the framework.

CRU requires that the website provider (i.e. Power to Switch) secure the services of an independent company to undertake the audit and test compliance against each of the principles contained within the accreditation framework.

Glaze Digital were appointed by Power to Switch to undertake the independent audit to assess compliance against the Accreditation Framework. This was communicated to and accepted by CRU.

TERMS OF REFERENCE

Glaze Digital were appointed to undertake an audit to assess Power to Switch's compliance with the CRU Price Comparison Website Accreditation Framework (CRU/19/033). This is the second audit completed by Glaze Digital in relation to Power to Switch.

The scope of the audit was to be completed under the revised version of the PCW Accreditation Framework published in March 2019. The audit was to assess compliance with the Audit Checklist provided in Annex 1 of the Framework.

APPROACH

CRU supplied 12 test case scenarios (Appendix 1) which were used to assess compliance with each principle of the accreditation framework. Each scenario was undertaken on an agreed date as provided by CRU. The table below outlines the dates each scenario was tested within the audit schedule.

Date	Scenarios
Monday, 10 October 2022	1, 2, 3, 4
Tuesday, 11 October, 2022	5, 6, 7, 8
Wednesday, 12 October 2022	9, 10, 11, 12

Each test scenario provided by the CRU included a range of details including fuel, supplier, payment method, and if applicable supply region, Nightsaver tariff, Smart meter and Prepayment option. The tariff name, whether a smart meter was installed and confirmation as to whether the value of any cashback was to be included was also provided by CRU for each scenario. In relation to usage the typical annual domestic consumption values as determined by CRU have been applied (i.e. 4,200kWh per for Electricity, 11,000kWh for Gas and a combination of both for Dual Fuel), with a 50:50% split for Nightsaver tariffs.

REPORTING STRUCTURE

This report provides a review of compliance against each Principle contained within the Accreditation Framework.

The key requirement of each principle is provided along with a description / commentary on the steps undertaken by Power to Switch to meet the conditions within each principle. For each condition an overall assessment of compliance is noted along with any recommendations for action or improvement.

Some principles within the accreditation framework relate to overall site design, functionality and provision of information. These are not tariff specific and are not dependent on the individual test scenarios. For these principles that concern overall site design one comprehensive test has been completed and included within report (as opposed to 12 individual tests which would yield the same result).

Appendix 2 provides a detailed review of the assessment for each test scenario undertaken against each of the conditions listed within each principle of the framework.

OPINION

Based on an in-depth review of the powertoswitch.ie website as part of the audit assessment and completion of the 12 test scenarios, it is the opinion of Glaze Digital that the calculations and information provided is accurate and complete. As a result it is our position that the website (www.powertoswitch.ie) remains in compliance with the requirements of the CRU Price Comparison Website Accreditation Framework (CRU/19/033)

2. AUDIT REPORT AND FINDINGS

PRINCIPLE 1 – INDEPENDENCE AND IMPARTIALITY

Power to Switch must be independent of any energy supply companies in order to give users an impartial approach to compare market prices. The means a price comparison website is not owned or affiliated with any electricity or gas supplier and can provide impartial information for the user. There are specific requirements in terms of the commercial arrangements that a website provider enters, and the way information is presented on the website which are detailed in each of the conditions tested below.

As Principle 1 relates to the business structure as well as overall site design, functionality and information presented to users one comprehensive test has been applied for each condition required as part of the framework. Compliance with each condition is not tariff specific.

Condition 1a: Independent of any gas or electricity supplier of affiliate

Power to Switch Limited, with Company Number 615128, and trading as powertoswitch.ie is independent of any electricity or gas suppliers as evidenced by their ownership, company and shareholder structure.

Power to Switch provides a clear statement within the 'About Us' section of the website that the business is impartial and independent from and gas or electricity supplier. Additional information provided on the site (graphics and content) highlights that the service is independent from any supplier and that results (by default) are presented in terms of best price.

Status	Compliant with Accreditation Requirements

Condition 1b: Information and data is presented on the site is impartial

The audit has determined that Power to Switch does not present information in a way that would bias a consumer's decision. No one supplier is emphasised over another or presented in a more favourable light. The use of supplier logos, supplier details, information on each supplier and tariff is consistent throughout the site.

As part of the audit the homepage, search pages, results pages were examined, and information presented in relation to suppliers, as well as energy guides and blogs were reviewed. Information provided was impartial and presented in a factual manner without bias and without favouring one supplier over another.

Status	Compliant with Accreditation Requirements

Condition 1c: Results should be presented in terms of best price

Results on the website show that Power to Switch always presents (by default) the lowest cost first for gas, electricity and dual fuel

It is confirmed that for each of the (12) test scenarios applied over each day of the audit were presented, by default, in terms of price i.e. those tariffs that provided the biggest saving listed first in the results page across electricity, gas and dual fuel tariffs.

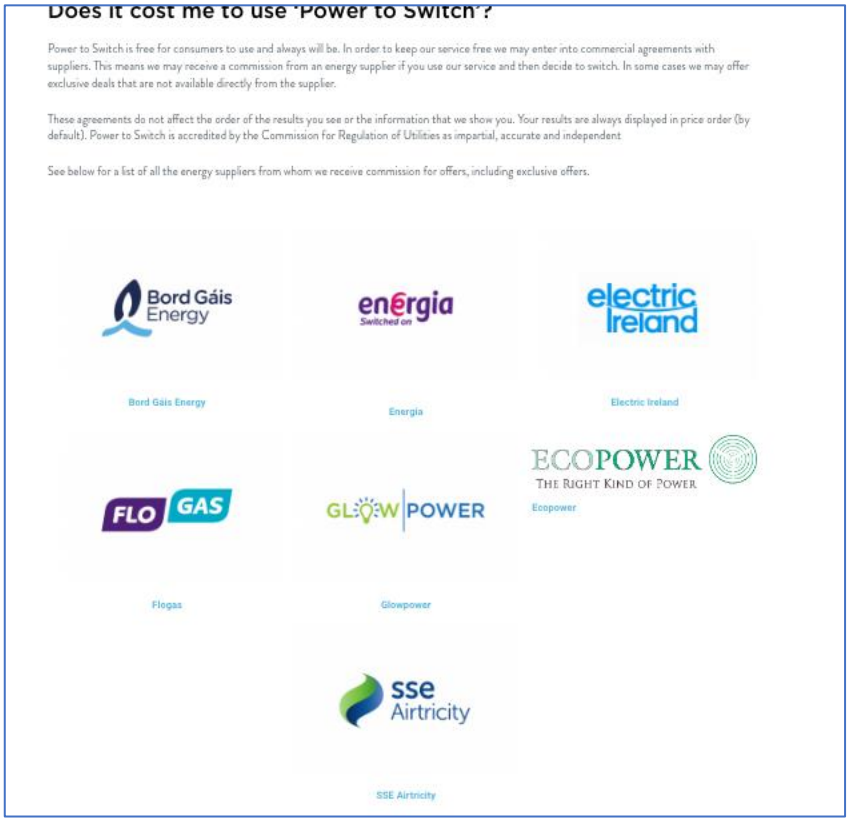
There are 'optional filters' presented on the search results page to refine results (i.e. payment methods, cashbacks and green tariffs) but these are offered from a position of results which are initially displayed by price.

See Appendix 2 (list of test scenarios for confirmation regarding the listing of results in terms of best price by default.

Status	Compliant with Accreditation Requirements

Condition 1d: Table on website that commission or payment is received by suppliers and Condition 1e: Table on website that states from whom payments are received for exclusive offers

Power to Switch provides information on the site ('About Us' section https://powertoswitch.ie/about/) which summarises the business model for the service. It details that the service is free for consumers and that the company will enter into commercial relationships with electricity and gas suppliers. The site provides a list of all energy suppliers for whom Power to Switch have a commercial relationship and including those suppliers who may provide commission for exclusive offers.



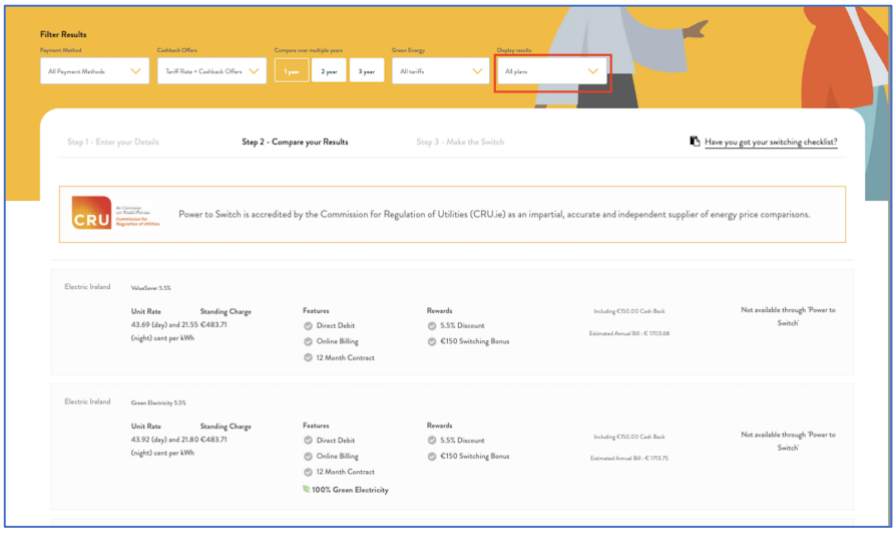
As Power to Switch establishes additional commercial relationships with other suppliers in the Irish market it is important, they update and reflect these agreements (and any change to existing agreements) within ten working days. In addition, with several suppliers exiting the Irish market it is important when relevant these are removed. When compared to the 2021 audit report it is apparent that suppliers with which Power to Switch had a commercial relationship (e.g Bright, Iberdrola and Panda Power) have been removed.

Status	Compliant with Accreditation Requirements

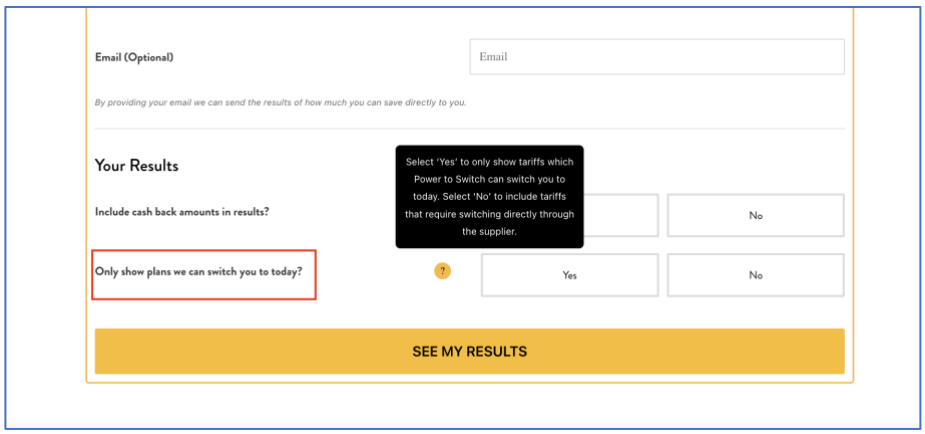
Condition 1f: Does not recommend an alternative supplier if a consumer cannot automatically switch online to chosen supplier

Across all test scenario results Power to Switch did not suggest (or recommend) an alternative supplier if the website could not process an online switch to the consumers chosen supplier. In the instances tested if a switch could not be initiated online then consumers are not offered an alternative option or supplier to select.

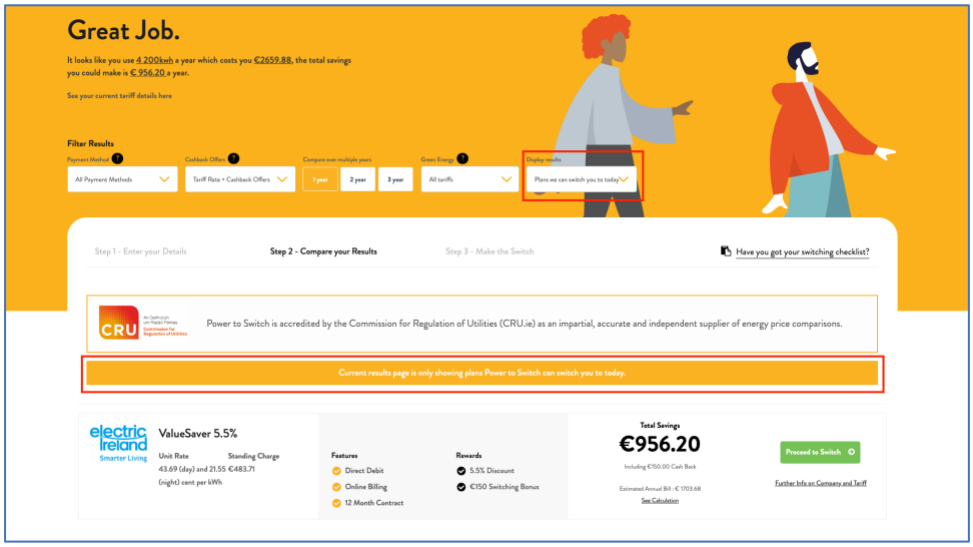
In the example (screenshot below) a customer cannot switch to the Electric Ireland Valuesaver 5.5% energy plan, which is the cheapest result, when 'all plans' are selected as the results view. The website does not offer an alternative or present customer with a list of tariffs they can switch to online via the website. All tariffs are lists by cheapest tariff even if the customer cannot switch online via the website.



It is noted that powertoswitch.ie presents the user at comparison stage (enter details) whether they wish their results to show only tariffs that are available to sign up via the site. In testing, Glaze Digital can confirm that the question does not provide a pre-ticked or 'default' value, thereby requiring the user to actively select [Yes] or [No].



As the screenshot shows below if 'Yes' is selected by the user to show only tariffs the site can switch them to today then a message is displayed at the top of the results to remind the user that not all tariffs are listed. In addition, the user can select from the results page to view 'all tariffs' without having to return to the results page. No alternative supplier is recommended at any stage or no matter how the user decides to view results.



Status	Compliant with Accreditation Requirements

Condition 1g: No advertisements from energy suppliers displayed on the home page or on the energy price comparison pages

Power to Switch does not carry any advertisements or promotions from electricity or gas suppliers, their agents or affiliates on the website. The business does not include any advertisements on the website from any other source. No display ads, banners, pop-ups etc are promoted through the site

Status	Compliant with Accreditation Requirements

PRINCIPLE 2 – INCLUSION AND PRESENTATION OF TARIFFS

Power to Switch must allow consumers to make an informed choice regarding the electricity, gas or dual fuel tariff that is right for them. This is based on providing users with an accurate, up to date and complete picture of the tariffs currently available in the market. There are specific requirements in terms of how comparisons (tariffs) are calculated and treated within the site and how information is presented to consumers to help them make an informed decision. These conditions are set out below and have been assessed against each of the 12 test scenarios presented.

Condition 2a: Includes all publicly available tariffs offered by licenced suppliers

As part of the audit process comparisons were completed across each of the 12 test scenarios. The results obtained for each test included publicly available tariffs for new customers across all suppliers in the market.

In accordance with the clarification provided by CRU in relation to the publishing of publicly available tariffs (CRU / 2115) the audit has included an assessment of tariffs presented on supplier websites against tariffs presented on Power to Switch. Exclusive offers or win-back retention offers that are not publicly available tariffs and not published on suppliers' websites are not included within this assessment. It is noted in line with 'CRU21031 CRU Guidance to PCWs on displaying ToU tariffs', Power to Switch currently lists available Standard Smart Tariffs (SST) across each supplier.

Bord Gáis Energy

Tariff Name	Fuel	Listed on Power to Switch Yes / No?	Any Additional Comments
New Electricity Offer	Electricity	Yes	
100% Green Electricity	Electricity	Yes	
New Gas (10%)	Gas	Yes	
New Dual Fuel	Dual Fuel	Yes	
Green Dual Fuel	Dual Fuel	Yes	
Pre Pay Gas	Gas	Yes	
Standard Smart Dual Fuel	Smart	Yes	P2S currently list SST
Standard Smart Electricity	Smart	Yes	P2S currently list SST

Community Power

Tariff Name	Fuel	Listed on Power to Switch Yes / No?	Any Additional Comments
Standard	Electricity	Yes	
Standard SST	Smart	Yes	

Ecopower

Tariff Name	Fuel	Listed on Power to Switch Yes / No?	Any Additional Comments
Standard	Electricity	n/a	
Smart Standard Plan	Smart	n/a	

* Power to Switch confirmed that Ecopower requested removal of tariffs on 16th Sept 2022.

Energia

Tariff Name	Fuel	Listed on Power to Switch Yes / No?	Any Additional Comments
Home Electricity	Electricity	Yes	
Grow Electricity			
Cheapest Gas Offer	Gas	Yes	
Energia Home Dual Fuel	Dual Fuel	Yes	
Energia Grow Dual Fuel		Yes	
Energia Home Connect SST	Smart	Yes	P2S currently list SST
Smart Standard Dual Fuel	Smart	Yes	P2S currently list SST

Electric Ireland

Tariff Name	Fuel	Listed on Power to Switch Yes / No?	Any Additional Comments
Valuesaver 5.5%	Electricity	Yes	
Green Electricity 5.5%			
Pay as You Go			
EnergySaver 14%	Gas	Yes	
Pay as You Go (Gas)			
Dual Fuel ValueSaver 8.5%		Yes	
Dual Fuel with Green Energy		Yes	
Home Dual SST	Smart	Yes	P2S currently list SST
Home Electric SST		Yes	P2S currently list SST

Flogas

Tariff Name	Fuel	Listed on Power to Switch Yes / No?	Any Additional Comments
Green Future Electricity 22% 2yr	Electricity	Yes	
Green Future Electricity 20% 1yr			

Standard			
Green Future Gas 22% 2y	Gas	Yes	
Green Future Gas 20% 1y			
Pay as You Go			
Standard Gas			
Green Future Dual Fuel 22/22% 2yr	Dual Fuel	Yes	
Green Future Dual Fuel 20/20% 1yr			
Dual Fuel Standard			
Flogas SST		Yes	

PrePayPower

Tariff Name	Fuel	Listed on Power to Switch Yes / No?	Any Additional Comments
Standard (Classic Pay)	Electricity	Yes	
Smart Pay			
PrePay Gas	Gas	Yes	
Standard Dual Fuel	Dual Fuel	Yes	
Standard SST	Electricity	Yes	
Standard SST	Dual Fuel	Yes	

SSE Airtricity

Tariff Name	Fuel	Listed on Power to Switch Yes / No?	Any Additional Comments
1 Year eStore Electricity 10% + eStore credit		Yes	
1 Year eStore Electricity 10% + Welcome credit		Yes	
1 Year Gas 10%; 8%; 4%; 2%	Gas	Yes	
1 Year eStore Electricity 10% + Welcome credit	Dual Fuel	Yes	
1 Year eStore Electricity 10% + eStore credit			
Smart Standard Dual Fuel	Dual Fuel	Yes	P2S currently list SST
Standard Smart Tariff	Electricity	Yes	P2S currently list SST

Pinergy

Tariff Name	Fuel	Listed on Power to Switch Yes / No?	Any Additional Comments
Pinergy Smart	Electricity	Yes	
Pinergy Lifestyle (SST)	Smart	Yes	

Waterpower

Tariff Name	Fuel	Listed on Power to Switch Yes / No?	Any Additional Comments
Standard Electricity (Online)	Electricity	Yes	
Standard Electricity (Post)			
Standard SST			

* CRU provided notification (29th Sept) to PCW's to state that they were not under any requirement to publish Waterpower offers. This notification has been subsequently updated on 19th Oct, post audit.

Status	Compliant with Accreditation Requirements

Condition 2b: Default period set as one year with the option to display longer time periods. The EAB should also be presented.

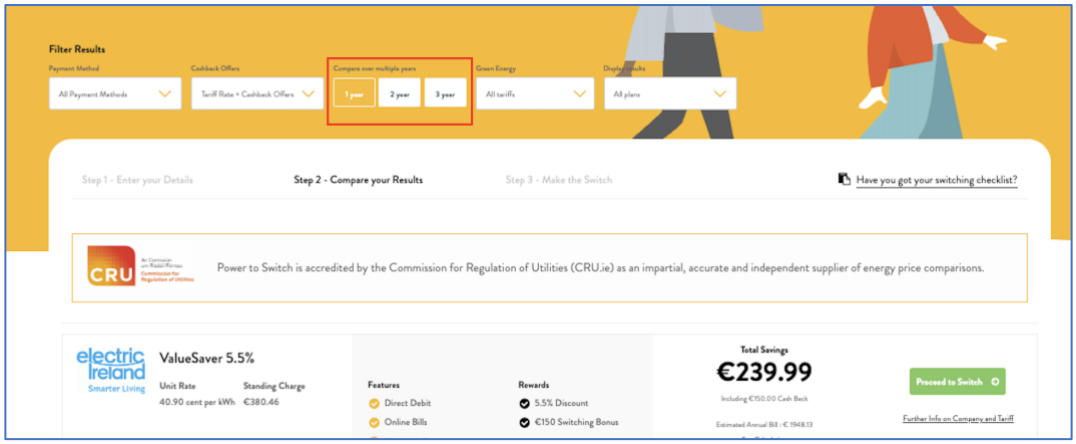
Across the test scenarios the audit has determined that one year is the default time period for all comparisons across gas, electricity and dual fuel. Confirmation that comparisons are based on an annual basis are detailed on the site. Users are informed that calculators identify annual energy usage / spend and this is the basis to compare against other deals available in the market. The Estimated Annual Bill (EAB) is presented for both the current tariff and all tariffs displayed in the results listing.

In the results page details of the user's current annual energy cost and energy consumption are displayed on the main page header (with the option to open a 'pop-up' to see further details regarding the current tariff). The Annual Savings and Annual cost are provided for all deals that the user may wish to consider from the results page.

Details of Current Annual Cost and Usage Provided by Power to Switch

Annual Saving and Cost presented for all tariffs in results

Power to Switch displays results by default over a one-year period but allows the user to lengthen the comparison period over two or three years (see below). In addition, standing charges are displayed as an annual cost.

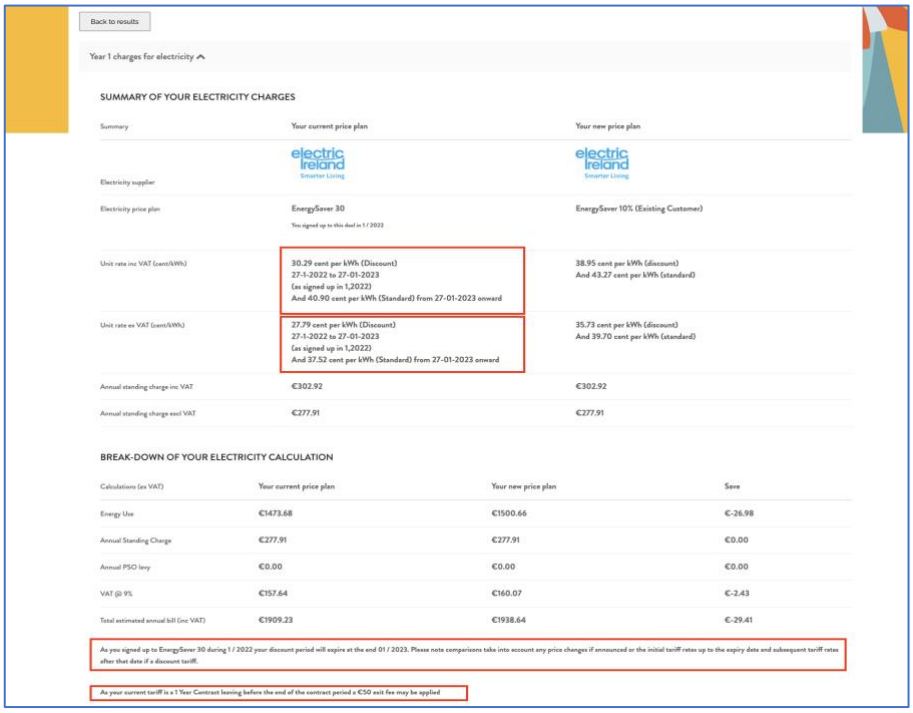


Status	Compliant with Accreditation Requirements

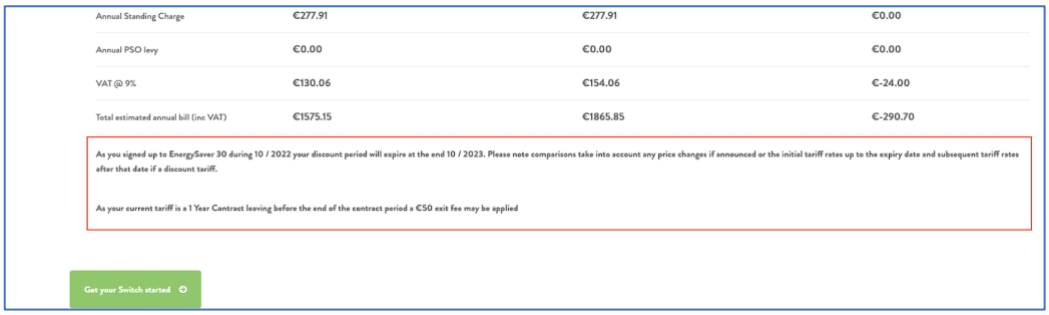
Condition 2c: Rules around tariff offerings that expire / are due to change within the comparison period.

Across each of the comparisons a number of scenarios were tested that ensured tariff rates either expired or changed over the period applied (i.e. price change, a discount term ending or transferring to a standard rate).

The applicable tariff rates are displayed in the 'See Calculation' link along with the date for which they apply and are provided including and excluding VAT.



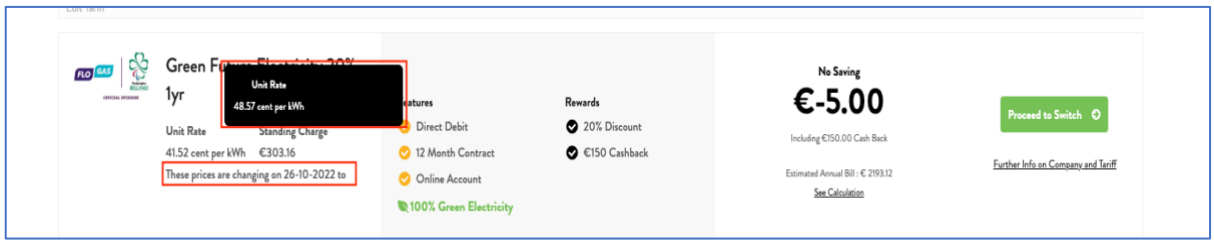
The date the tariff rate is due to change, following the introductory discount period, is highlighted to the user as well as confirmation that any announced price changes will be factored into the comparison.



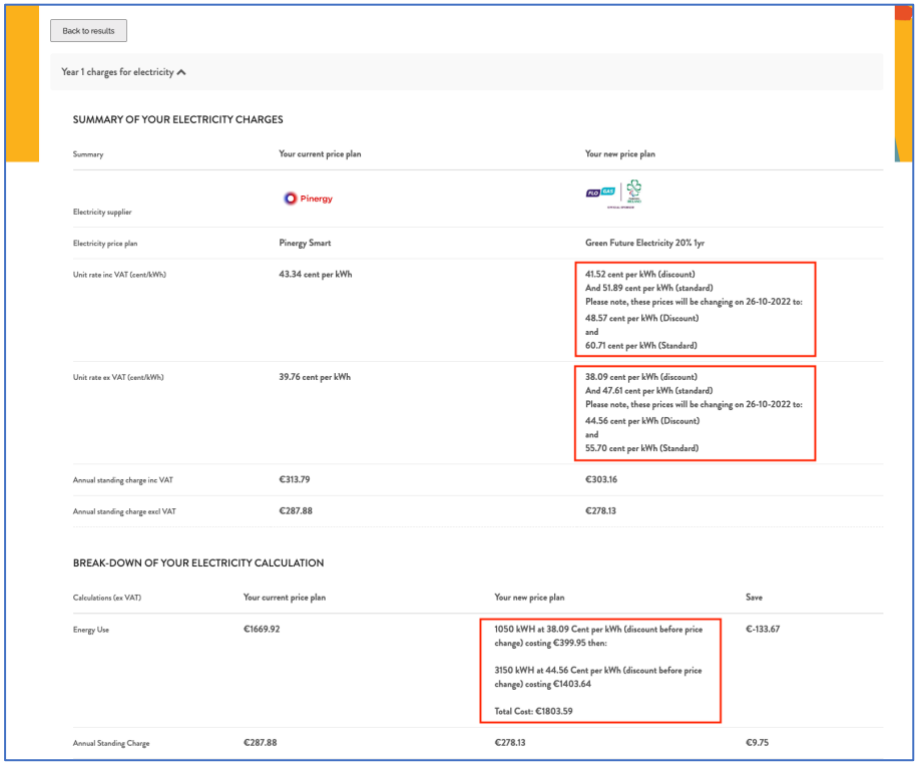
As part of the CRU Accreditation framework a PCW should factor in price changes that have been announced and come into effect within the comparison period.

During the period of the audit, Flogas had announced changes to their tariff rates. As a result, it was possible to examine whether powertoswitch.ie highlighted price changes to the user and factored these into their calculations and ultimately the results presented. Detailed information is presented in Appendix 2 which include details and screenshot for each of the scenarios included within the audit schedule. However, a summary of the information presented to the user is detailed below

On the main results page (see screenshot below) the user is informed that a price change is scheduled to take place and the new rates that will apply are displayed via a roll over icon.



A detailed breakdown is provided when the user selects the '*See Calculation'* option in relation to the planned price change (see below). The date of the price change is detailed as well as the tariff rates, exclusive and inclusive of VAT, both in terms of the discount and standard rates. If a change to the Standing Charge is applicable this is also presented and factored into the result calculation.

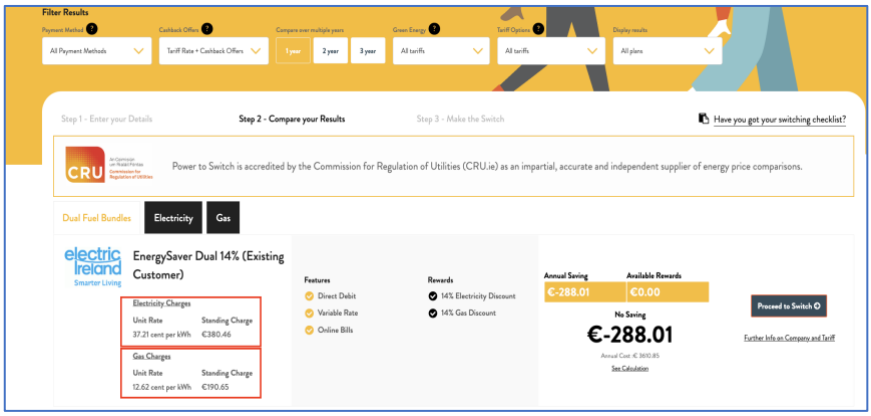


Status	Compliant with Accreditation Requirements

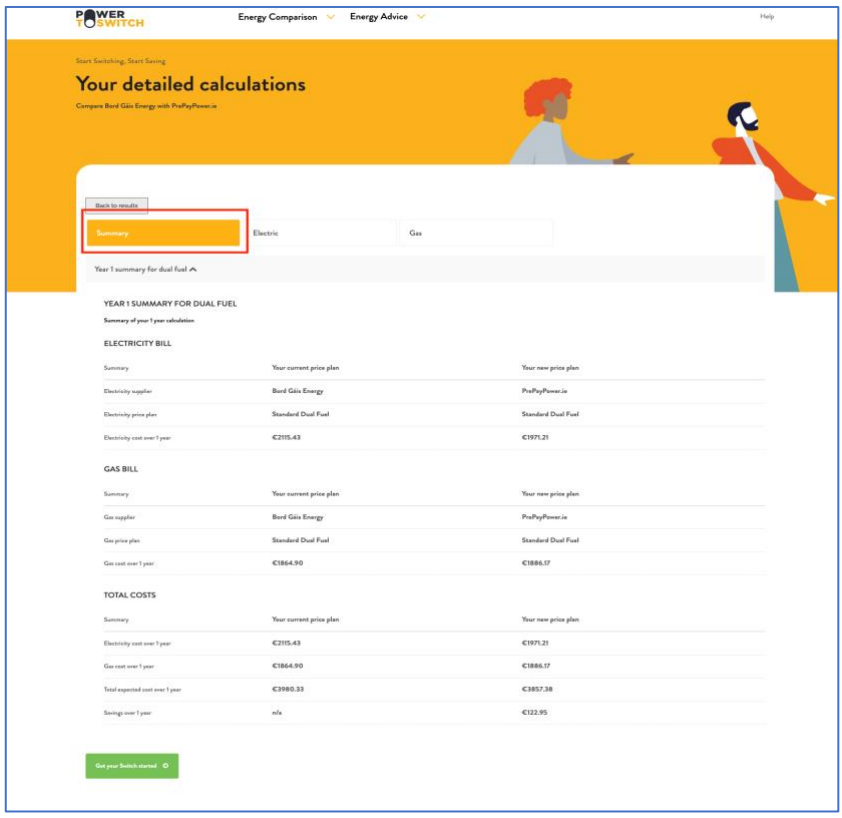
Condition 2d: Gas and Electricity base prices shown separately in dual fuel bundle

Across all Dual Fuels tariffs tested as part of the audit it is confirmed that the base Gas and Electricity prices are shown separately.

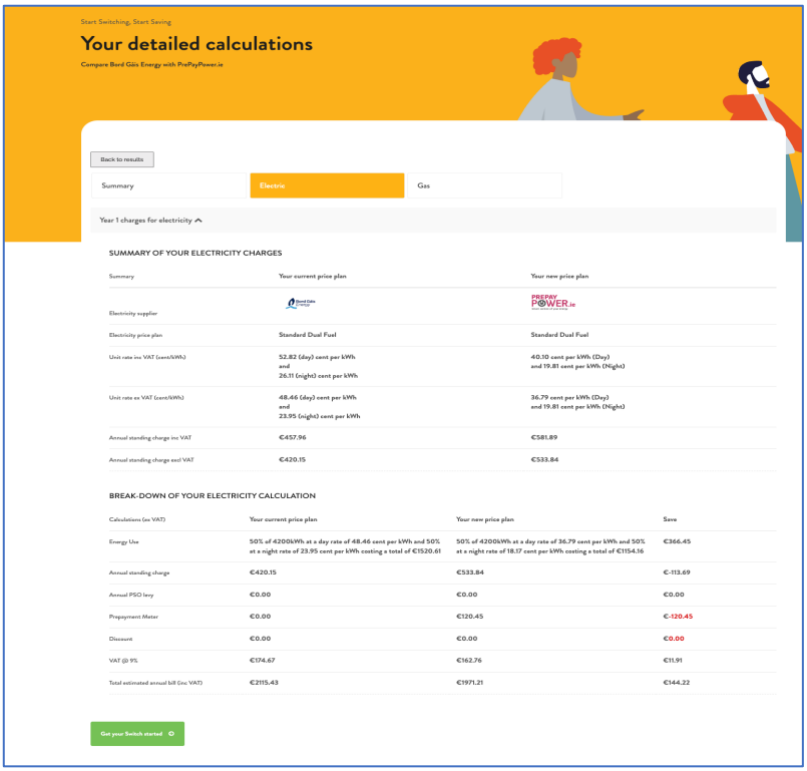
The summary results page provides the tariff rate (incl VAT) and annual standing charge (incl VAT) for both the gas and electricity aspects of the deal. Information is also provided on additional components of the bills such as Direct Debit, Online Bills, Contract Terms etc.



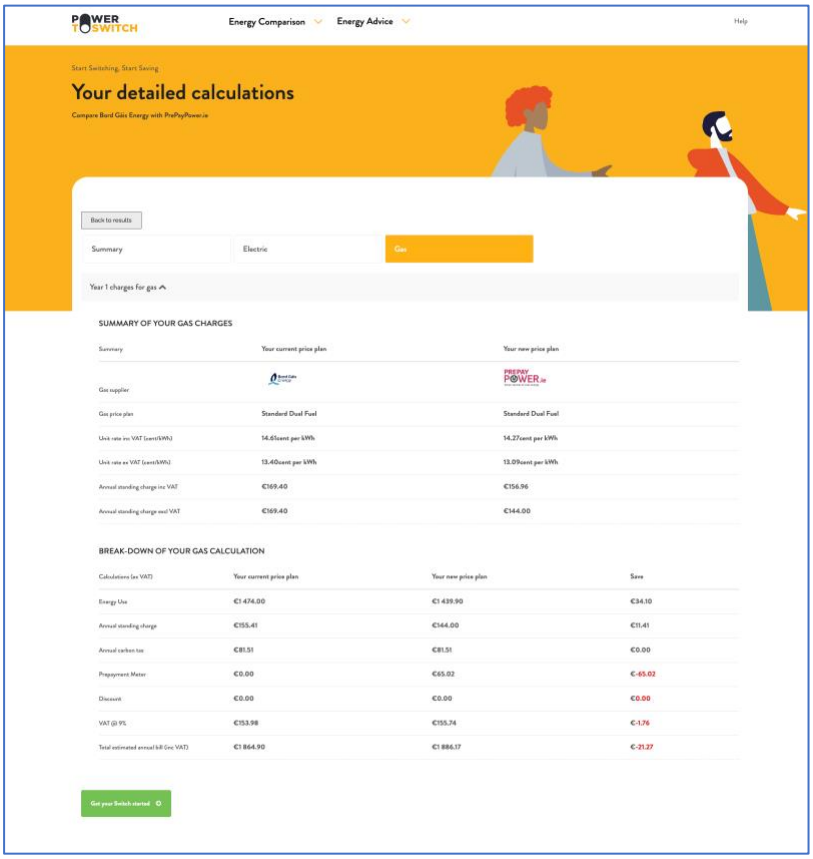
The 'See Calculation' option provides the user with the ability to examine in further detail all aspects of the current tariff and tariff under consideration – for Dual Fuel this is broken down into specific gas and electricity elements.



Dual Fuel Summary - See Calc Page

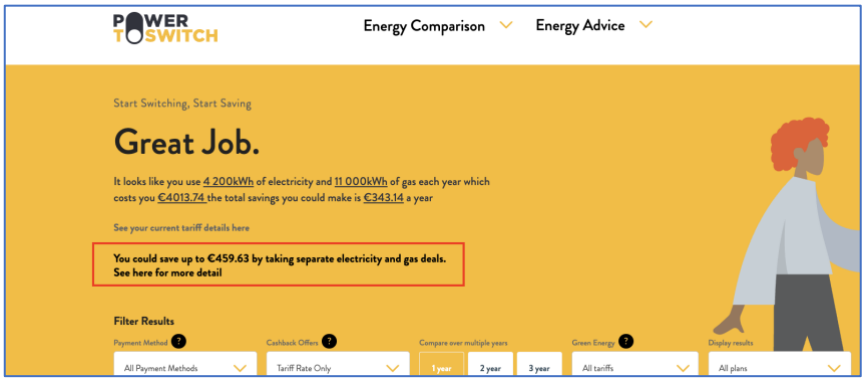


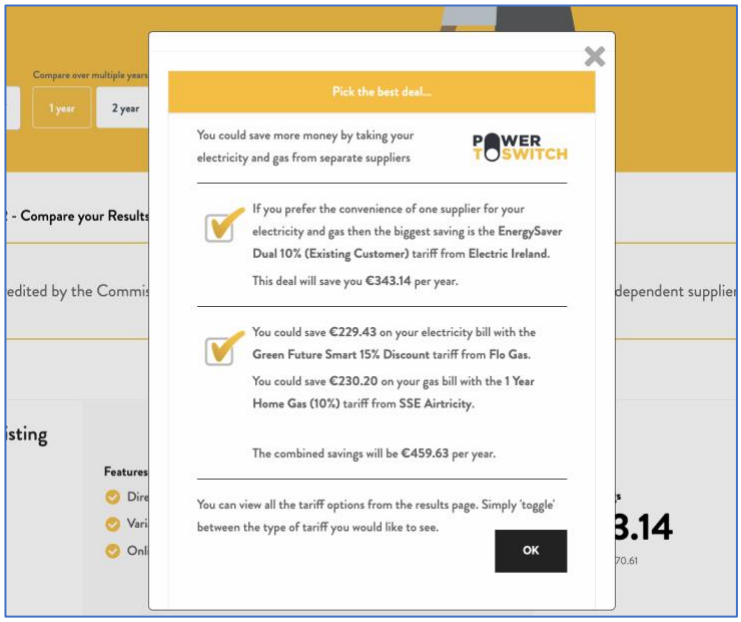
Dual Fuel Electricity - See Calc Page



Dual Fuel Gas - See Calc Page

In addition, it is noted that when a user compares a Dual Fuel tariff, but increased savings can be realised by taking separate electricity and gas deals this is flagged for the user. Of course, the user may prefer a dual fuel deal but to provide greater choice Power to Switch also flags the saving from individual deals through a message on the main header and pop-up.

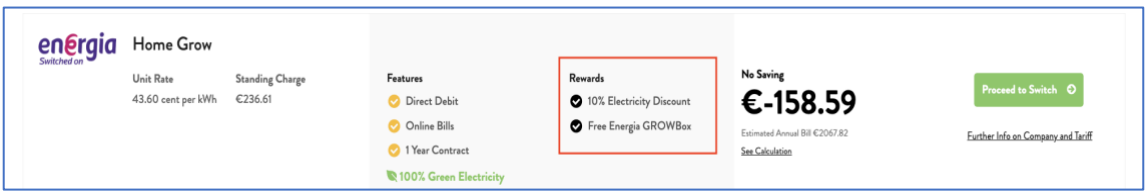




Status	Compliant with Accreditation Requirements

Condition 2e: Details of non-cash offers listed separately to base prices

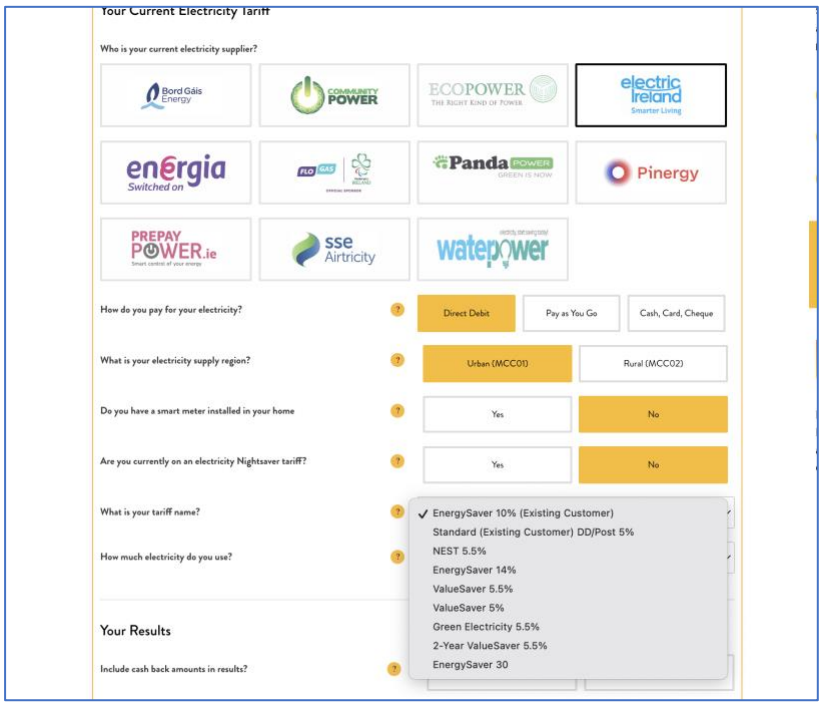
Non-cash offers (as shown below) in terms of cashbacks or other promotions are displayed separately under the 'Available Rewards' column. Across the other test scenarios applied non-cash promotions such as discount day outs, free LED bulbs or home energy kits are displayed in this section and separate to base price.



Status	Compliant with Accreditation Requirements

Condition 2f: Legacy information is presented for comparison purposes

As part of the audit information on legacy tariffs contained on the price comparison site was reviewed as far as practicable. A legacy tariff is a tariff that is no longer available for sign up, however, it is a tariff that a customer could still be on at the moment. Legacy tariffs are included on powertoswitch.ie so the consumer can select the correct base tariff for their comparison. It is noted that suppliers no longer active in the market at the time of the audit have been removed (e.g. Bright, Iberdrola).



As information presented on these tariffs is no longer available directly from suppliers' the information presented on the site has been reviewed. For a number of tariffs, it was clear that although several tariffs were available to select as existing tariff these were not displayed in the results page (i.e. a legacy tariff). For the Electric Ireland example (screenshot above) it is noted that there are several tariffs to select from as current tariff. However, at the time of the audit tariffs displayed for the user to select included Nest 5.5%, 2 Year Valuesaver 5.5%, energySaver 30% - these were not available as active tariffs and therefore classified as legacy tariffs.

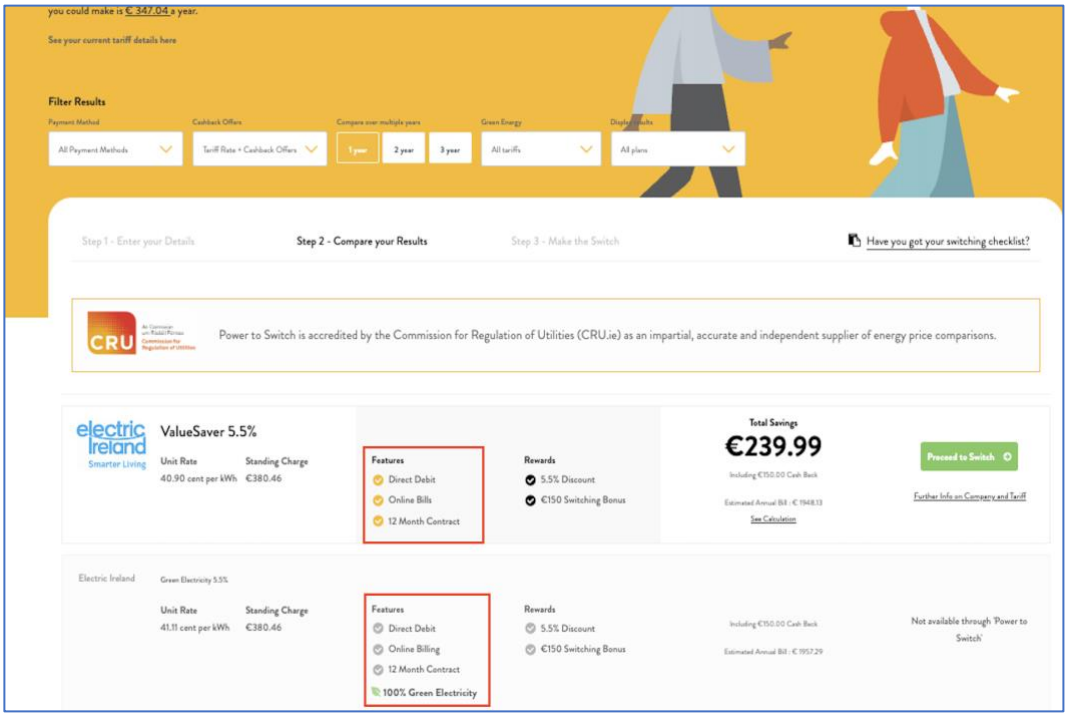
In discussions with Power to Switch regarding this specific issue and example they were able to provide historical pricing sheets and tariff information provided by a range of suppliers which confirm when tariffs were added and removed from sale.

Therefore, it is our assessment that Power to Switch applies processes to ensure that tariffs not available for sign-up are provided (when appropriate) for users to select as their existing tariff

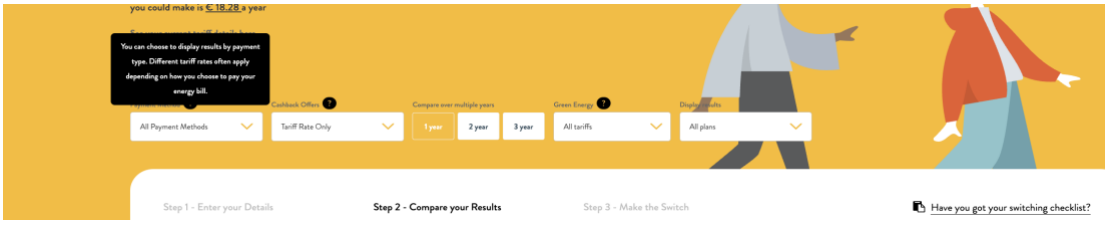
Status	Compliant with Accreditation Requirements

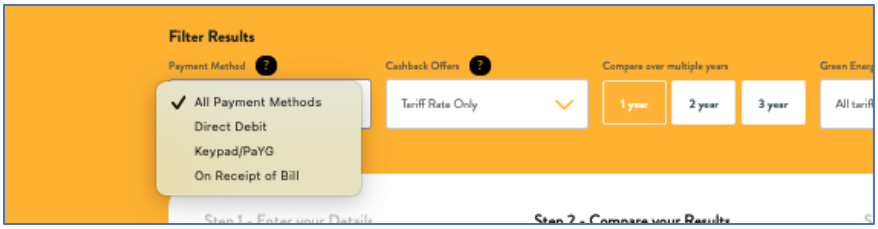
Condition 2g: Details are listed for alternative payment methods for tariffs.

The audit has confirmed that details of the main payment method for each tariff presented on the results page is included for the user to review.



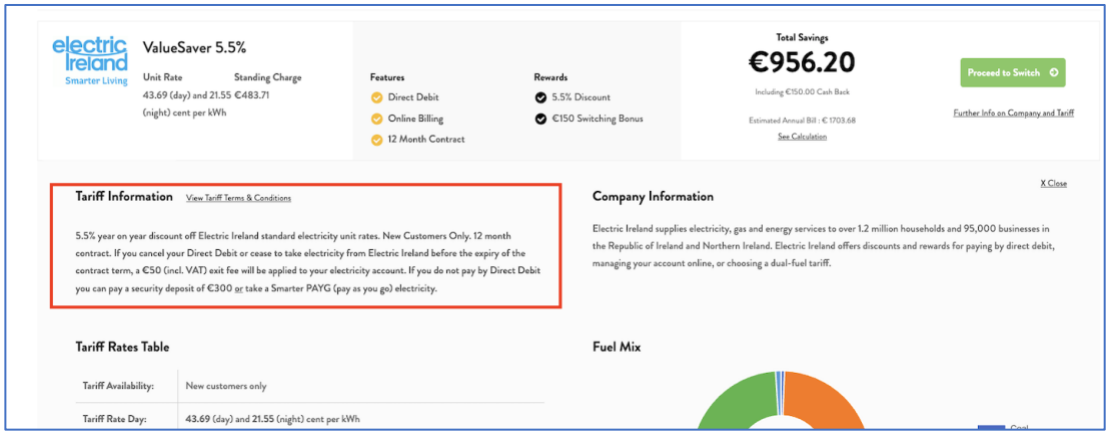
The user also can choose the type of tariff based on payment option they wish to see in the results page. There is a rollover text to explain what the filter option will mean relation to results presented (i.e. *You can choose to display results by payment type. Different tariff rates often apply depending on how you choose to pay your energy bill)*





In addition, additional or alternative payment methods for tariffs are provided. This is referenced in the main results page with additional detail included in the Further Info tab (see below). This includes reference to any form of payment schedule such as level pay or budget planner. Details of any additional requirements linked to a form of payment (i.e. security deposit for paying on receipt of bill) are also presented to the user.

It was also noted that the conditions associated with each payment method are provided on the site. For example, discount rates may be applicable when users select Direct Debit or online billing.



Status	Compliant with Accreditation Requirements

PRINCIPLE 3 – CALCULATION OF PRICE COMPARISONS

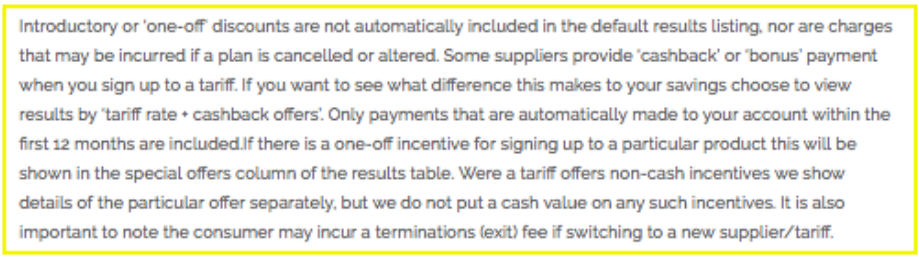
Power to Switch must allow consumers to make an informed choice on the electricity or gas tariff offer that is right for them. The site should provide impartial results for consumers based on clear and accurate information. The following conditions have been assessed across each test scenario to confirm whether Power to Switch calculates price comparisons in a way that provides accurate information to consumers.

Condition 3a: Cost comparison calculation does not include i) Discounts that apply to other services ii) Non-price offers and iii) Any discounts paid beyond the comparison period and

The audit findings confirm that as part of the calculation to compare savings across suppliers and tariffs all non-recurring discounts, special offers or promotions are removed from the comparison by Power to Switch. Any 'loyalty' payments which are paid beyond the 12 months on which the comparison is based are also not included.

As previously mentioned in Condition 2d/2e, all non-price offers, promotions or additional offers are separated out from the comparison of cost calculation. It was noted that an option is presented on the site at comparison stage and results page (filter option) to search results based on cashback offers which are automatically applied to accounts. This issue is addressed further within this report under condition 5e.

The approach to the treatment of non-price offers, sign up offer or other promotional discount is explained to users of the site in the 'About Us' section which details how electricity, gas and dual fuel comparisons are calculated.



Introductory or 'one-off' discounts are not automatically included in the default results listing, nor are charges that may be incurred if a plan is cancelled or altered. Some suppliers provide 'cashback' or 'bonus' payment when you sign up to a tariff. If you want to see what difference this makes to your savings choose to view results by 'tariff rate + cashback offers'. Only payments that are automatically made to your account within the first 12 months are included.If there is a one-off incentive for signing up to a particular product this will be shown in the special offers column of the results table. Were a tariff offers non-cash incentives we show details of the particular offer separately, but we do not put a cash value on any such incentives. It is also important to note the consumer may incur a terminations (exit) fee if switching to a new supplier/tariff.

Status	Compliant with Accreditation Requirements

Condition 3b: Introductory sign up offers, one-time discounts/special offers or other promotional discounts are not included in default price comparisons

After reviewing powertoswitch.ie energy results table and calculations, it can be confirmed that energy calculations do not include introductory sign up offers, one-time discounts/special offers or other promotional discounts.

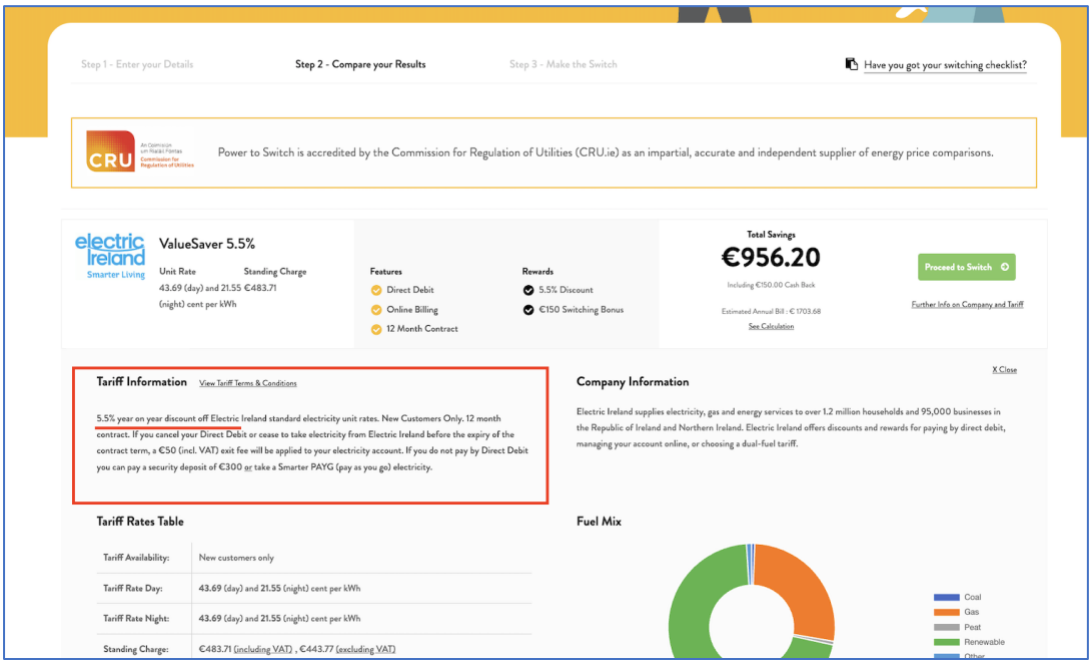
As highlighted powertoswitch.ie provides a filter option where the value of any automatic cashback is included in the cost calculation provided the cashback is automatic, paid within 12months and does not require the customer to perform an activity in order to claim the cashback.

Status	Compliant with Accreditation Requirements

Condition 3c: i) Cost comparisons should include the following: Recurring discounts that are paid automatically and ii) Cost Comparison should include the following: fixed charges.

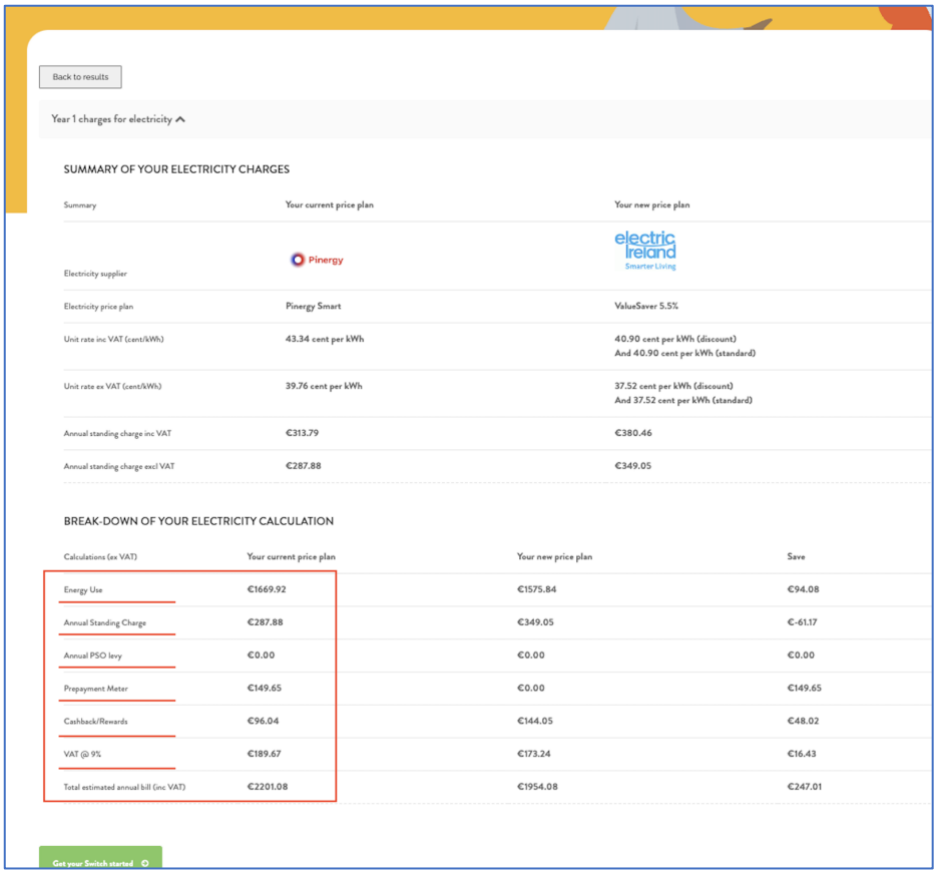
Many of the tariff scenarios tested with the audit process included those with a recurring discount. It is confirmed for the tariff scenarios tested that recurring discounts are factored into the calculations as these are not time bound and will be available throughout the lifetime of the tariff. In the scenarios tested these included common discounts due to direct debit payment discounts or on-line billing discounts.

It is also confirmed that tariffs with a continuing discount are calculated correctly within the comparison service, including the option to compare costs over two and three years. For example, see screenshot below, for Electric Ireland an ongoing 5.5% 'perpetual' discount is factored into calculations.



Any fixed charges (i.e. Pre-Payment Meter Charges) are also included in the comparison of tariffs and presentation of results. It was also checked and confirmed that the following charges are all accurately displayed.

- Standing Charge for individual suppliers
- PSO Levy
- Carbon tax
- Value Added Tax



Back to results

Year 1 charges for electricity

SUMMARY OF YOUR ELECTRICITY CHARGES

Summary	Your current price plan	Your new price plan
Electricity supplier	Pinergy	electric ireland Smarter Living
Electricity price plan	Pinergy Smart	ValueSaver 5.5%
Unit rate inc VAT (cent/kWh)	43.34 cent per kWh	40.90 cent per kWh (discount) And 40.90 cent per kWh (standard)
Unit rate ex VAT (cent/kWh)	39.76 cent per kWh	37.52 cent per kWh (discount) And 37.52 cent per kWh (standard)
Annual standing charge inc VAT	€313.79	€380.46
Annual standing charge excl VAT	€287.88	€349.05

BREAK-DOWN OF YOUR ELECTRICITY CALCULATION

Calculations (ex VAT)	Your current price plan	Your new price plan	Save
Energy Use	€1669.92	€1575.84	€94.08
Annual Standing Charge	€287.88	€349.05	€-61.17
Annual PSO levy	€0.00	€0.00	€0.00
Prepayment Meter	€149.65	€0.00	€149.65
Cashback/Rewards	€96.04	€144.05	€48.02
VAT @ 9%	€189.67	€173.24	€16.43
Total estimated annual bill (inc VAT)	€2201.08	€1954.08	€247.01

Get your Switch started

Status	Compliant with Accreditation Requirements

Condition 3d: CRU review on Discounts

The Accreditation Framework states in Condition 4 that CRU reserves the 'right to review any new form of discount and issue accredited website providers direction as to how such discounts should be treated'

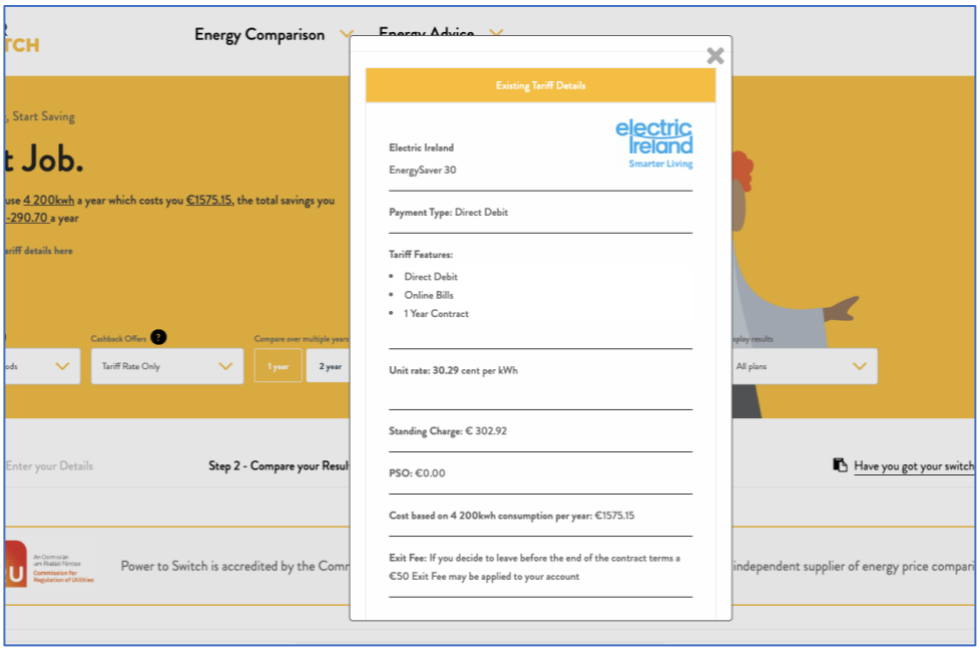
At the time of audit, no further direction or requirements were communicated by CRU in addition to the conditions of the existing accreditation framework.

Status	Compliant with Accreditation Requirements

Condition 3e: The following details must be displayed where a consumer has entered details of their current tariff: (to include):

- current suppliers name
- current tariff name
- unit rates / standing charges
- current payment method
- all discounts included in calculation of the current tariff
- estimated current spend (€) per annum and
- estimated current usage (kWh) for electricity and/or gas

The audit confirms that the details required under Condition 3e for the user's current tariff is displayed for all scenarios tested (see below). Powertoswitch.ie provides a 'pop-up' option from the main results page for the user to view their '*Current tariff details*'.

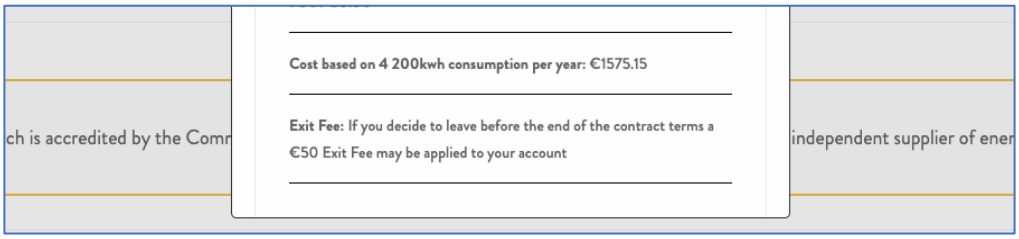


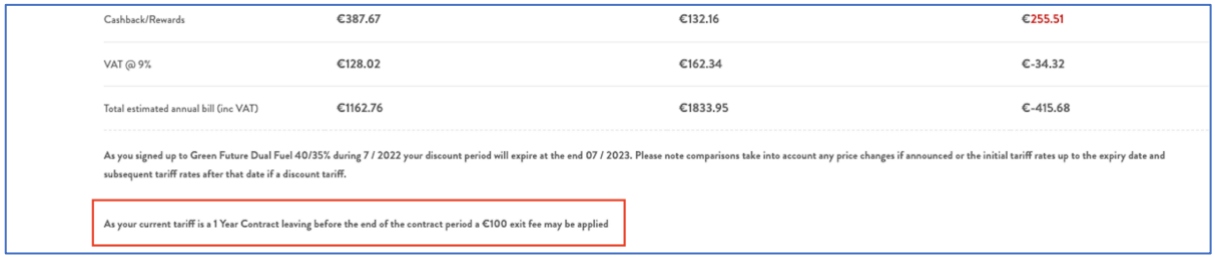
Additional information regarding other features of the current tariff, charges and terms are provided within the 'Further Information' tab and 'See Calculation' option.

Status	Compliant with Accreditation Requirements

Condition 3f: Any termination fee customers will incur by switching from their current tariff shown:

Powertoswitch.ie highlights to the customer when they might be liable to pay an early exit fee if they are still in contract with their current supplier. This is displayed in the Current Tariff information and the See Calculation information that is presented to the user.



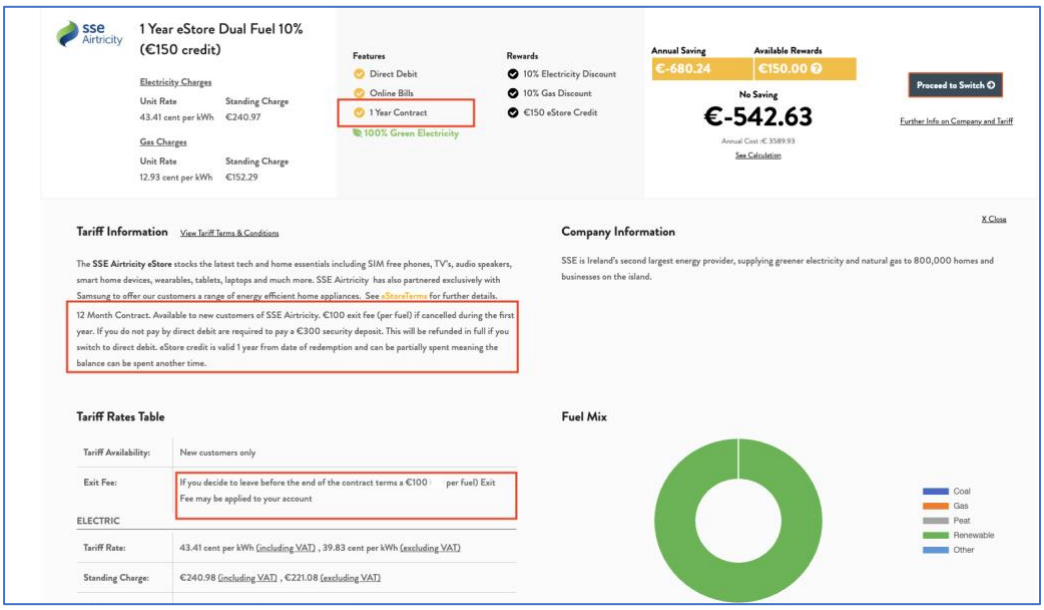


Status	Compliant with Accreditation Requirements

Condition 3g: Clear indication of any tariff option that includes a fixed term contract or termination fee

The audit has confirmed that for each scenario tested the conditions for each tariff presented in the results page includes information on the length of contract and early exit fee (if applicable). This has been tested across all fuels – electricity, gas and dual fuel.

In respect of contract term and exit fee (as shown below) the results page summary highlights the length of any contract term. In addition, any early exit fee is also highlighted should the consumer leave this deal before the end of the discount period.

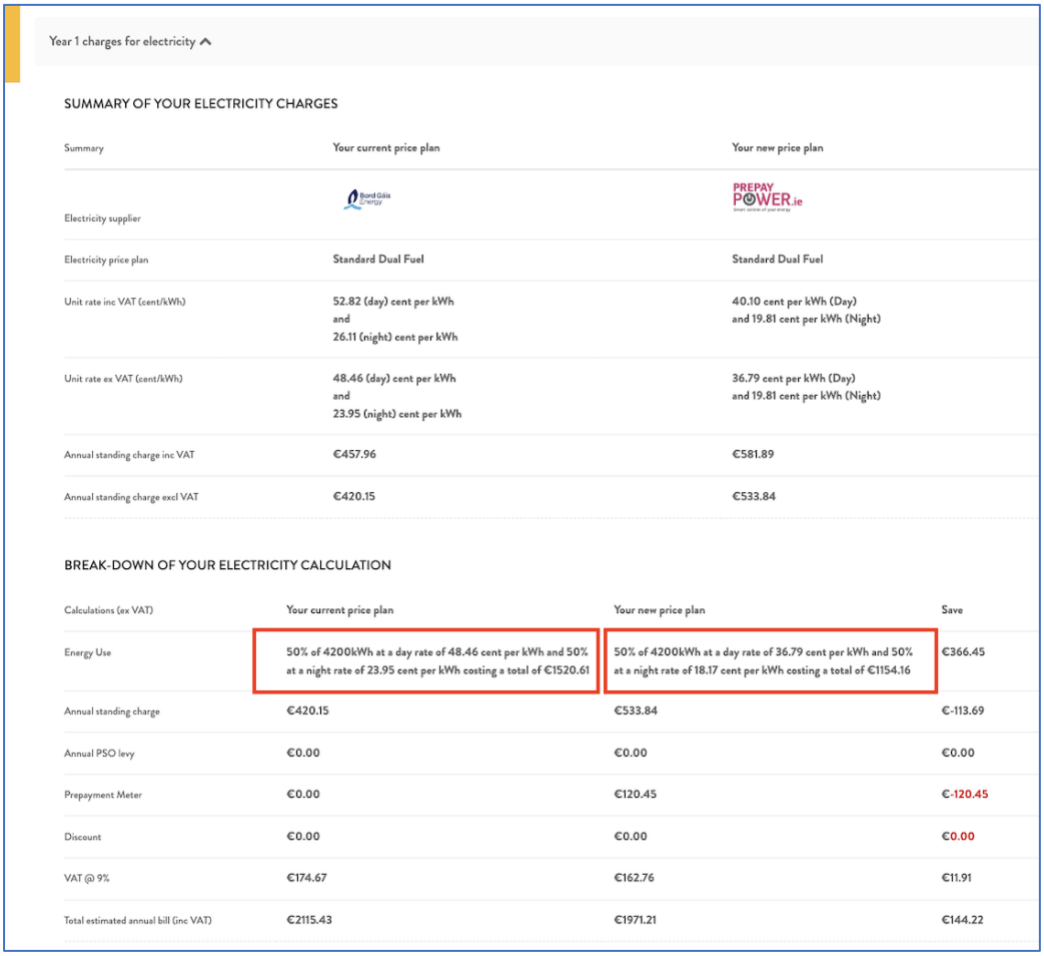


Status	Compliant with Accreditation Requirements

Condition 3h: A split of 50% day/50% night when comparing nightsaver tariffs if the default

A number of the test scenarios applied a Nightsaver tariff for the comparison. The calculations applied (and presented) by Power to Switch were checked as part of the audit process and compared against a manual calculation.

The audit confirms that a 50:50% Day/Night tariff rate split is applied by default for all Nightsaver calculations across Electricity and Dual Fuel tariffs.



Year 1 charges for electricity

SUMMARY OF YOUR ELECTRICITY CHARGES

Summary	Your current price plan	Your new price plan
Electricity supplier	Bord Gáis Energy	PREPAY POWER.ie
Electricity price plan	Standard Dual Fuel	Standard Dual Fuel
Unit rate inc VAT (cent/kWh)	52.82 (day) cent per kWh and 26.11 (night) cent per kWh	40.10 cent per kWh (Day) and 19.81 cent per kWh (Night)
Unit rate ex VAT (cent/kWh)	48.46 (day) cent per kWh and 23.95 (night) cent per kWh	36.79 cent per kWh (Day) and 19.81 cent per kWh (Night)
Annual standing charge inc VAT	€457.96	€581.89
Annual standing charge excl VAT	€420.15	€533.84

BREAK-DOWN OF YOUR ELECTRICITY CALCULATION

Calculations (ex VAT)	Your current price plan	Your new price plan	Save
Energy Use	50% of 4200kWh at a day rate of 48.46 cent per kWh and 50% at a night rate of 23.95 cent per kWh costing a total of €1520.61	50% of 4200kWh at a day rate of 36.79 cent per kWh and 50% at a night rate of 18.17 cent per kWh costing a total of €1154.16	€366.45
Annual standing charge	€420.15	€533.84	€-113.69
Annual PSO levy	€0.00	€0.00	€0.00
Prepayment Meter	€0.00	€120.45	€-120.45
Discount	€0.00	€0.00	€0.00
VAT @ 9%	€174.67	€162.76	€11.91
Total estimated annual bill (inc VAT)	€2115.43	€1971.21	€144.22

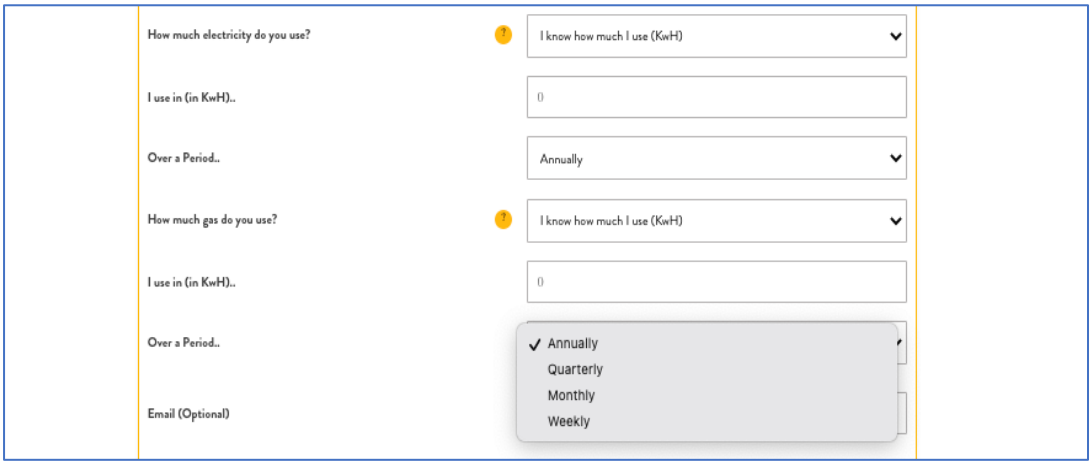
Status	Compliant with Accreditation Requirements

Condition 3i: Filters have the ability for customers to enter their annual consumption and 3i1 Where annual usages is not known, average annual consumption set by the CRU is used as default

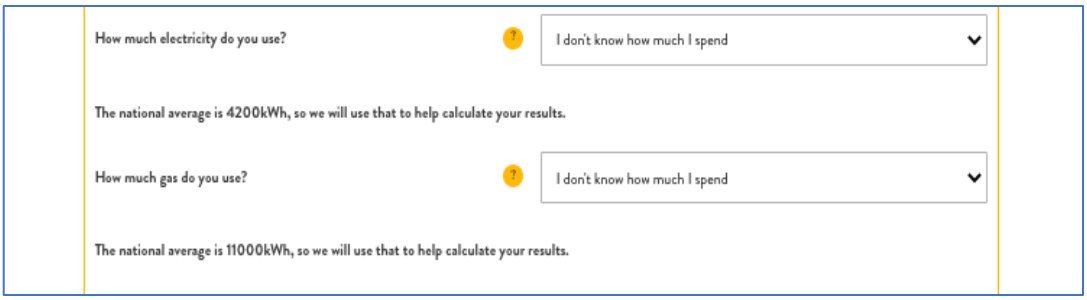
Across all comparisons (electricity, gas and dual fuel) the audit is able to confirm that the user is able to enter their actual energy consumption (kWh) by selecting the '*I know how much I use kWh'* option within the comparison page.

In addition, Power to Switch provide a help icon text which states that:

'To calculate your savings we need to know how much energy you currently use at home. You can choose either kWh or €. (For the best results we recommend using kWh). However, don't worry if you're not sure, we can estimate this for you based on the national average consumption figure published by the Commission for Regulation of Utilities (CRU)'



The audit can confirm that if the user does not know their current energy spend or use then the average annual consumption figure approved by the CRU for electricity and gas is applied.



At the time of this audit the average annual consumption figures applied by Power to Switch was 4,200kWh for electricity and 11,000kWh for gas.

Status	**Compliant with Accreditation Requirements**

PRINCIPLE 4 – ACCURACY AND UPDATING TARIFFS

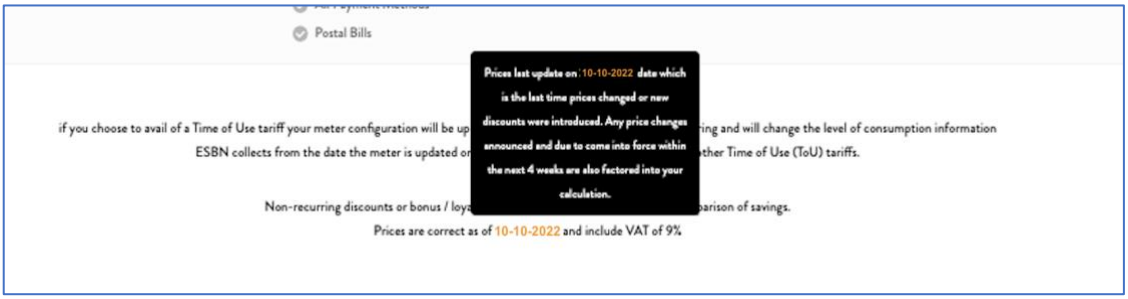
It is essential that consumers using Power to Switch website are provided with up to date and accurate information on tariffs. To ensure that Power to Switch uses the most up to date and accurate tariff information for price comparisons it must adhere to the following conditions. These, as far as practicable, have been tested within the audit process

Condition 4a: Date the tariffs were last updated on the site

The audit can confirm that users of 'Power to Switch' are informed when tariffs on the site were last updated (see below). A confirmation message is presented to users which states the following:

*Non-recurring discounts or bonus / loyalty payments are not factored into the comparison of savings. Prices are correct as of **date** and include VAT of 9%*

In addition, a 'roll over' pop up is provided which confirms the date prices were last updated on the site.



Status	Compliant with Accreditation Requirements

Condition 4b: Where possible new tariff/suppliers added within two working days

During the audit no new tariffs, suppliers (or changes) were announced therefore this condition could not be fully tested. Assurance was requested from Power to Switch who stated that tariffs were added within two working days and that this was a contractual agreement with most suppliers.

It was highlighted by Power to Switch that increasingly suppliers will announce an overall rate of price change but not provide detail of specific tariff rates, especially if prices are increasing, until the date of change going live. In addition, given the volatility of the energy market and frequency not only of price changes but suppliers adding / removing discounts, changing discount offers, or changing cashback offers often on weekly basis it can be increasingly difficult to ensure tariff accuracy.

Power to Switch suggest that the CRU should require energy suppliers to automatically inform accredited PCWs of tariff or discount changes, regardless of whether they have a referral relationship with the site or not. This would help ensure accuracy, timeliness of updates and consumer confidence in the information provided. It would also provide a greater incentive for other PCW sites currently operating outside the CRU PCW framework to gain CRU accreditation.

Status	Compliant with Accreditation Requirements

Condition 4c: Tariffs with lead time in excess of four weeks are not to be included

During the audit it was confirmed that tariffs which have a lead time in excess of four weeks are not included. A message (see screenshot in 4a above) is displayed to users which makes it clear that such tariffs are not presented in the results.

'Any price changes announced and due to come into force within the next 4 weeks are also factored into your calculation'

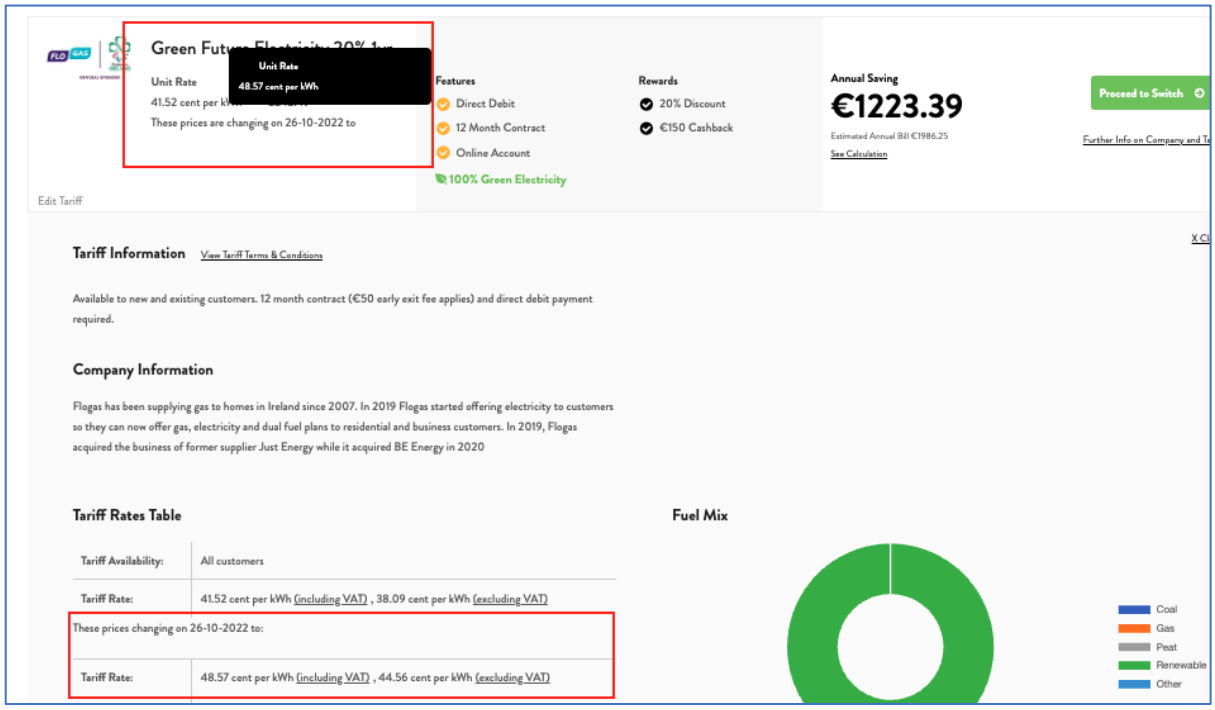
Status	Compliant with Accreditation Requirements

Condition 4d: Where a price change has been announced, the EAB is calculated to reflect the price change

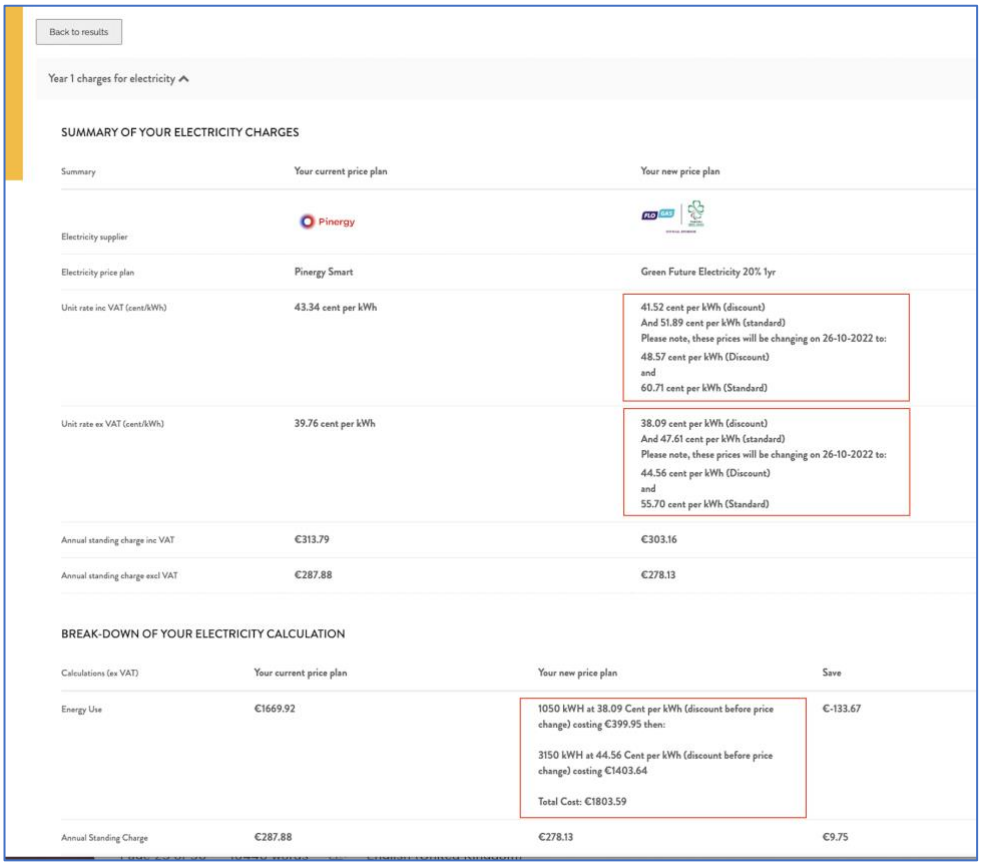
As part of the CRU Accreditation framework a PCW should factor in price changes that have been announced and come into effect within the comparison period.

During the period of the audit Flogas had announced a change to their tariff rates. As a result, it was possible to examine whether powertoswitch.ie highlighted price changes to the user and factored these into their calculations and ultimately the results presented.

On the main results page, and further info section (see screenshot below) the user is informed that a price change is scheduled to take place and the new rates that will apply.



A detailed breakdown is provided when the user selects the '*See Calculation'* option in relation to the planned price change (see below). The date of the price change is detailed as well as the tariff rates, standing charge, exclusive and inclusive of VAT, both in terms of the discount and standard rates.

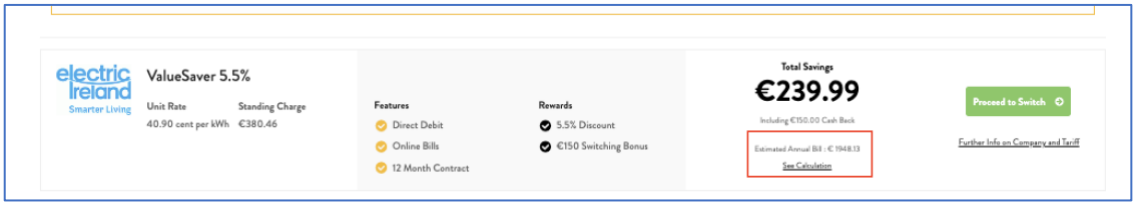


The final comparison and estimated annual bill accounts for any price change. The cost presented to the user is an accurate reflection of the charges they will pay as a result of the tariff change on their overall bill.

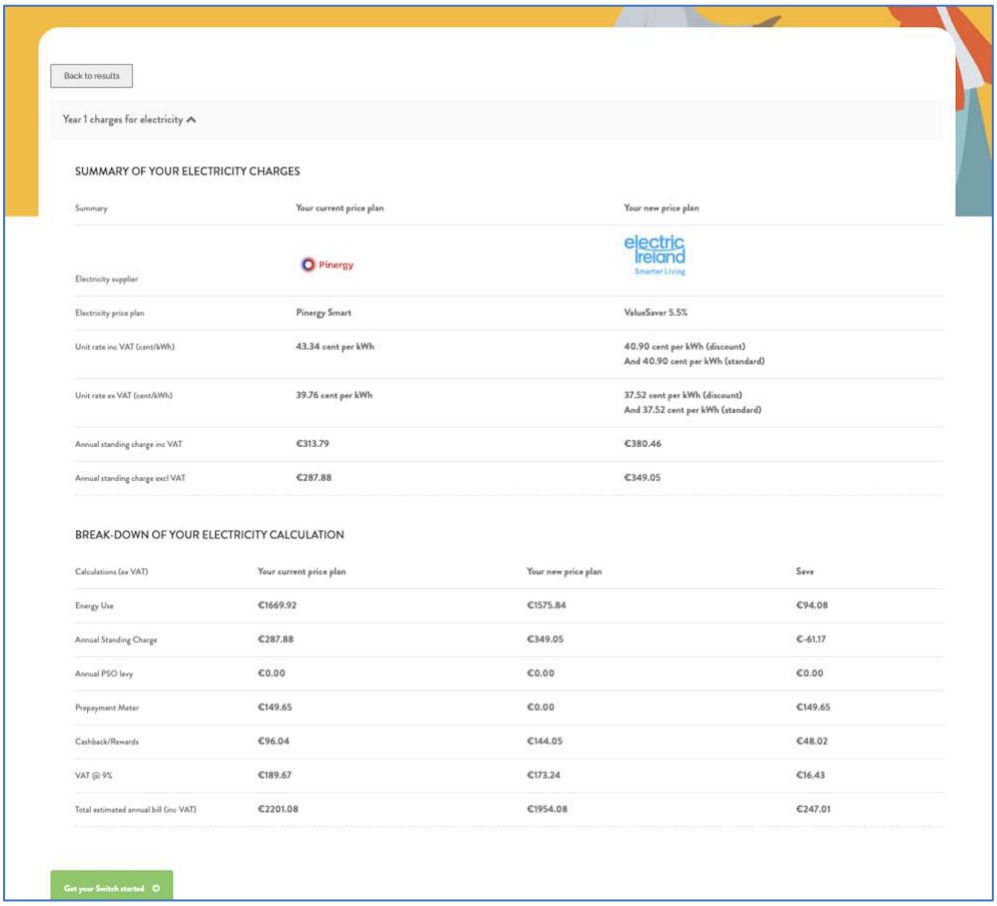
Status	Compliant with Accreditation Requirements

Condition 4e: A message/link is provided for the calculation of estimated average price and Condition 4f: Explanation of savings figure is provided where savings for a tariff are shown

For all results across the test scenarios the audit found that users are presented with a *link* 'see calculations' which displays a detailed breakdown for how the estimated (current annual cost) has been calculated and a detailed breakdown of the tariff cost and charges under consideration.



The approach adopted by Power to Switch is (set out below) is to provide details of how the energy tariff rates and charges as well as details of how the comparison (and results) are calculated.



Status	Compliant with Accreditation Requirements

PRINCIPLE 5 – WEBSITE FILTER OPTIONS AND RESULTS

When a consumer uses Power to Switch it is important that they have a reasonable set of criteria to search for offers by and that the results they receive are comprehensive, accurate and ordered in the most appropriate manner. Therefore, in order to ensure that the website provides appropriate filter options and results the audit tested the following set of conditions:

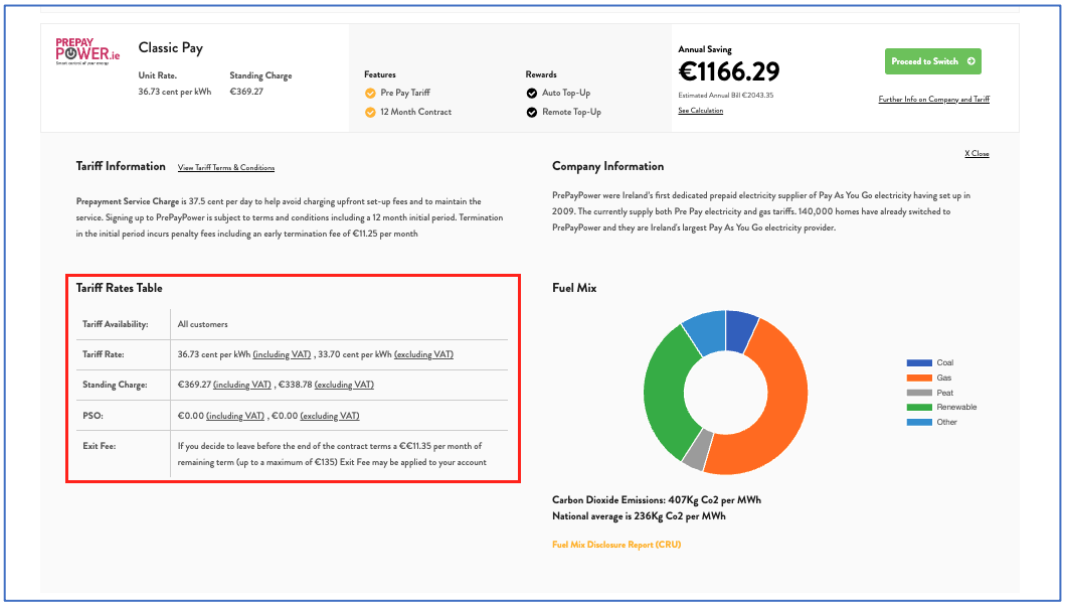
Condition 5a: The results page lists at least 10 tariff options, with the cheapest presented first and Condition 5a1 Option is given to view all other tariffs beyond the initial page

Having tested across the electricity, gas and dual fuel scenarios it is confirmed that Power to Switch lists all results on one main results page (listed by default with cheapest first). The user scrolls down to view the full list of results and therefore an option to view results (or pages) beyond the initial 10 tariff options is not required.

Status	Compliant with Accreditation Requirements

Condition 5b Prices are shown inclusive and exclusive of VAT. PSO Levy/Carbon Tax are shown as applicable.

All results on the Power to Switch site present the overall price of the comparison and annual saving. The user can select the Further Info tab for each tariff result which 'expands' the result display pane (whilst remaining on the main results page) to show details of tariff rate, standing charge, PSO (electricity) or Carbon tax (gas), all inclusive and exclusive of VAT.

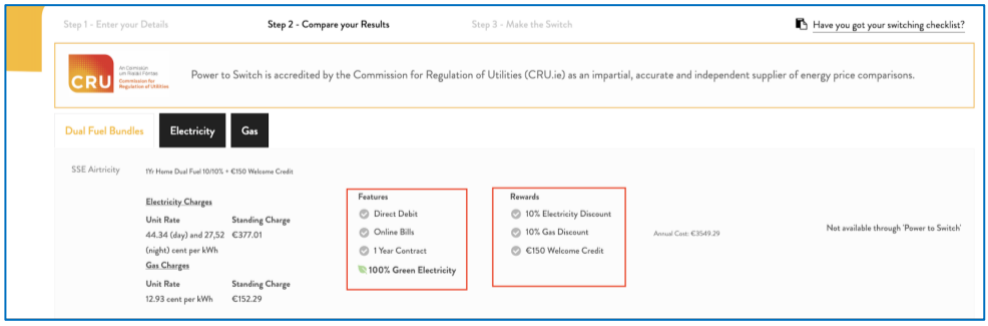


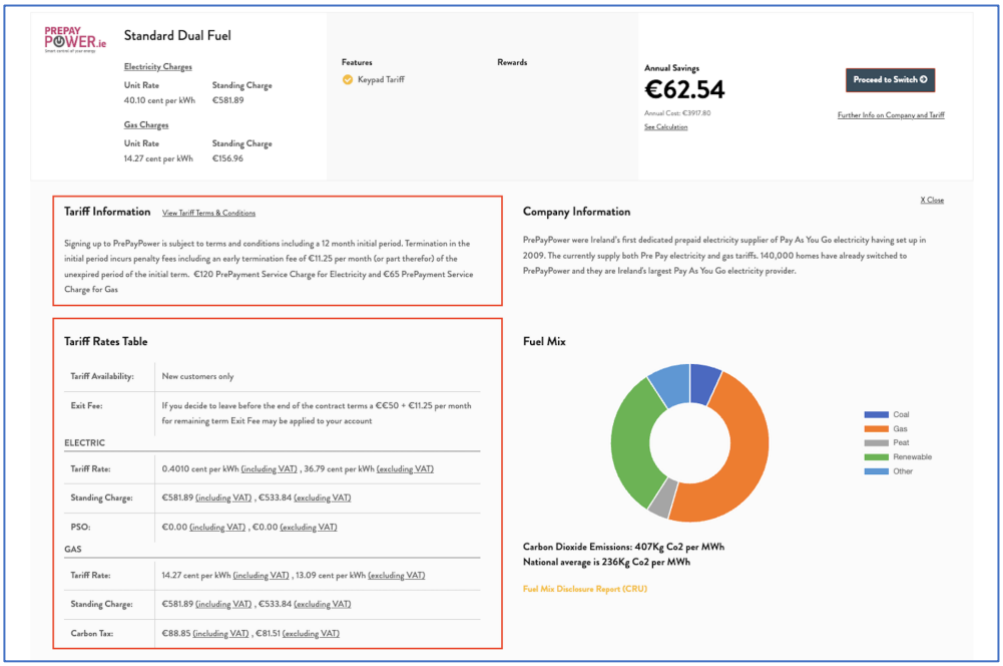
The 'See Calculation' option (see test scenarios) provides an option for the user to see in more detail each of these charges, including and excluding VAT, and to compare against the users existing tariff.

Status	Compliant with Accreditation Requirements

Condition 5c Results page clearly shows the requirements of each tariff option

Power to Switch adopts a standard approach to display the main requirements of each tariff option across electricity, gas and dual fuel. On the main results listing the summary key features are provided within the '*Features*' column and includes details of payment method, billing, contract term etc. The user can also select the 'Further Info' tab which includes a '*Tariff Features*' section – this sets out in additional detail the key terms of any tariff option including exit fee and security deposit if required.





Status	Compliant with Accreditation Requirements

Condition 5d Filters offered to search results based on the different types of tariff as opt-in only

Power to Switch results page shows all available tariffs in terms of price by default. On the results page the user is presented with the following options to filter results:

- Payment Type [Direct Debit, Keypad/PaYG and On Receipt of Bill]
- Cashback Offers [Tariff Rate only or Tariff Rate and Cashback Offers]
- Compare over Multiple Years [1Year, 2 Years or 3 Years]
- Green Energy [All Tariffs or Green Tariffs]
- Display Results [All Plans or Plans we can switch you to today]

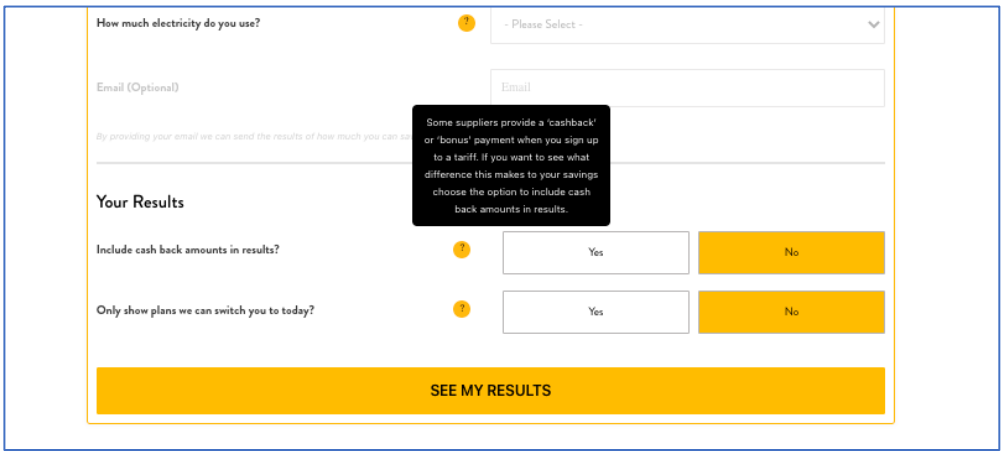
These search filters are provided as optional for the user to select from and an option is provided to Reset Filters to the default result (by price) listing at any stage from the results page without having to rerun a comparison.

Status	Compliant with Accreditation Requirements

Condition 5e Filter option available to search results based on cashback offers which are automatically applied to accounts (optional)

Power to Switch provides a filter option from the results page to 'view' results based on tariff rate only or by tariff rate including any cash-back offers that are provided by the supplier or tariff offer. It is confirmed that any cash-back offers including in the savings figure only include offers automatically applied to the account and within the contract term.

In addition, as highlighted in 5d the user has the option to filter results displayed on the results page by either 'tariff rate only' or 'tariff rate + cashback offers'



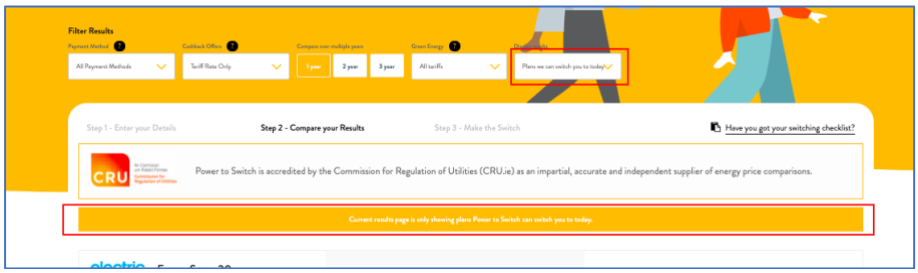
Status	Compliant with Accreditation Requirements

Condition 5f (1-3) - If filter available to show only tariffs to which the customer can switch by using the online links on the website:

As highlighted in 5d Powertoswitch.ie provides a filter to show only tariffs the customer can switch to using online links on the website.

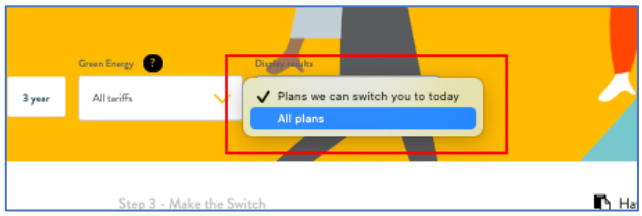
- A clear statement is positioned visibly at the top of the results page explaining the results presented.

  If the user selects the option to view only tariffs that powertoswitch.ie can switch them to via online links then a clear and prominent message is displayed at the top of the results page to highlight this position



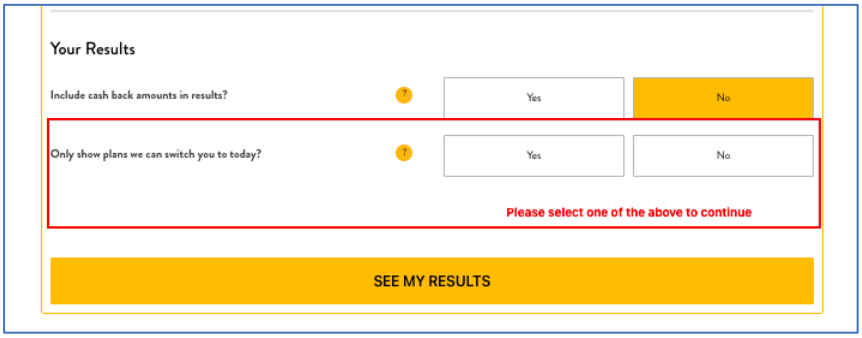
- An option on the results page is there to expand the results and show all tariff

  The user can select from the results page to view 'all tariffs' without having to return to the results page. No alternative supplier is recommended at any stage or no matter how the user decides to view results.



- This must not be the default position

  The user must select an option as to whether they want to view all results or limit the result listing to the tariffs that powertoswitch.ie can switch them to online via the site. It is confirmed that no pre-determined selection is made for the user.



Status	Compliant with Accreditation Requirements

Condition 5g Impact of selecting an opt-in filter is fully explained

Alongside each of the filter options Power to Switch provide a help (?) icon to explain what each filter option means and how this will alter the results listing that the user will see. The user also has the option to reset (remove) all filters and return to the default result listing – all tariffs listed by cheapest price

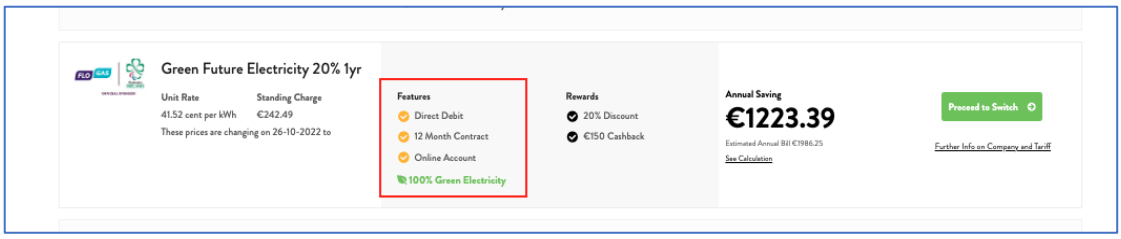
Status	Compliant with Accreditation Requirements

PRINCIPLE 6 – GREEN TARIFFS

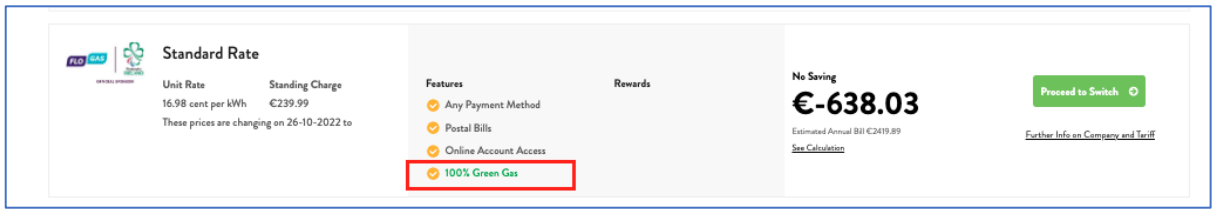
Power to Switch should adhere to a several principles to ensure users are presented with clear and accurate information in relation to 'green' tariff products.

Condition 6a: Tariff offerings labelled "green" by suppliers must be included in price comparisons

All suppliers or tariffs that a labelled as 'green' are highlighted to the user by Power to Switch. Within the key 'features' column all green products are displayed as '100% Green Energy'



In addition, it is noted that recently several gas suppliers have started supply 'green gas', or 100% carbon offset gas. This is highlighted in the results presented to users and in the additional information tab.



Status	Compliant with Accreditation Requirements

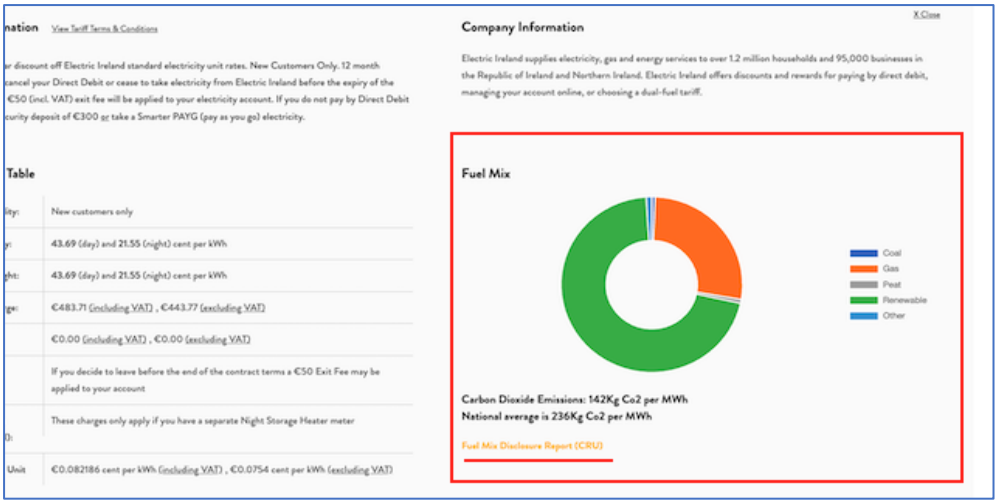
Condition 6b: Filter offered for tariffs that suppliers define as green and Condition 6c: Methodology used to list green tariffs included

As described in Condition 5d, Power to Switch provides a filter option for users to view only tariffs which are classed as green. In the 'Further Info' tab additional detail is provided within the 'About Company' section regarding the renewable sources for each supplier and their focus on supplying green energy.

Status	Compliant with Accreditation Requirements

Condition 6d: Fuel mix information is presented on each tariff with a link to CRU fuel mix disclosure report

Power to Switch provides information relating to the fuel mix for each supplier and a link to the most up to date CRU Fuel Mix Disclosure report (CRU/21118 published on 04/10/2021). Power to Switch has confirmed that the link to the Fuel Mix Disclosure report has been updated to reflect the recent report published by CRU on 17th October 2022 (after the audit schedule).



Status	Compliant with Accreditation Requirements

PRINCIPLE 7 – WEBSITE MANAGEMENT

As part of the accreditation framework Power to Switch is required to maintain control over the website, including the tariff information and comparison calculator, by adhering to the following conditions

Condition 7a: Website provider manages and controls website and uses its own tariff database and calculator; Condition 7b: Website provider retains full control over the information content and presentation (not third party) and Condition 7c This is the only price comparison website owned by this third-party

As part of audit findings, I can confirm that Power to Switch manages and controls the website and uses its own tariff database and calculator. Power to Switch has full ownership of the site, content and CMS i.e. all software and code with no involvement of any third party. They also retain full control over the updating of all tariffs and settings in relation to additional charges such as PSO, Carbon tax and VAT. Therefore, Condition 7b and 7c in relation to the use of third parties does not apply.

Status	Compliant with Accreditation Requirements

Condition 7d: Approval given by the CRU where price comparison platform is used on third-party websites and Condition 7(d1): CRU accreditation logo on a third-party website is accompanied by the accredited website's logo

Power to Switch does not allow its platform or calculators to be used on any third-party website

Status	Compliant with Accreditation Requirements

Condition 7(d2): The CRU logo is only being affiliated with electricity/gas market on third-party site

Power to Switch only presents detail regarding CRU accreditation on sections of the site that deal with electricity, gas and dual fuel switching (i.e. regulated sectors). As part of the audit process a review of the overall site was completed and no reference to CRU Framework is included across other sections e.g. 'oil boiler upgrades' or 'oil to gas' comparisons.

Status	Compliant with Accreditation Requirements

PRINCIPLE 8 – CONSUMER INFORMATION AND ACCESSIBILITY

Power to Switch should be accessible and understandable for all energy consumers. It should provide an explanation of various terms used on the website and ensure that information is presented in a clear and understandable manner.

Condition 8a: Explanation of different payment methods shown (Credit by cash/cheque, direct debt, prepayment, other)

Power to Switch provides a range of information on the site including energy guides which focus on specific energy issues. At the comparison and results stage information is presented on the range of payment options that are available. The audit has confirmed that an energy guide is provided which provides consumer information on available payment methods (http://powertoswitch.ie/payment-options/).

Status	Compliant with Accreditation Requirements

Condition 8b: Plain English is used

The website is clear, and language / terminology used is understandable. The site is easy to follow, and information presented to the user is jargon free. Where specific 'energy' related information is used there are help icons to help explain these in further detail.

A Flesch Reading Ease test was conducted across the site to include the information pages and the calculation sections. It returned an acceptable score in all sections. It is our view that the site uses straight-forward terminology where possible.

Status	Compliant with Accreditation Requirements

Condition 8c: Website pages meet international best practice for accessibility (Universal Design)

A full review was conducted based on W3C Web Accessibility Initiative guidelines. We found accurate on-Page attributes including Page Titles, Meta Descriptions and Alt Tags. The contrast between text and background is strong and the facility is provided to increase/decrease font size.

Powertoswitch.ie is fully mobile optimised resulting in it being easy to use and accessible across different devices (Desktop, Tablet, and Mobile). The website uses clear navigation allowing customers to navigate easily to one section of the site and back again if required

All menu items, links and forms are accessible via keyboard only. Error messages on forms are clear and concise. There is no moving, flashing or blinking content nor any multimedia content that requires additional plugins. It is also felt that the structure of the site is clear and follows the "3-click" rule.

Status	Compliant with Accreditation Requirements

Condition 8c1: Pages and attachments functionality meet guidelines from W2C World Wide Web Consortium

Our review found that the technology deployed to serve pages met these guidelines and that the content, including text, images, forms and calculators met the appropriate guidelines.

Status	Compliant with Accreditation Requirements

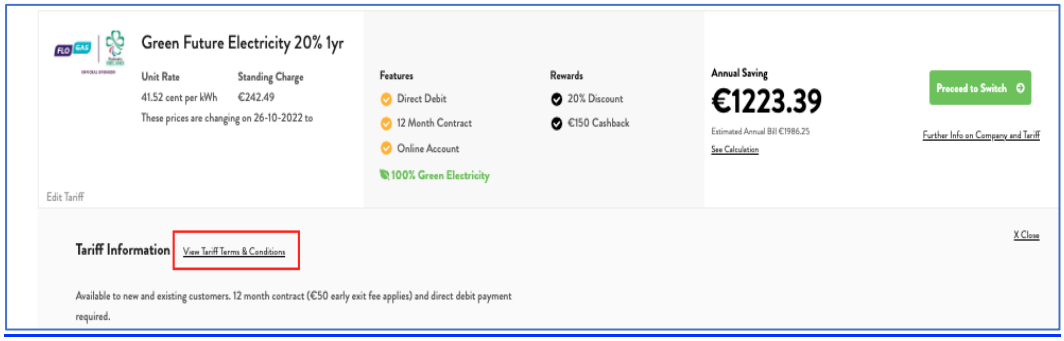
Condition 8d: Website understandable and accessible to all energy customers

Having reviewed the site in its entirety we can confirm that the website is fully accessible on all devices through an SSL certificate. The content is easy to access, and the calculation stages are straight-forward. The website is understandable with key aspects of any energy product clearly explained for customers visiting the site ensuring they can make a fully informed and considered decision

Status	Compliant with Accreditation Requirements

Condition 8e: Links to relevant terms and conditions for each tariff are provided

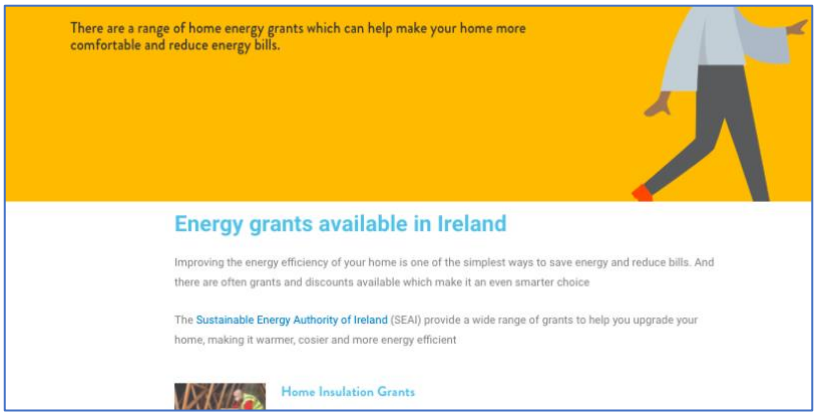
Power to Switch provides a link to the terms and conditions for each tariff option listed in the results page across electricity, gas and dual fuel deals. A highlighted link '*View Tariff Terms and Conditions*' is displayed which links the user through to the specific tariff terms.

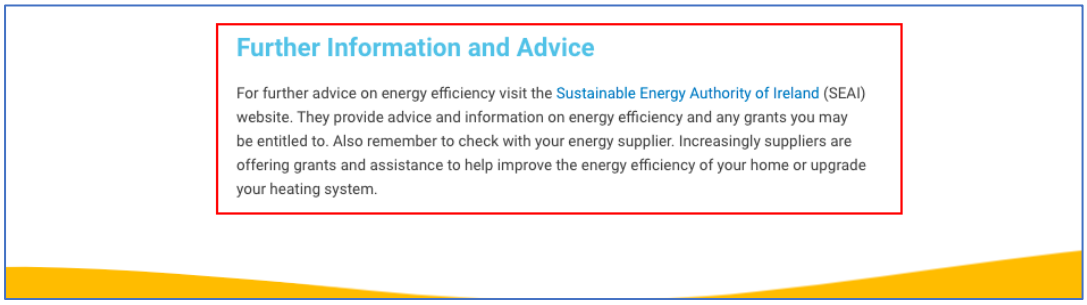


Status	Compliant with Accreditation Requirements

Condition 8f: Signposting is provided to independent sources on energy efficiency with reference to the SEAI

Power to Switch provides a range of information and advice to consumers in relation to energy efficiency and reducing bills. Information is presented on SEAI (with direct links) to provide further guidance in relation to energy efficiency and grants.





In addition, a range of content and blogs are included on the site ranging from reducing energy use, saving energy, BER Guide and Home Insulation grant guide.

Status	**Compliant with Accreditation Requirements**

PRINCIPLE 9 – CUSTOMER SERVICE RATING

NOT ASSESSED – Power to Switch does not apply a rating for customer service

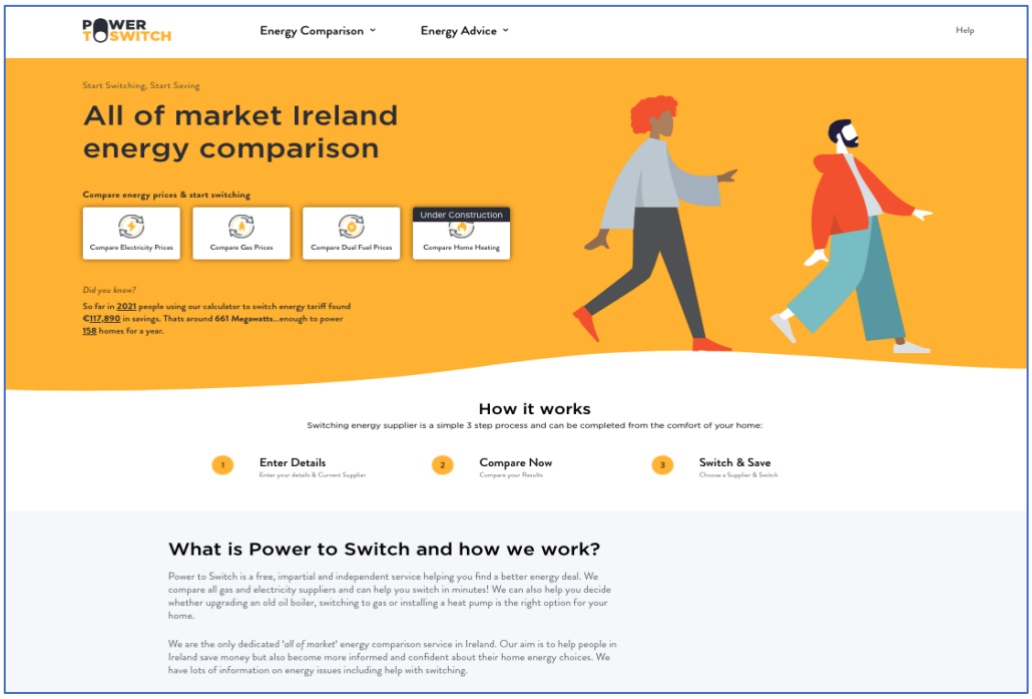
Status	N/A

PRINCIPLE 10 – CUSTOMER CARE

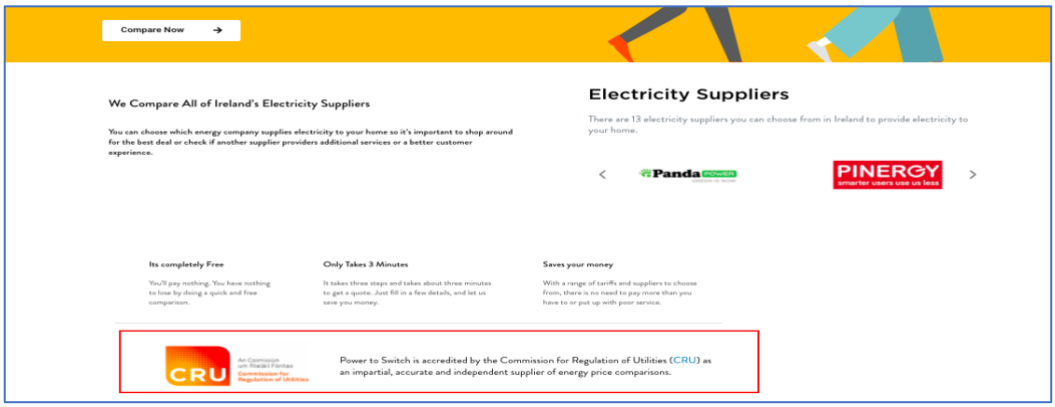
Condition 10a: A link to Cru.ie is displayed in an appropriate position on the website

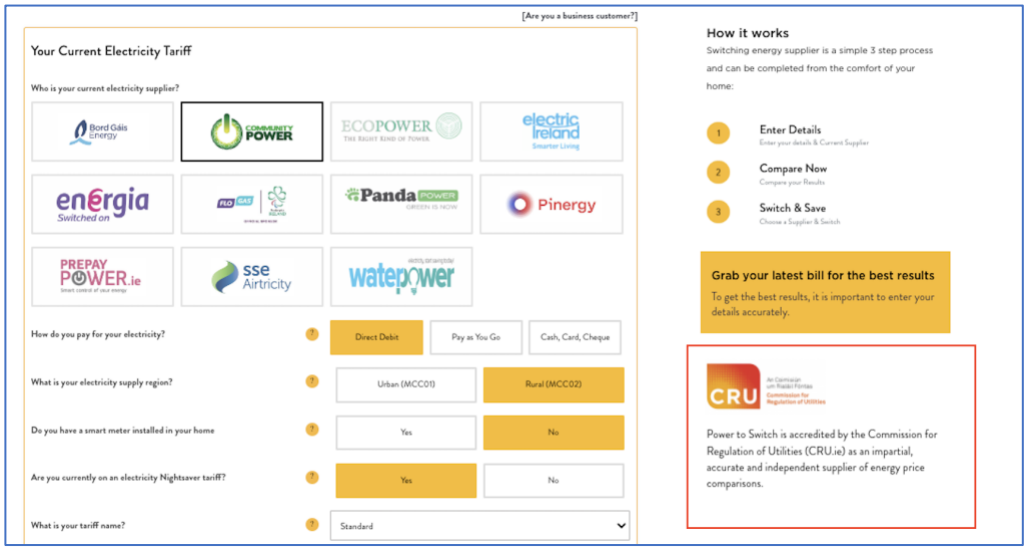
Power to Switch refers to the role of CRU and the accreditation framework. The audit findings confirm that reference to CRU (including logo and website address) are positioned within suitable pages on the Power to Switch site. Any reference and link to CRU is positioned within the electricity, gas and dual fuel sections (regulated energy markets) only.

As can be seen in the first screenshot there is no reference to CRU in the main page of the site where there is additional information and options in relation to markets outside of the CRU remit (i.e. home heating).



In relation to the electricity, gas and dual fuel comparisons and results informant (and link) is provided in relation to CRU.





Power to Switch also provides a range of contact options for users '*who may be unhappy with any aspect of the service'* provided

Status	**Compliant with Accreditation Requirements**

PRINCIPLE 11 – DATA PROTECTION

Condition 11a: Compliant with Data Protection Legislation

The site displays a clear Privacy Policy, Terms of Use, Cookie Policy and Disclaimer. The site details the responsibility that Powertoswitch.ie has in relation to GDPR and use of personal data. Information is provided to the user detailing how personal information collected, stored and how to request this is be removed. Detail is also provided in relation to GDPR and accessing personal data.

The site deploys a WordPress plugin entitled GDPR Cookie Consent which loads a consent notice in the footer linking to a Privacy Policy. The policy handles the use of personal information, how it is kept secure, GDPR requirements and Use of Cookies. User security is protected by a valid SSL certificate.

Status	Compliant with Accreditation Requirements

Appendix 1: CRU Audit Test Scenarios

An Coimisiún um Rialáil Fóntas
Commission for Regulation of Utilities

Annex B: 12 Test Case Scenarios – Please do not communicate to the PCWs in advance

No.	Energy	Current supplier	Current tariff	Supply region	Night saver meter[1]	Smart meter included[2]	Payment method	Cashback included	Date to be tested
1	Electricity	Community Power	Standard	Rural	Yes	No	Direct Debit	Yes	Monday 10/10/2022
2		Electric Ireland	EnergySaver 30%	Urban	No	Yes	Direct Debit	No	
3		Pinergy	Pinergy Smart/Classic	Rural	No	No	PAYG/Pre-payment	Yes	
4		Waterpower	Standard electricity	Urban	No	Yes	Direct Debit	No	
5	Gas	Bord Gáis Energy	Standard gas	N/A	N/A	N/A	Direct Debit	Yes	Tuesday 11/10/2022
6		Energia	Gas Offer – 15%	N/A	N/A	N/A	Direct Debit	No	
7		Prepay Power	Prepay Standard Gas	N/A	N/A	N/A	PAYG/Prepayment	Yes	
8		SSE Airtricity	1 Year Gas – 10%	N/A	N/A	N/A	Direct Debit	Yes	
9	Dual fuel (with the same supplier)	Bord Gáis Energy	Dual Fuel – standard	Rural	Yes	No	Cash or Cheque	No	Wednesday 12/10/2022
10		Electric Ireland	Dual – 8.5% + €150 Welcome bonus	Rural	No	Yes	Direct Debit	Yes	
11		Flogas	Green future Dual Fuel 40/35% 1yr	Urban	No	Yes	Direct Debit	Yes	
12		SSE Airtricity	1 Year Dual – 10% + €300 eStore credit	Urban	Yes	No	Direct Debit	Yes	

[1] If NightSaver is given, a 50%:50% day:night breakdown should be used.

[2] Scenarios in which a smart meter is selected should be evaluated with reference to CRU/21031, which provides guidance on the approach to Principle 2.2 of the Price Comparison Websites Accreditation Framework in relation to Smart Time-of-Use tariffs.

* For energy usage, use the national average. In the results section, plans that cannot be switched to on the PCW website should also be included.

(* Please note that the supplier for Scenario 4 was updated to Bord Gáis Energy)

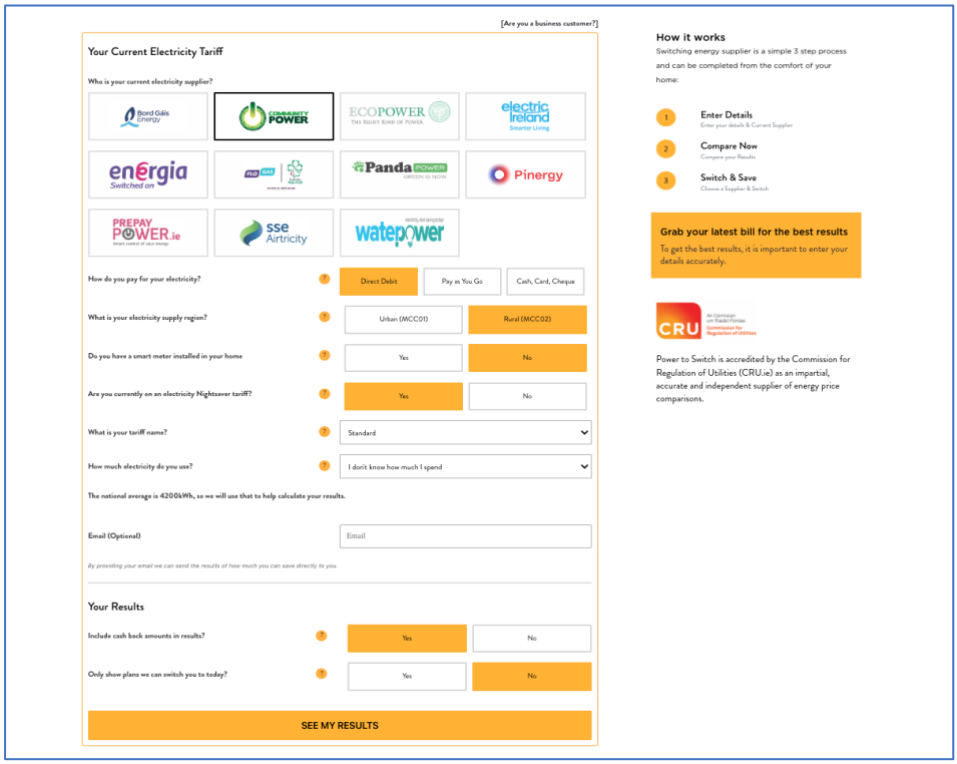
APPENDIX 2: REVIEW OF AUDIT SCENARIOS

CRU Audit 2022 Reporting Template

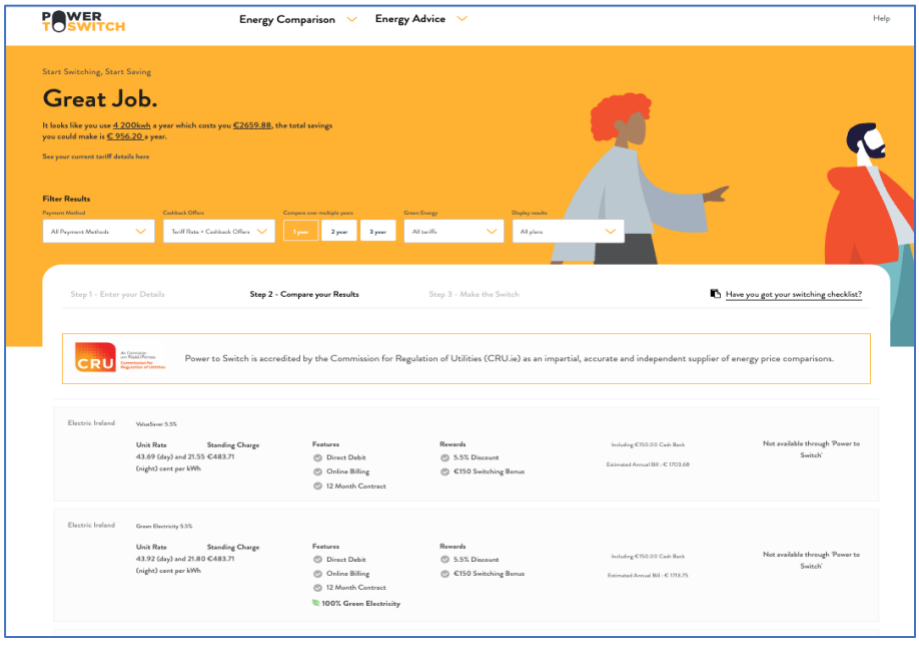
AUDIT TEST SCENARIO 1. Date: 10/10/2022 STATUS: COMPLIANT

No	Energy	Supplier	Current tariff	Supply region	Nightsaver	Smart Meter	Payment Method	Cashback	Date
1	Electricity	Community Power	Standard	Rural	Yes	No	Direct Debit	Yes	10/10

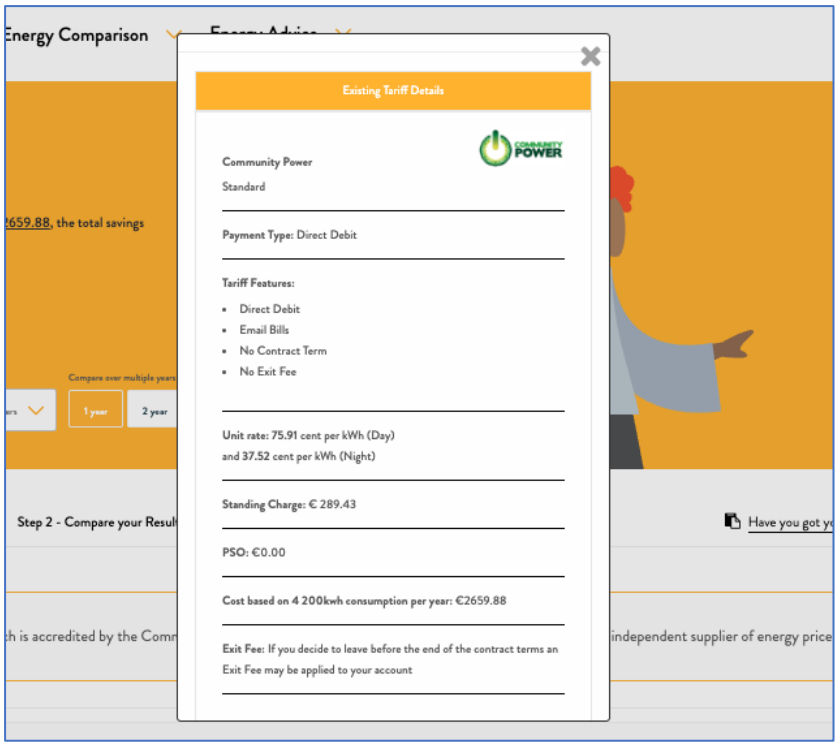
1.1 Enter Details Stage



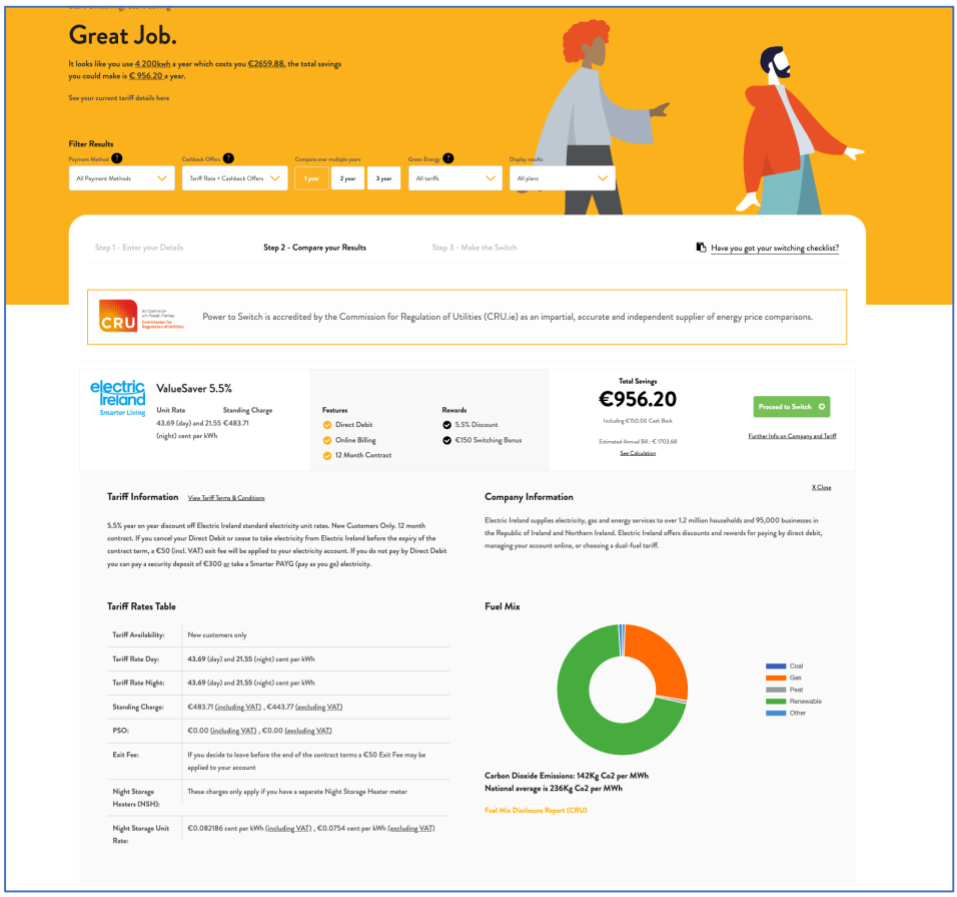
1.2 Main Results Page (top)



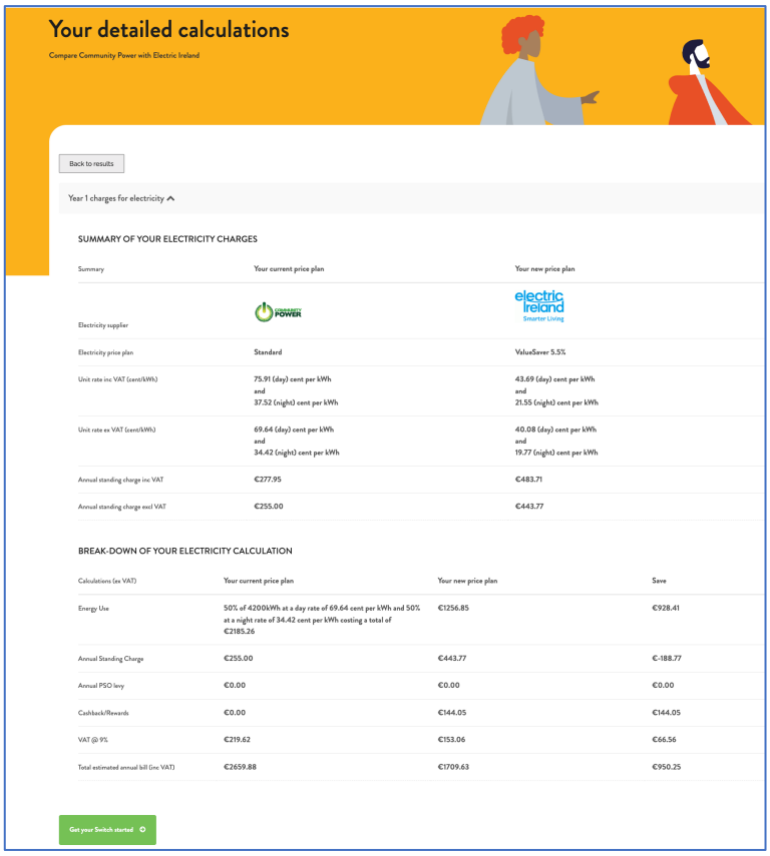
1.3 Current Tariff Details



1.4 Further Info Tab



1.5 See Calculation



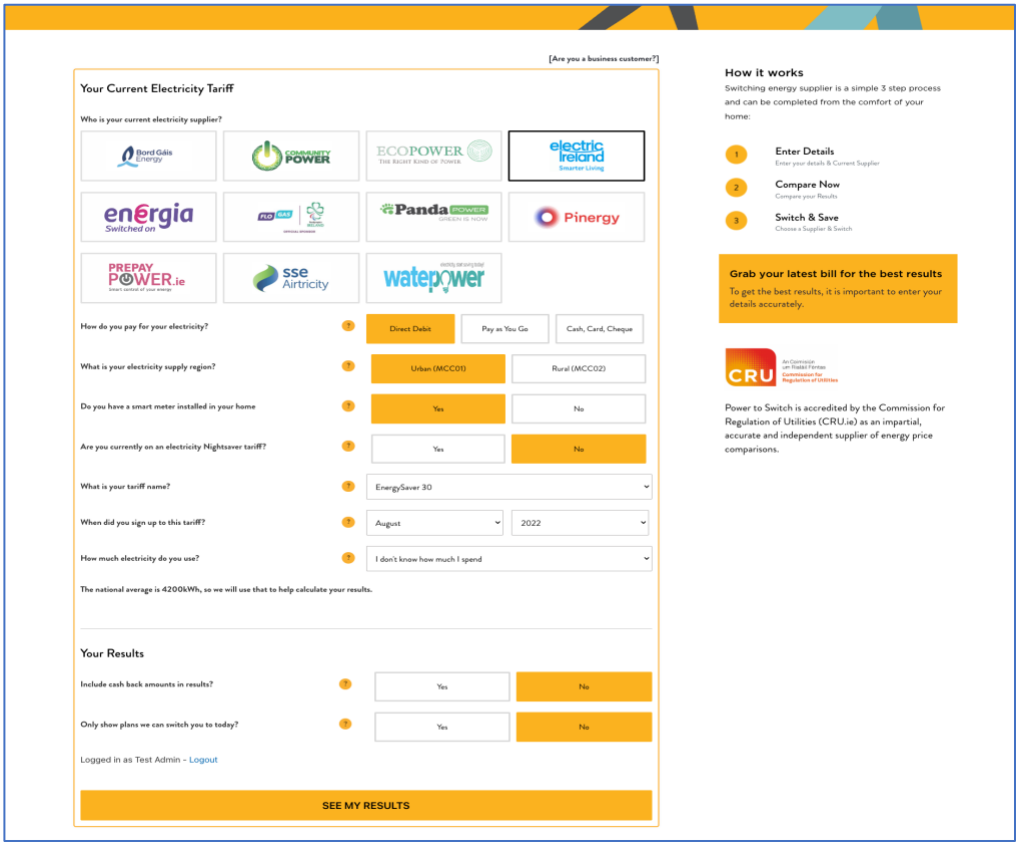
1.6 Results Listing

Supplier	Tariff	Fuel
Electric Ireland	ValueSaver	
Electric Ireland	Green Energy	
Energia	Home Electricity	
Energia	Home Grow	
SSE Airtricity	1 Year eStore Electricity 10%	
SSE Airtricity	1 Year Electricity 10% Welcome Credit	
Electric Ireland	Smarter PaYG	
Prepaypower	Classic Pay	
Bord Gáis Energy	New Electricity 10%	
Flogas	Green Future Electricity 22% 2Year	
Prepaypower	Smart Pay	
Bord Gáis Energy	Green Electricity 8%	
Flogas	Green Future Electricity 20% 1Year	
Pinergy	Smart	
Flogas	Standard	

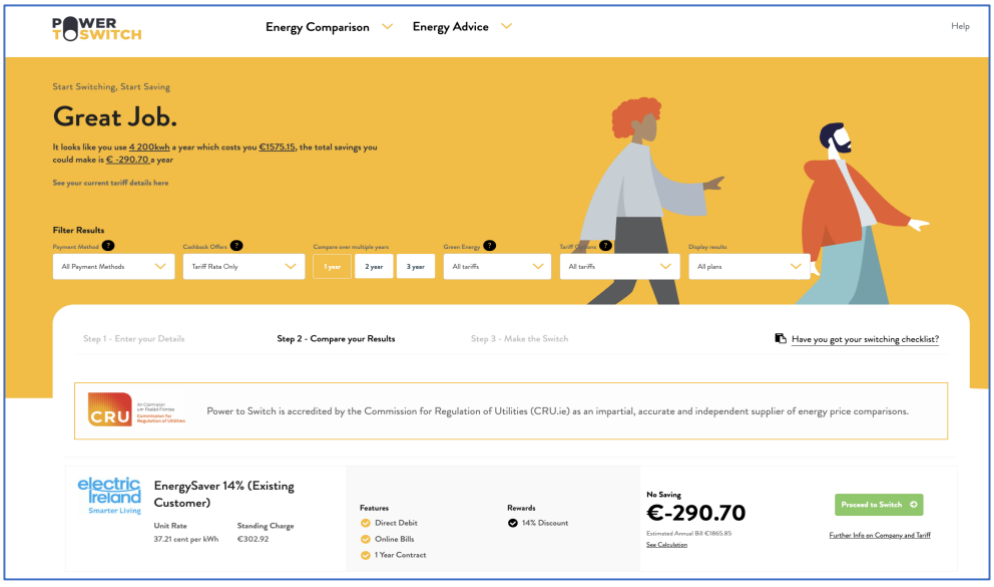
AUDIT TEST SCENARIO 2. Date: 10/10/2022 STATUS: COMPLIANT

No	Energy	Supplier	Current tariff	Supply region	Nightsaver	Smart Meter	Payment Method	Cashback	Date
2	Electricity	Electric Ireland	EnergySaver 30%	Urban	No	Yes	Direct Debit	N	10/10

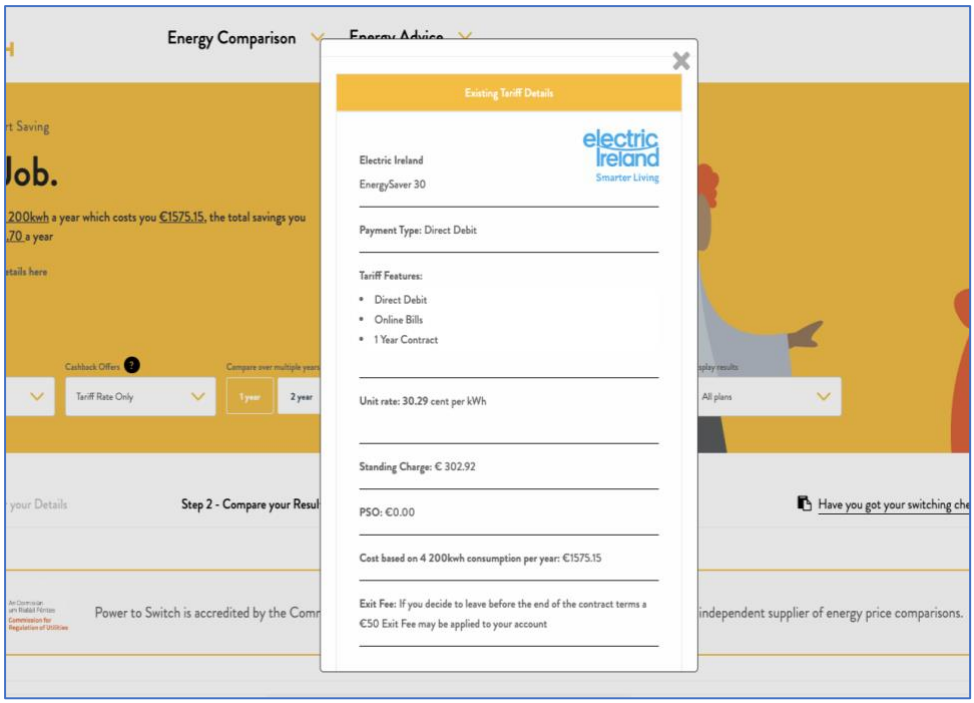
2.1 Enter Details Stage



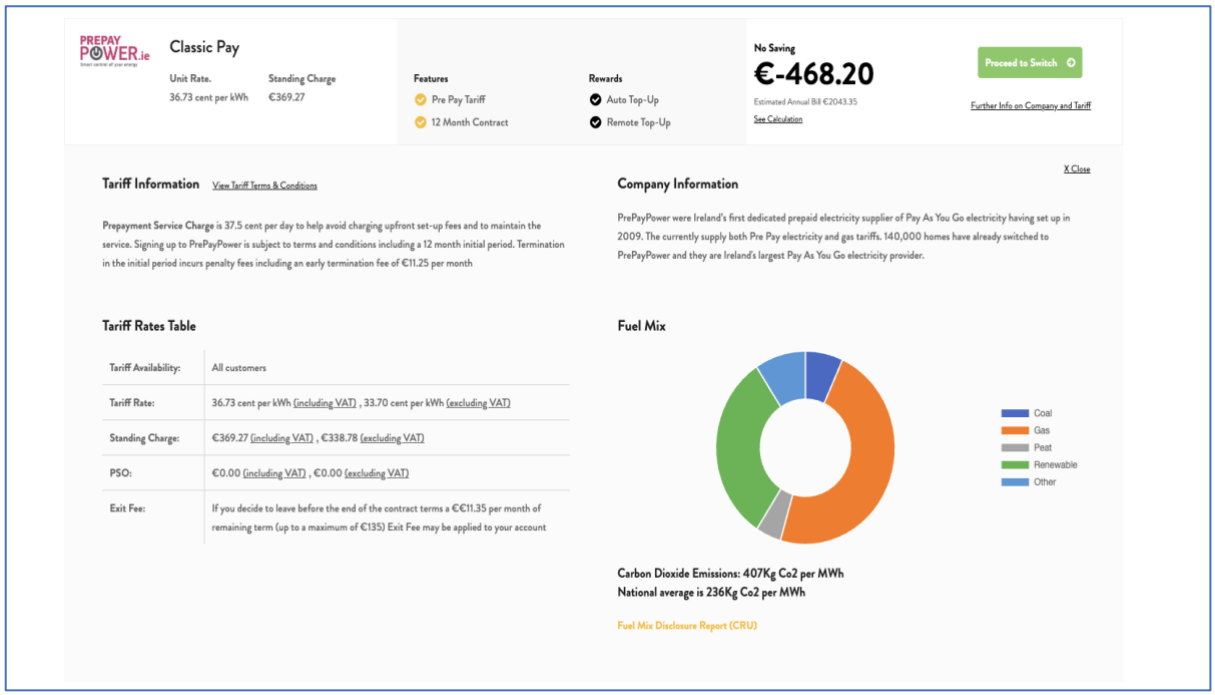
2.2 Main Results Page (top)



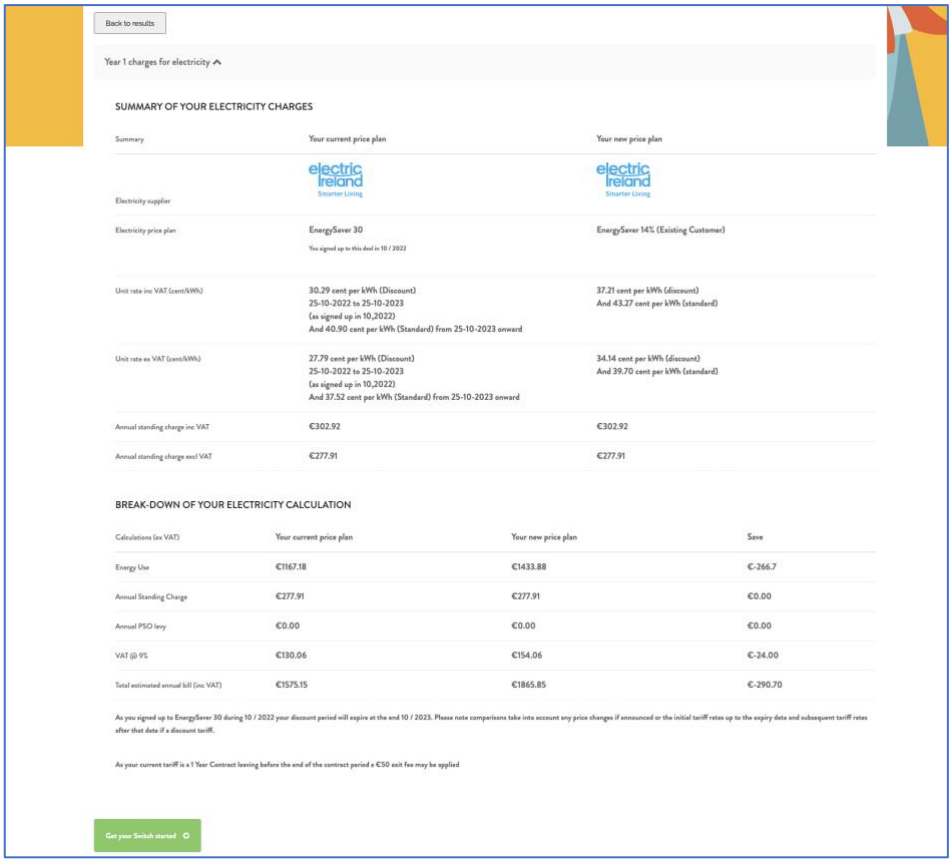
2.3 Current Tariff Details



2.4 Further Info Tab



2.5 See Calculation



2.6 Results Listing

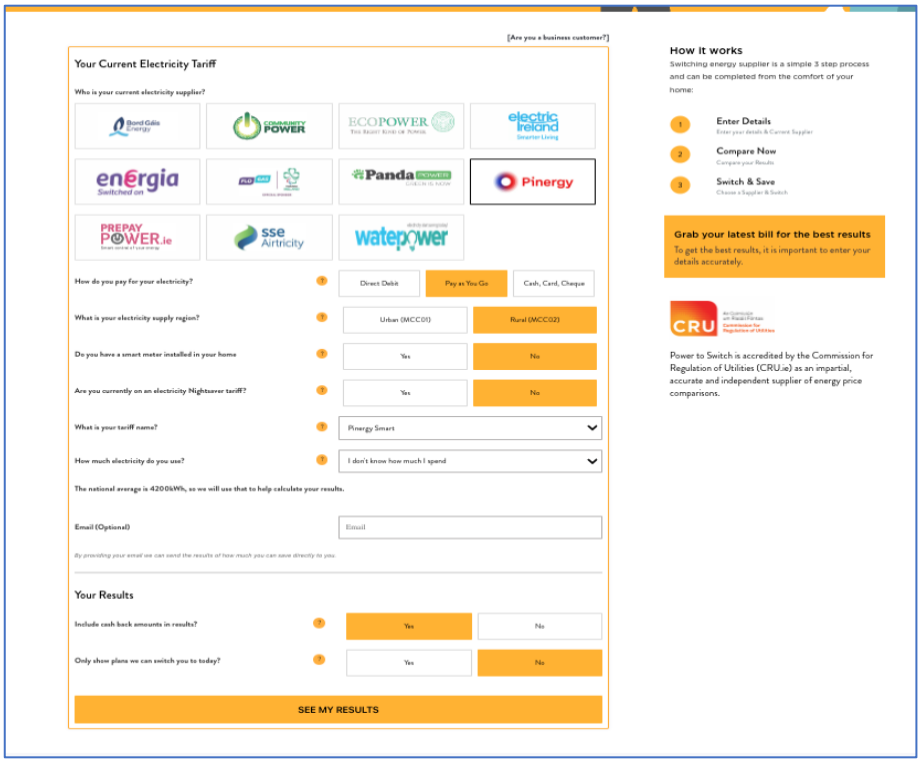
Supplier	Tariff	Fuel
Electric Ireland	EnergySaver 14% (exisiting customers)	
Prepaypower	Standard SST	
Energia	Home Electricity	
Energia	Home Grow	
SSE Airtricity	1 Year eStore Electricity 10%	
SSE Airtricity	1 Year Electricity 10% Welcome Credit	
Prepaypower	Classic Pay	
Bord Gáis Energy	New Electricity 10%	
Flogas	SST	
Energia	SST	
Flogas	Green Future Electricity 22% 2Year	
SSE Airtricity	SST	
Pinergy	Smart	
Flogas	Green Future Electricity 20% 1Year	
Bord Gáis Energy	SST	
Flogas	Standard	
Community Power	Standard SST	
Community Power	Standard	

(*At time of audit Power to Switch only list Standard Smart Tariffs for suppliers)

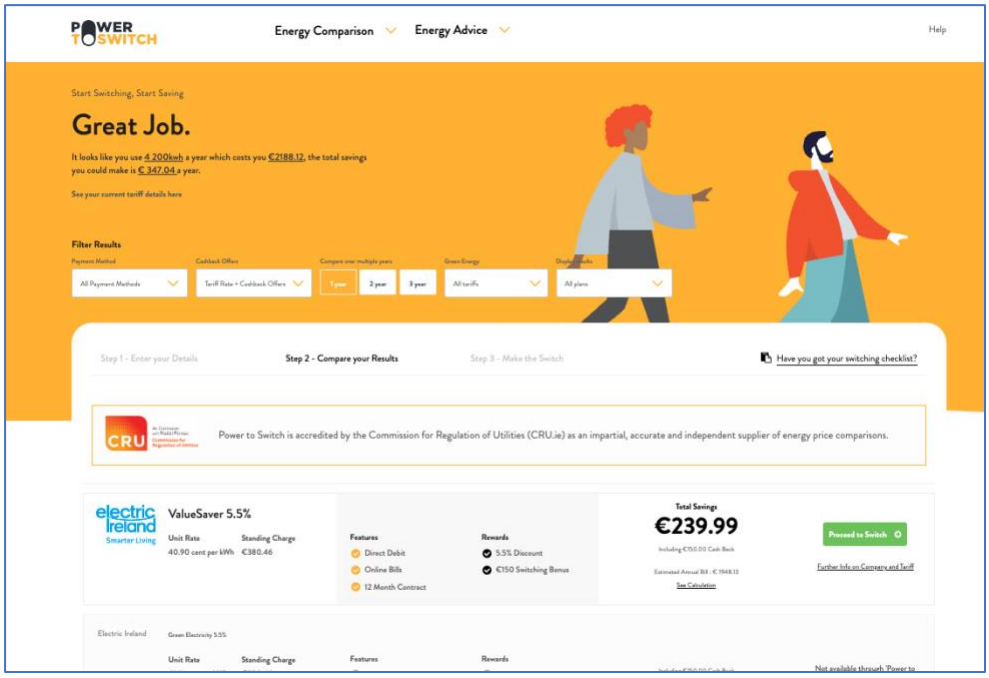
AUDIT TEST SCENARIO 3. Date: 10/10/2022 STATUS: COMPLIANT

No	Energy	Supplier	Current tariff	Supply region	Nightsaver	Smart Meter	Payment Method	Cashback	Date
3	Electricity	Pinergy	Smart / Classic	Rural	No	No	PaYG	Ye	10/10

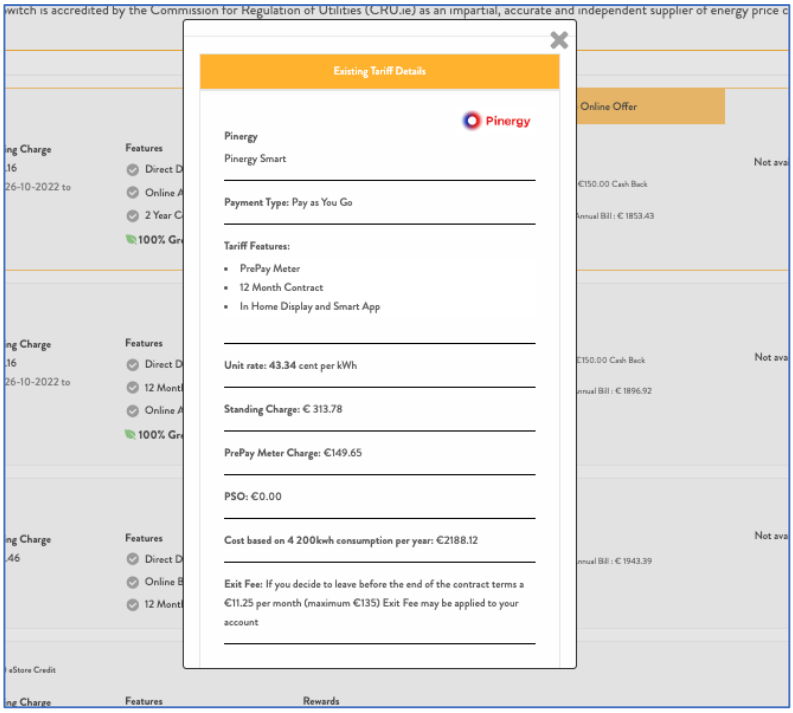
3.1 Enter Details Stage



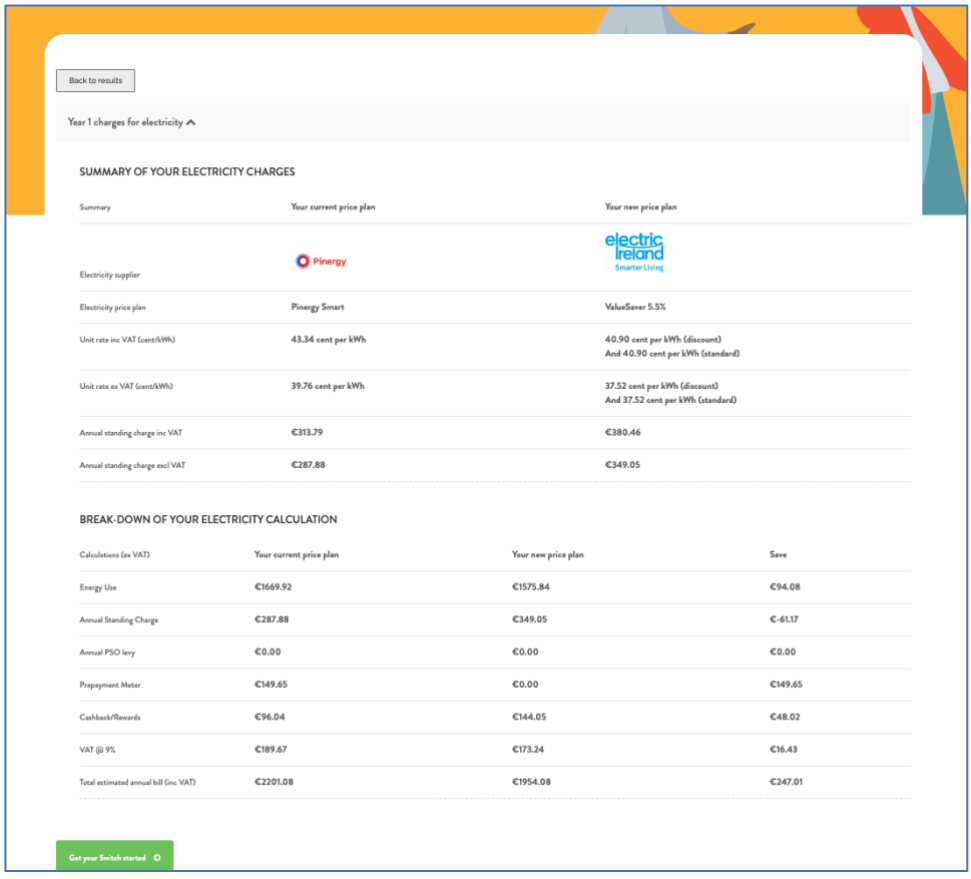
3.2 Main Results Page (top)



3.3 Current Tariff Details



2.4 See Calculation



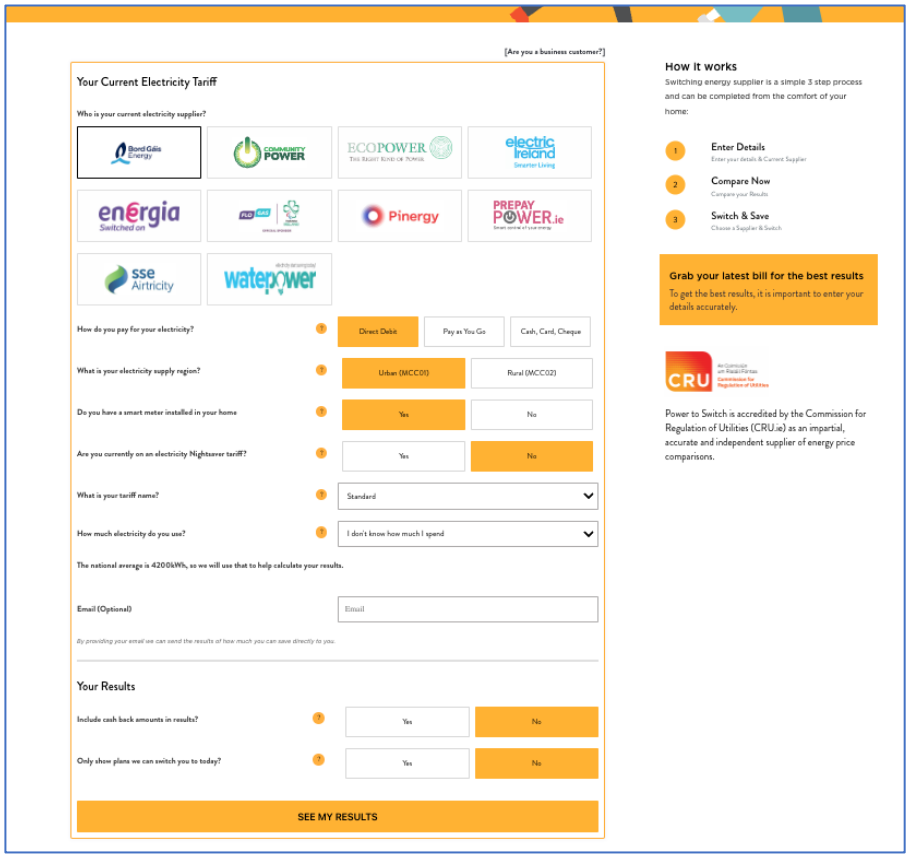
3.5 Results Listing

Supplier	Tariff	Fuel
Electric Ireland	ValueSaver	Electricity
Electric Ireland	Green Energy	
Energia	Home Electricity	
Energia	Home Grow	
SSE Airtricity	1 Year eStore Electricity 10%	
SSE Airtricity	1 Year Electricity 10% Welcome Credit	
Prepaypower	Classic Pay	
Flogas	Green Future Electricity 22% 2Year	
Electric Ireland	Smarter PaYG	
Bord Gáis Energy	New Electricity 10%	
Prepaypower	Smart Pay	
Bord Gáis Energy	Green Electricity 8%	
Flogas	Green Future Electricity 20% 1Year	
Flogas	Standard	
Community Power	Standard	

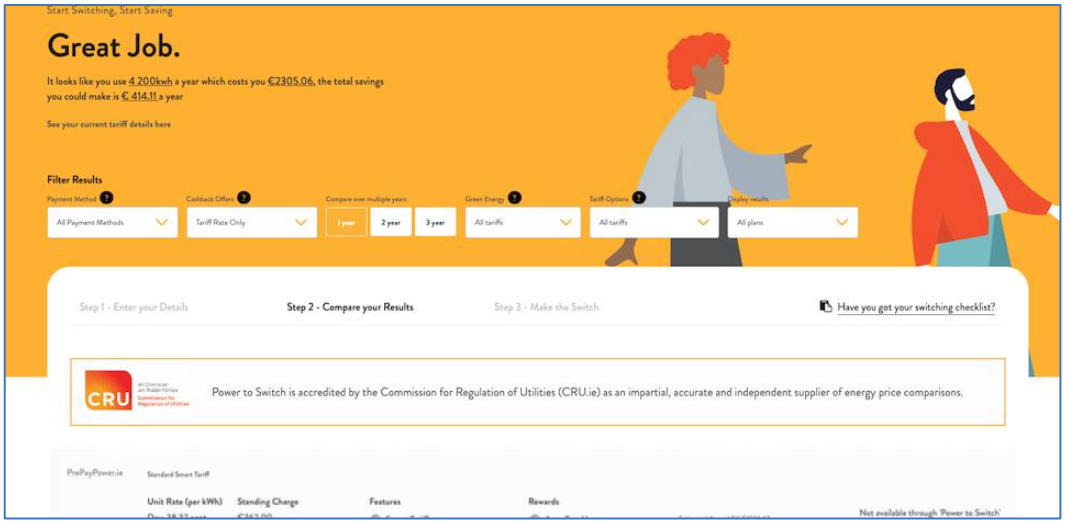
AUDIT TEST SCENARIO 4. Date: 10/10/2022 STATUS: COMPLIANT

No	Energy	Supplier	Current tariff	Supply region	Nightsaver	Smart Meter	Payment Method	Cashback	Date
4	Electricity	Bord Gáis Energy	Standard	Urban	No	Yes	Direct Debit	No	10/10

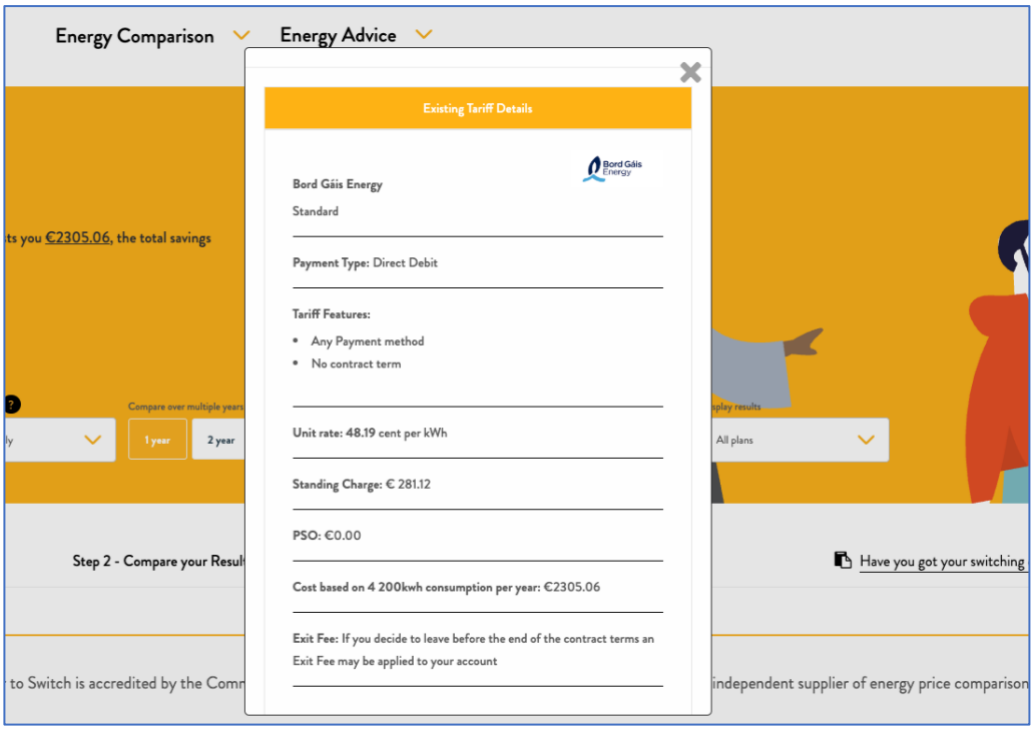
4.1 Enter Details Stage



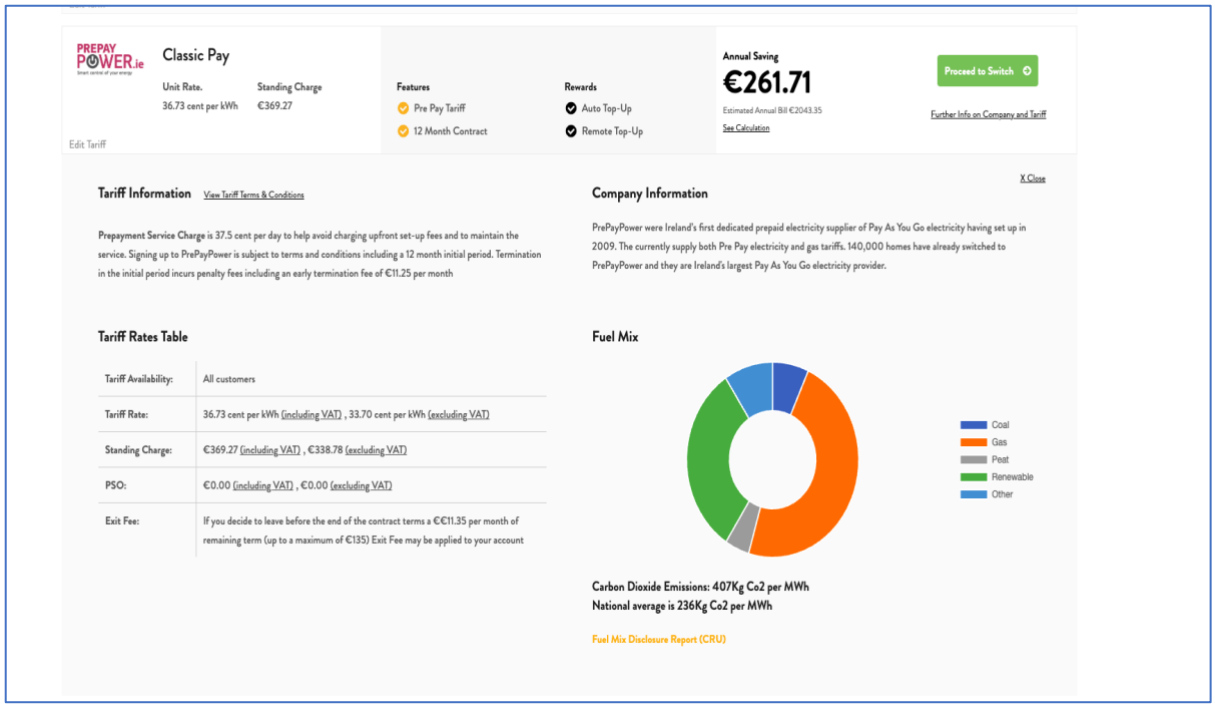
4.2 Main Results Page (top)



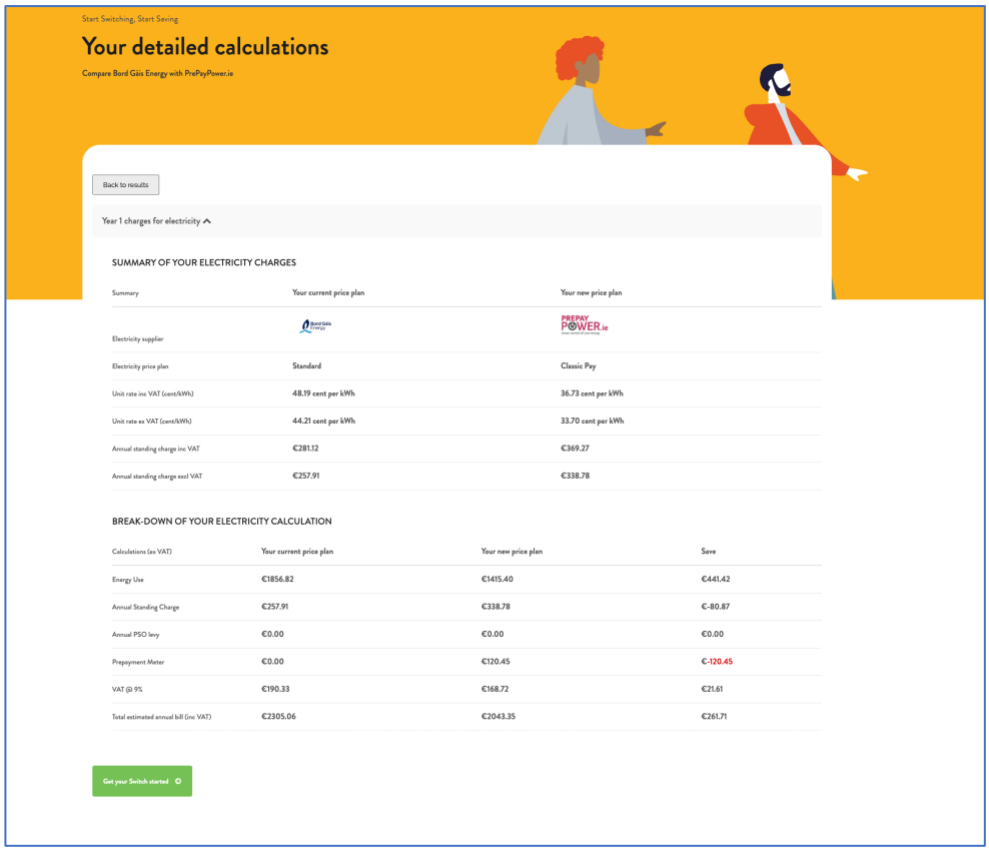
4.3 Current Tariff Details



4.4 Further Info Tab



4.5 See Calculation



4.6 Results Listing

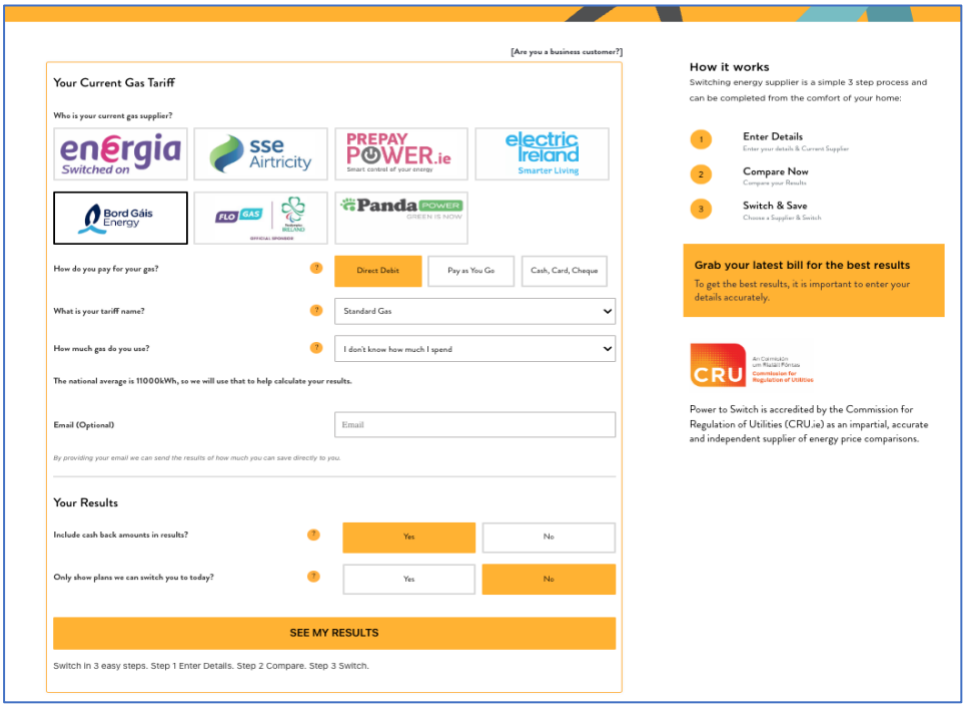
Supplier	Tariff	Fuel
PrePayPower	SST	Electricity
Electric Ireland	Home Electric SST	
Pinergy	Lifestyle Standard Smart	
Electric Ireland	ValueSaver	
Electric Ireland	Green Energy	
PrePayPower	Classic Smart	
SSE Airtricity	1 Year eStore Electricity 10%	
SSE Airtricity	1 Year Electricity 10% Welcome Credit	
Energia	Home Electricity	
Energia	Home Grow	
PrePayPower	Smart Pay	
Flogas	Electricity SST	
Energia	SST	
Electric Ireland	Smarter PaYG	
Flogas	Green Future Electricity 22% 2Year	
SSE Airtricity	SST	
Pinergy	Smart	
Flogas	Green Future Electricity 20% 1Year	
BGE	SST	
Flogas	Standard	
Community Power	Standard SST	
Community Power	Standard	

(*At time of audit Power to Switch only list Standard Smart Tariffs for suppliers)

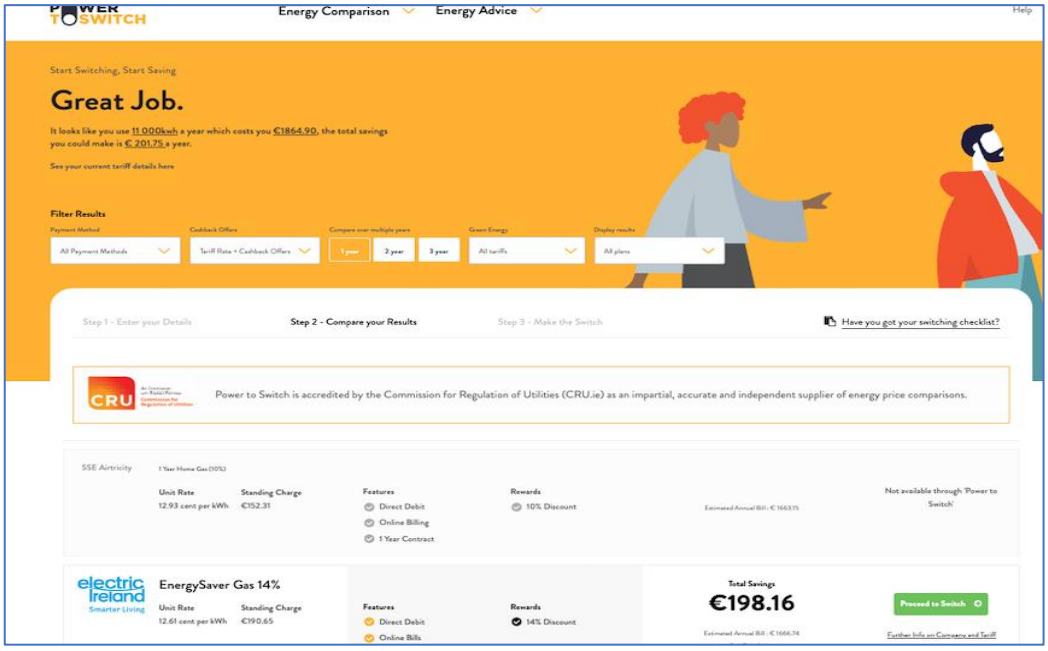
AUDIT TEST SCENARIO 5. Date: 11/10/2022 STATUS: COMPLIANT

No	Energy	Supplier	Current tariff	Supply region	Nightsaver	Smart Meter	Payment Method	Cashback	Date
5	Gas	Bord Gáis Energy	Standard	N/a	N/a	N/a	Direct Debit	Yes	1/10

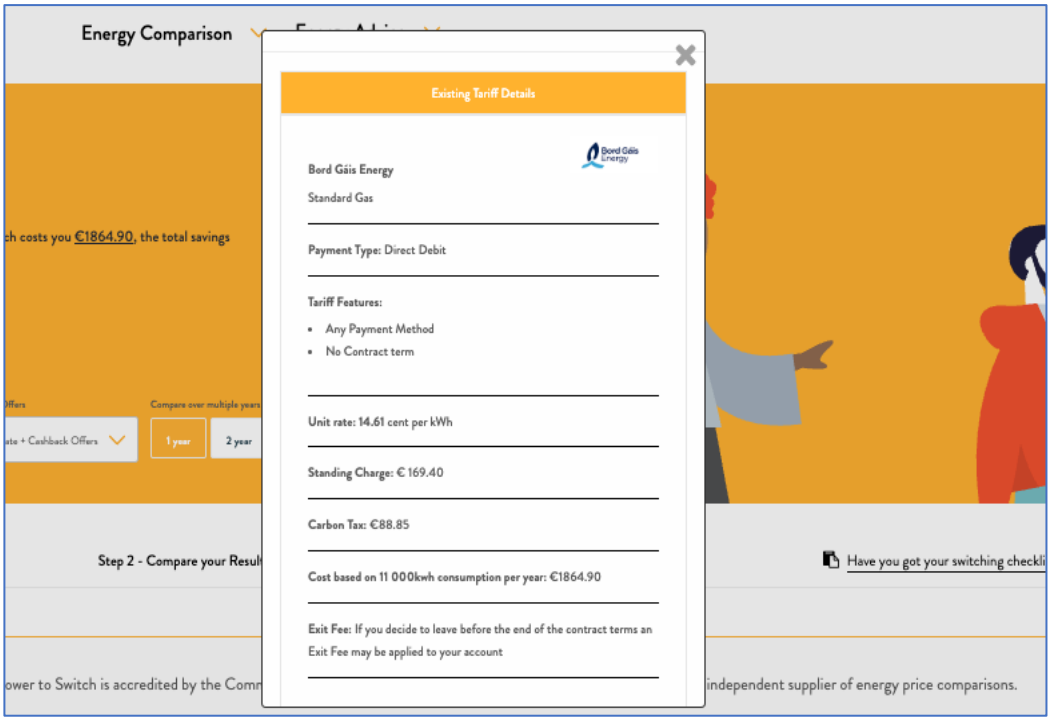
5.1 Enter Details Stage



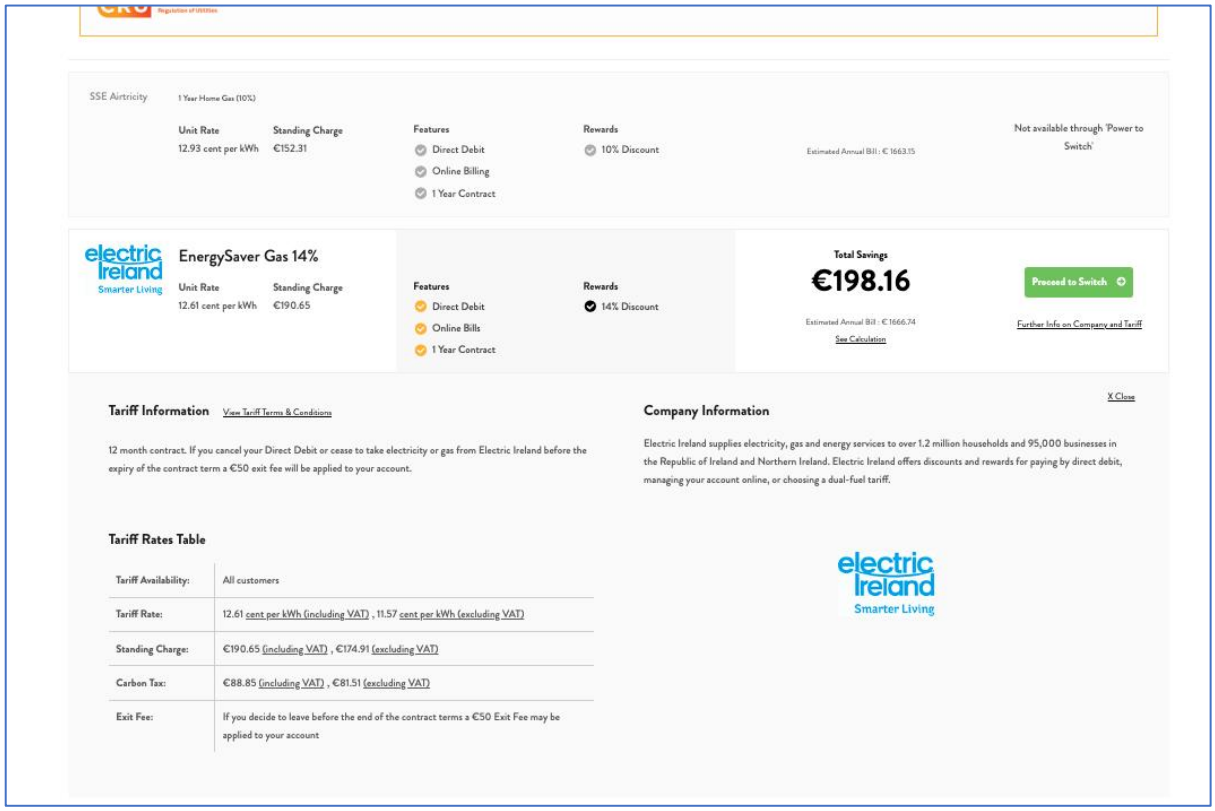
5.2 Main Results Page (top)



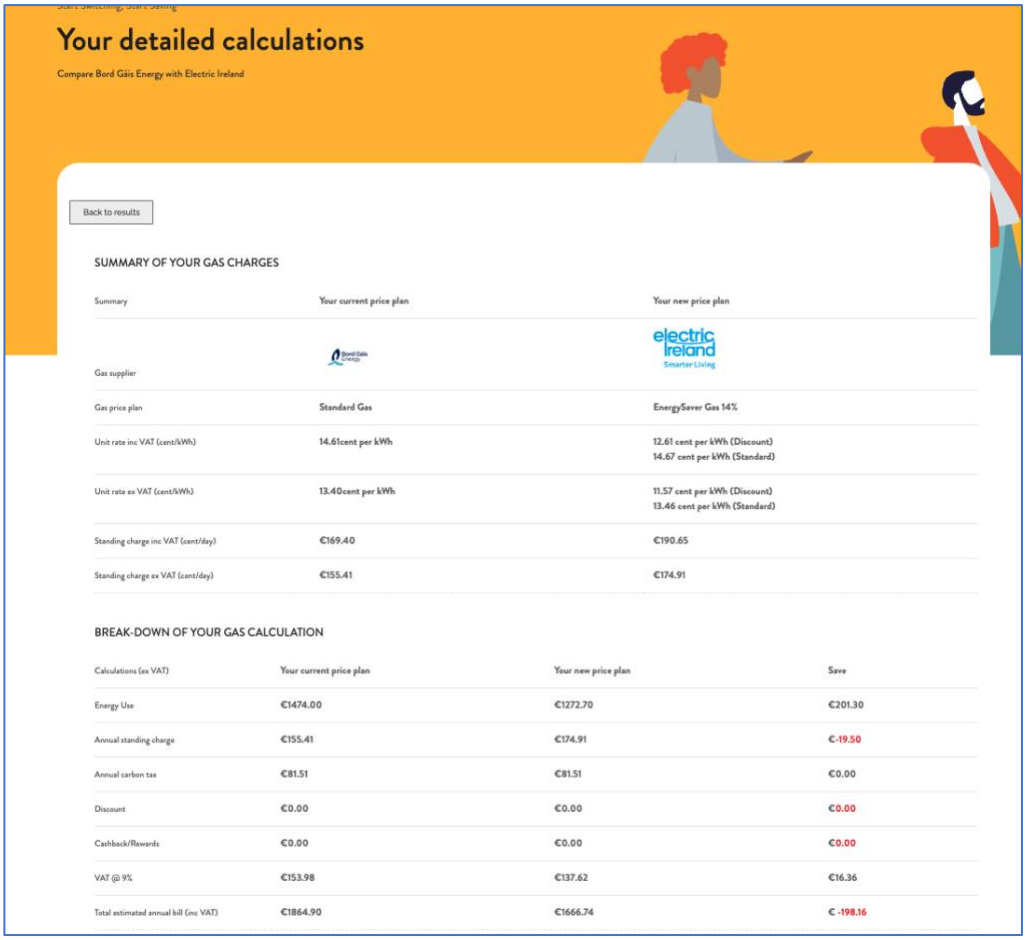
5.3 Current Tariff Details



5.4 Further Info Tab



5.5 See Calculation



Your detailed calculations

Compare Bord Gáis Energy with Electric Ireland

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SUMMARY OF YOUR GAS CHARGES

Summary	Your current price plan	Your new price plan
Gas supplier		electric Ireland Smarter Living
Gas price plan	Standard Gas	EnergySaver Gas 14%
Unit rate inc VAT (cent/kWh)	14.61cent per kWh	12.61 cent per kWh (Discount) 14.67 cent per kWh (Standard)
Unit rate ex VAT (cent/kWh)	13.40cent per kWh	11.57 cent per kWh (Discount) 13.46 cent per kWh (Standard)
Standing charge inc VAT (cent/day)	€169.40	€190.65
Standing charge ex VAT (cent/day)	€155.41	€174.91

BREAK-DOWN OF YOUR GAS CALCULATION

Calculations (ex VAT)	Your current price plan	Your new price plan	Save
Energy Use	€1474.00	€1272.70	€201.30
Annual standing charge	€155.41	€174.91	€-19.50
Annual carbon tax	€81.51	€81.51	€0.00
Discount	€0.00	€0.00	€0.00
Cashback/Rewards	€0.00	€0.00	€0.00
VAT @ 9%	€153.98	€137.62	€16.36
Total estimated annual bill (inc VAT)	€1864.90	€1666.74	€ -198.16

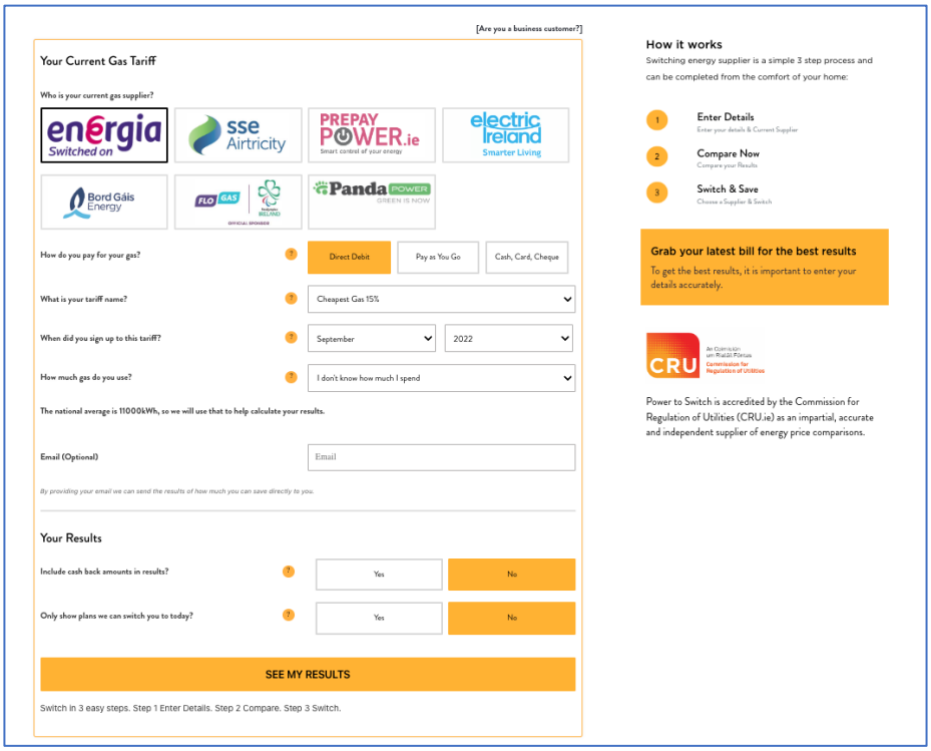
5.6 Results Listing

Supplier	Tariff	Fuel
SSE Airtricity	1 Year Home Gas (10%)	Gas
Electric Ireland	EnergySaver 14	
SSE Airtricity	1 Year Home Gas (8%)	
Energia	Cheapest Gas Offer	
SSE Airtricity	1 Year Home Gas (4%)	
SSE Airtricity	1 Year Home Gas (2%)	
Flogas	Green Future Gas 22% 2Yr	
Flogas	Green Future Gas 20% 1Yr	
Prepaypower	PrePay Gas	
Electric Ireland	PaYG	
Bord Gáis Energy	PaYG	
Flogas	PaYG	
Flogas	Standard	

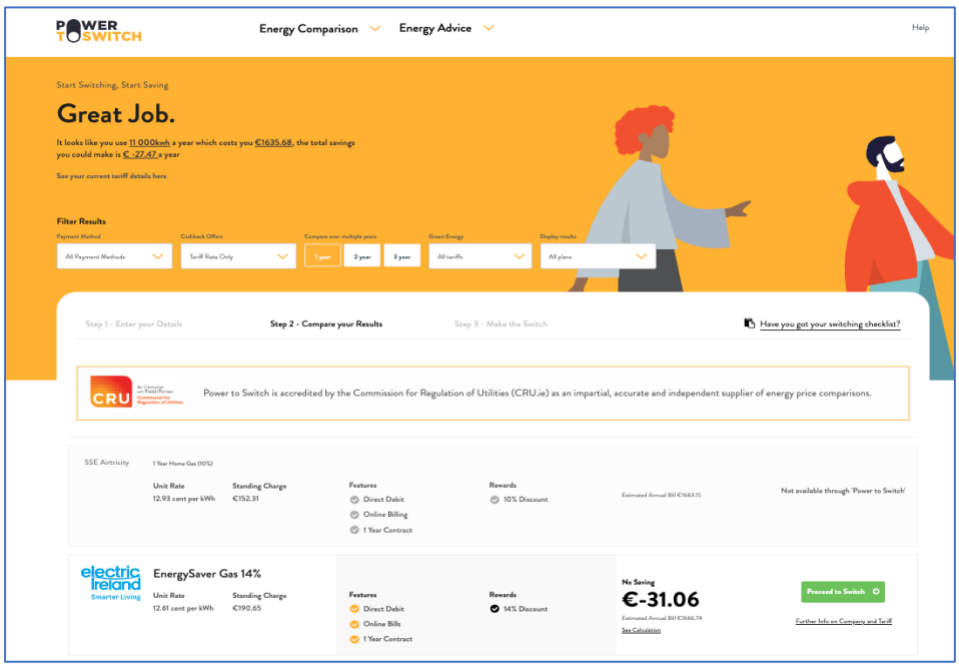
AUDIT TEST SCENARIO 6. Date: 11/10/2022 STATUS: COMPLIANT

No	Energy	Supplier	Current tariff	Supply region	Nightsaver	Smart Meter	Payment Method	Cashback	Date
6	Gas	Energia	Gas Offer 15%	N/a	N/a	N/a	Direct Debit	No	11/10

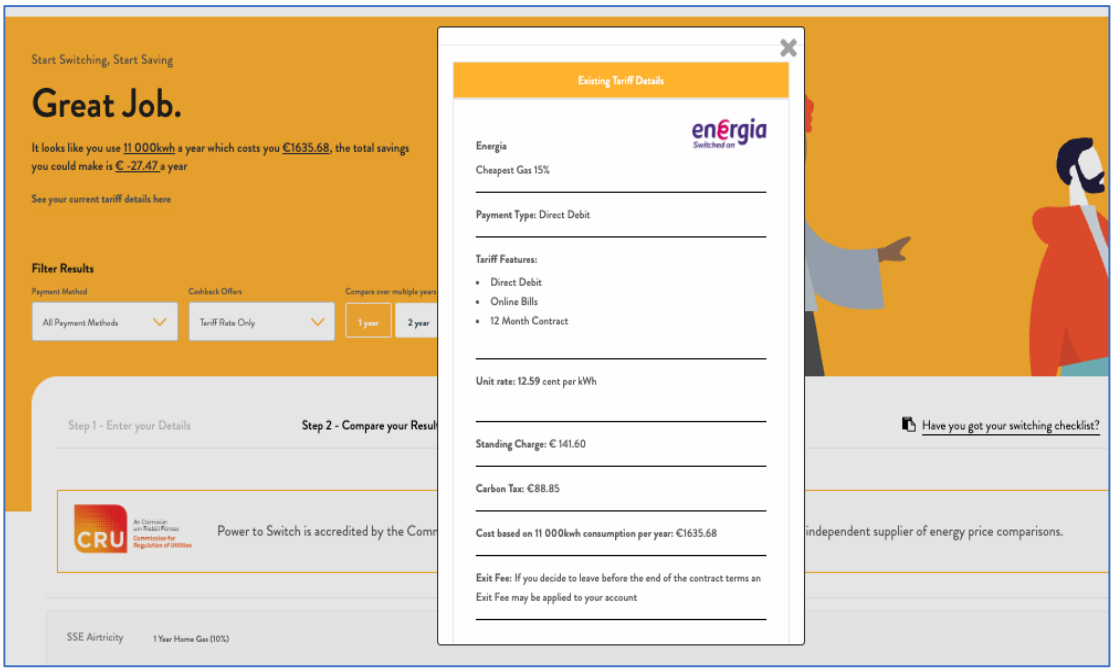
6.1 Enter Details Stage



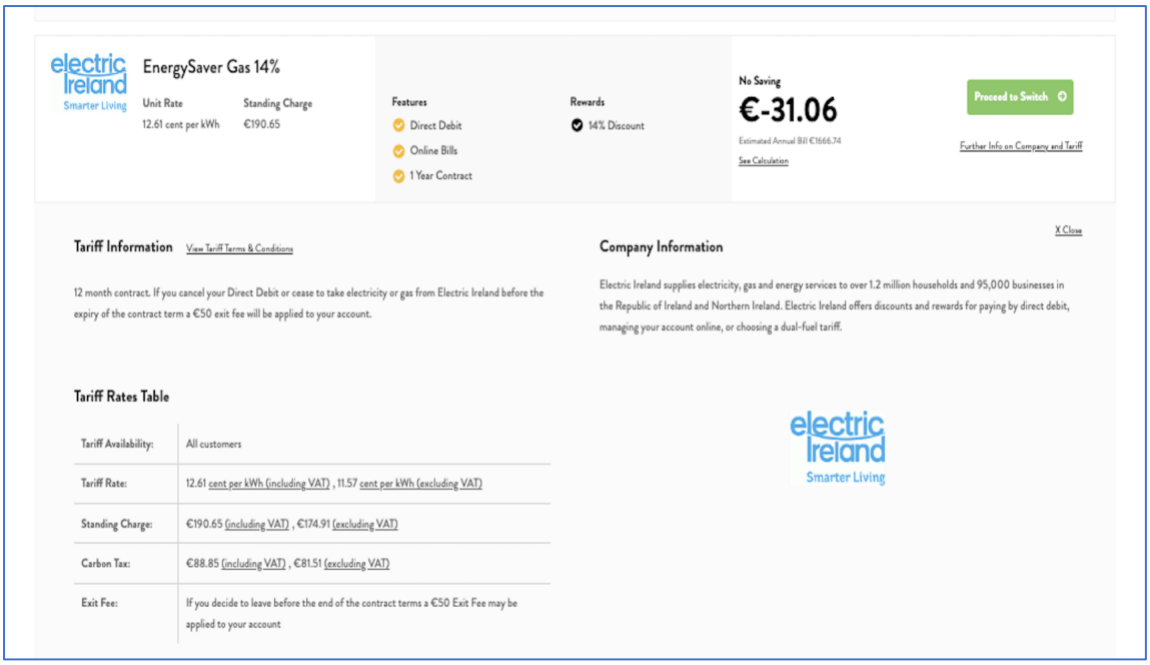
6.2 Main Results Page (top)



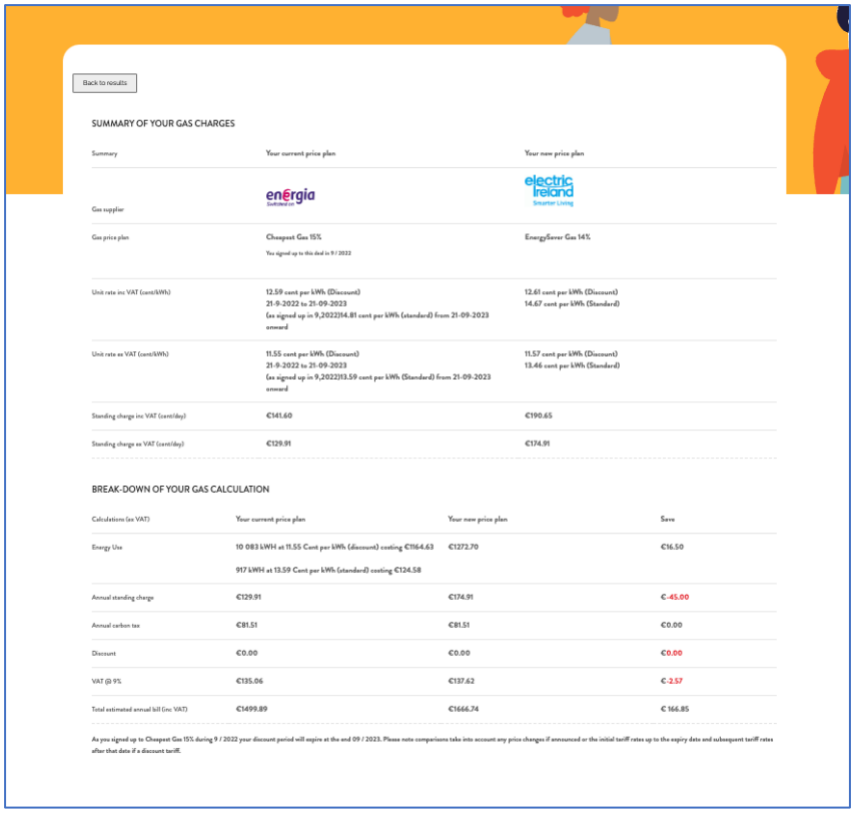
6.3 Current Tariff Details



6.4 Further Info Tab



6.5 See Calculation



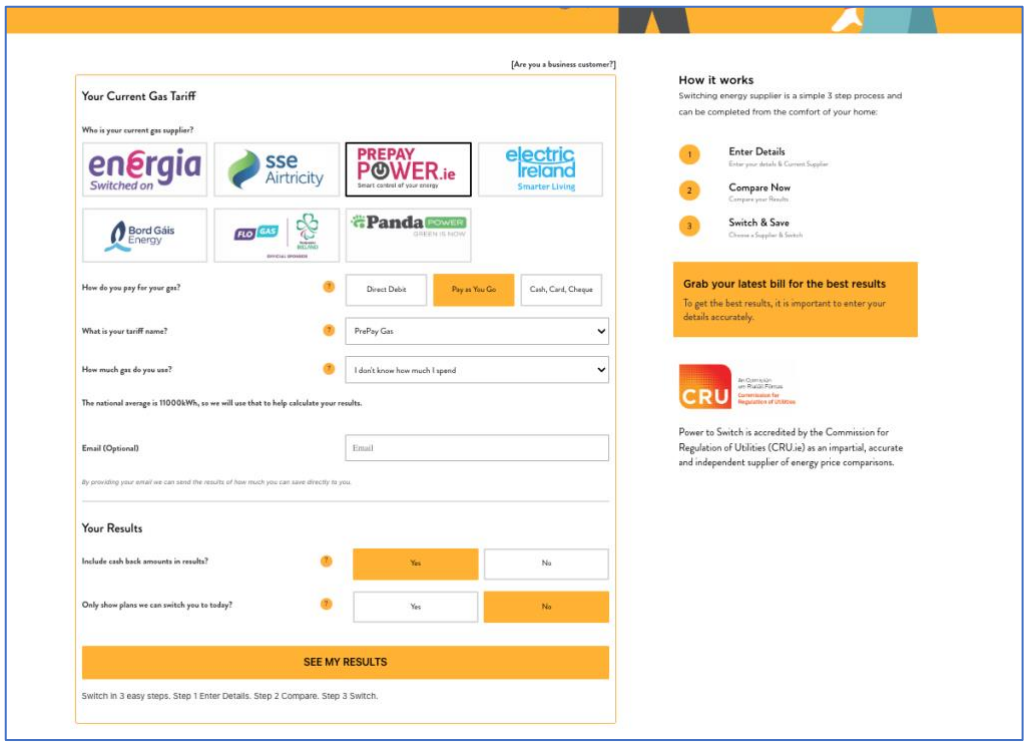
6.6 Results Listing

Supplier	Tariff	Fuel
SSE Airtricity	1 Year Home Gas (10%)	Gas
Electric Ireland	EnergySaver 14	
SSE Airtricity	1 Year Home Gas (8%)	
Energia	Cheapest Gas Offer	
SSE Airtricity	1 Year Home Gas (4%)	
SSE Airtricity	1 Year Home Gas (2%)	
Flogas	Green Future Gas 22% 2Yr	
Flogas	Green Future Gas 20% 1Yr	
Prepaypower	PrePay Gas	
Electric Ireland	PaYG	
Bord Gáis Energy	PaYG	
Flogas	PaYG	
Flogas	Standard	

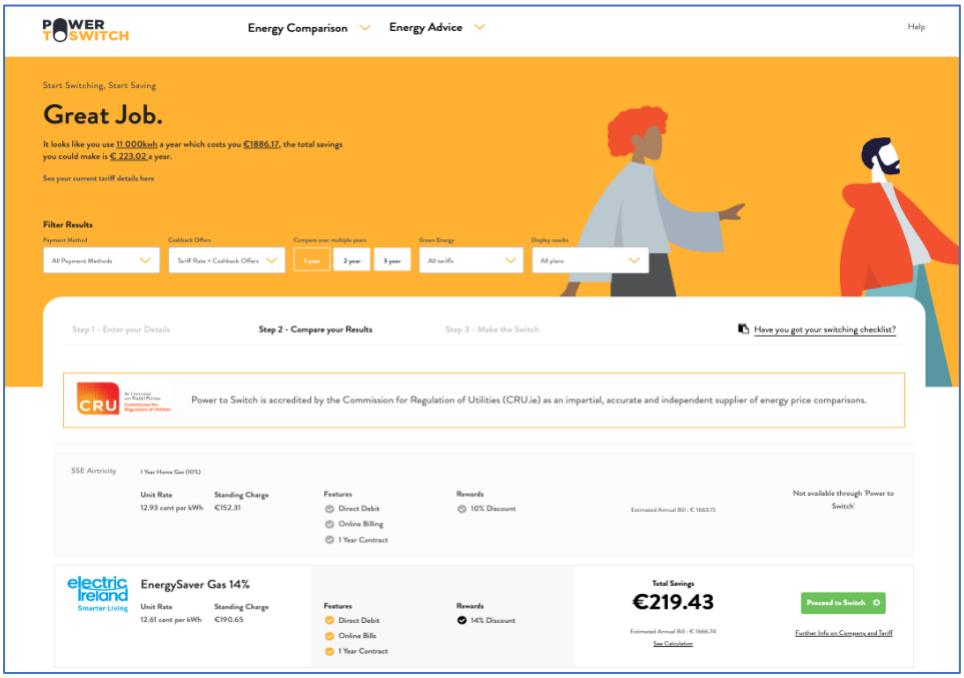
AUDIT TEST SCENARIO 7. Date: 11/10/2022 STATUS: COMPLIANT

No	Energy	Supplier	Current tariff	Supply region	Nightsaver	Smart Meter	Payment Method	Cashback	Date
7	Gas	PrePayPower	Standard	N/a	N/a	N/a	PaYG	Yes	11/10

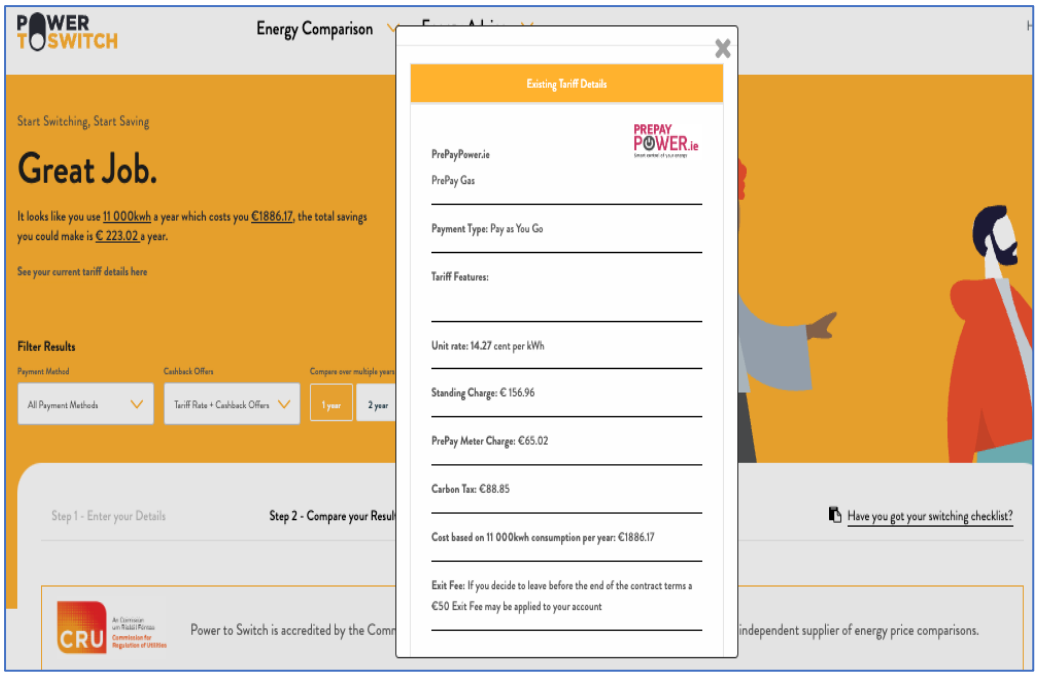
7.1 Enter Details Stage



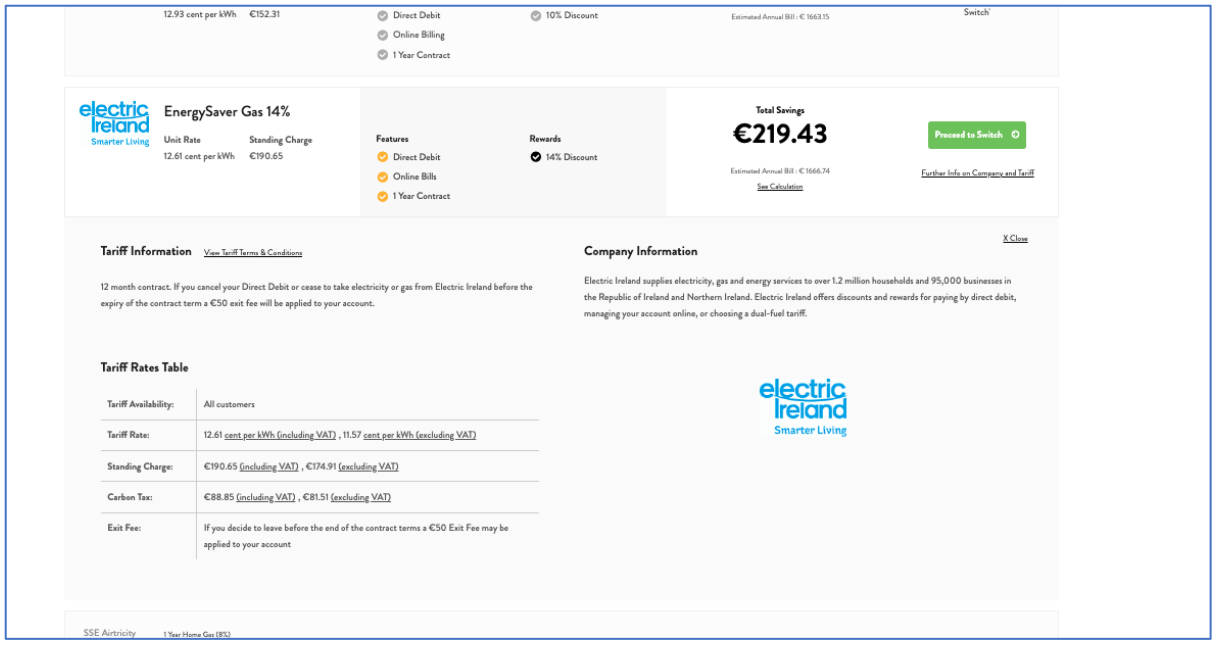
7.2 Main Results Page (top)



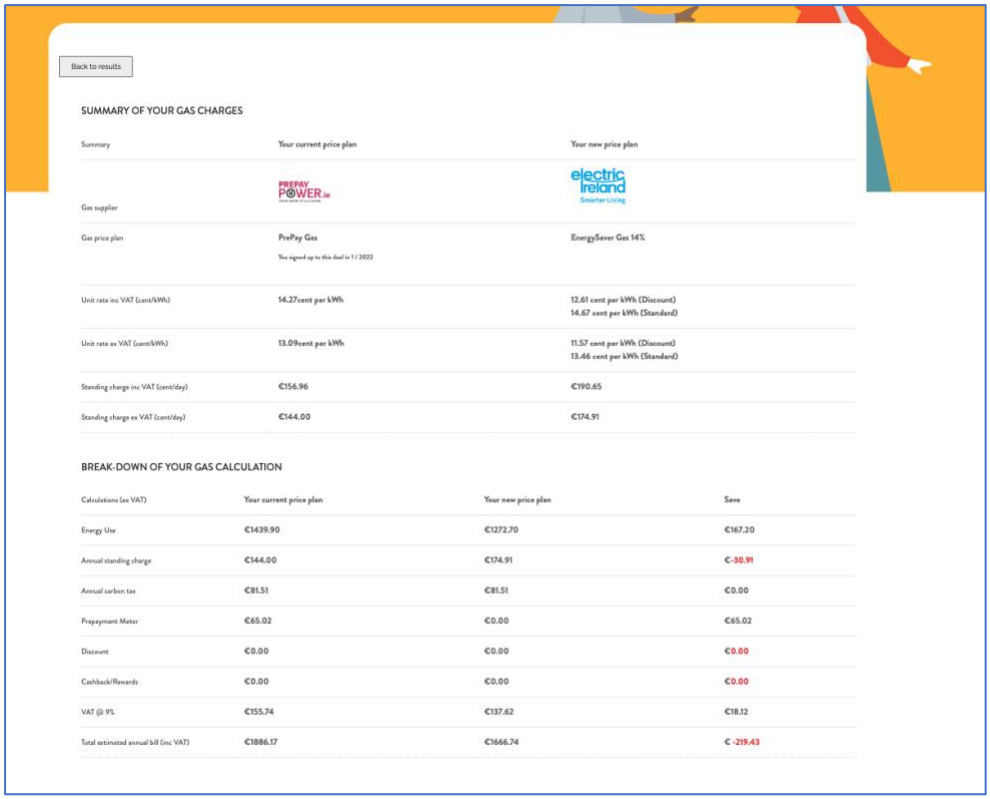
7.3 Current Tariff Details



7.4 Further Info Tab



7.5 See Calculation



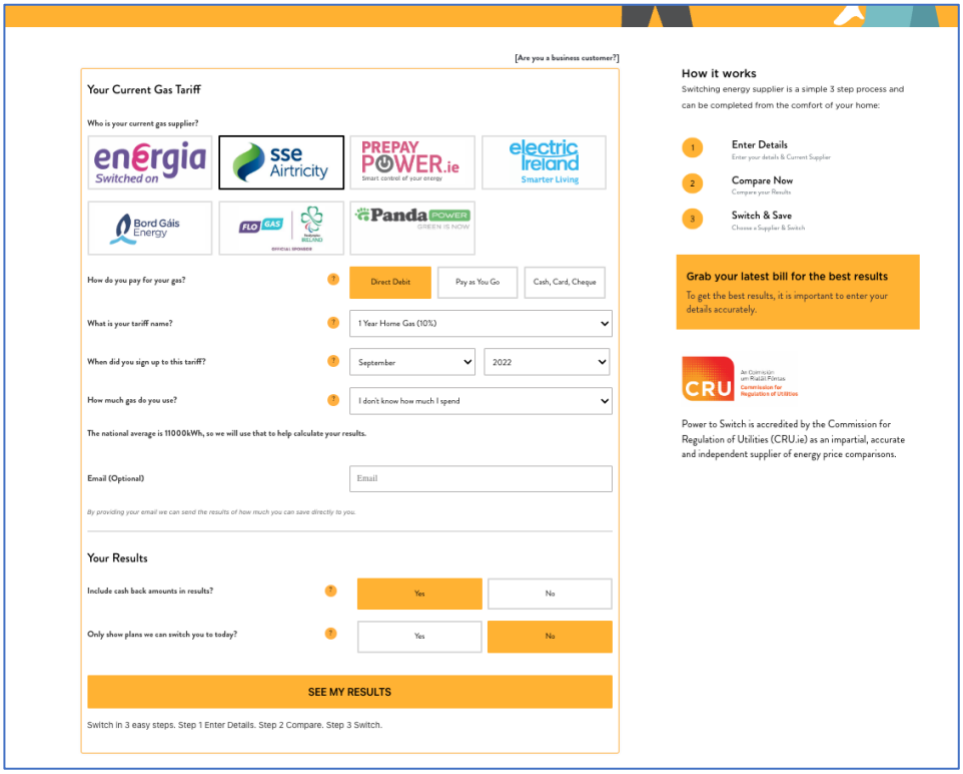
7.6 Results Listing

Supplier	Tariff	Fuel
SSE Airtricity	1 Year Home Gas (10%)	Gas
Electric Ireland	EnergySaver 14	
SSE Airtricity	1 Year Home Gas (8%)	
Energia	Cheapest Gas Offer	
SSE Airtricity	1 Year Home Gas (4%)	
SSE Airtricity	1 Year Home Gas (2%)	
Flogas	Green Future Gas 22% 2Yr	
Flogas	Green Future Gas 20% 1Yr	
Prepaypower	PrePay Gas	
Electric Ireland	PaYG	
Bord Gáis Energy	PaYG	
Flogas	PaYG	
Flogas	Standard	

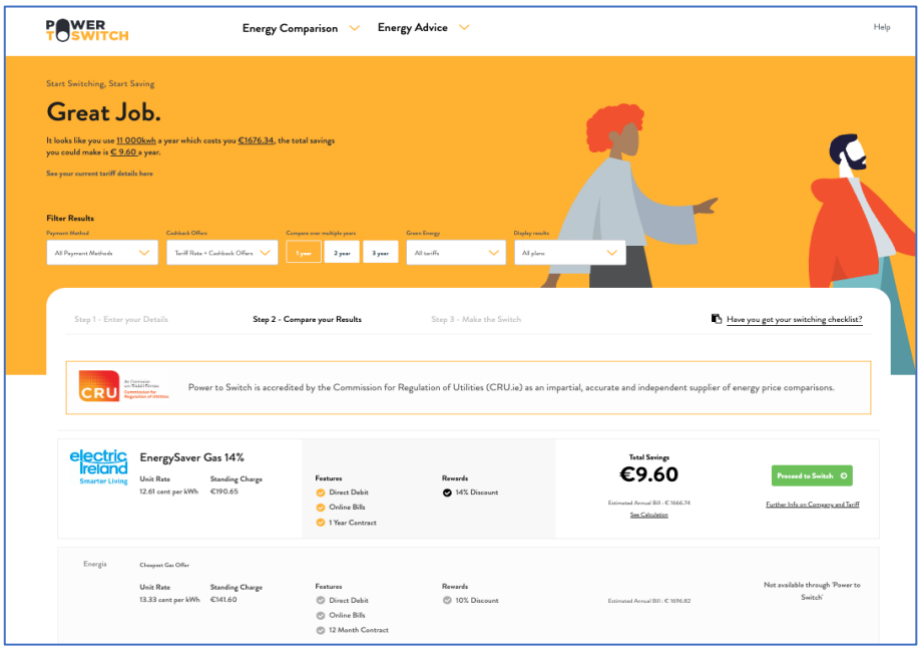
AUDIT TEST SCENARIO 8. Date: 11/10/2022 STATUS: COMPLIANT

No	Energy	Supplier	Current tariff	Supply region	Nightsaver	Smart Meter	Payment Method	Cashback	Date
8	Gas	SSE Airtricity	1 Year Gas – 10%	N/a	N/a	N/a	Direct Debit	Yes	11/10

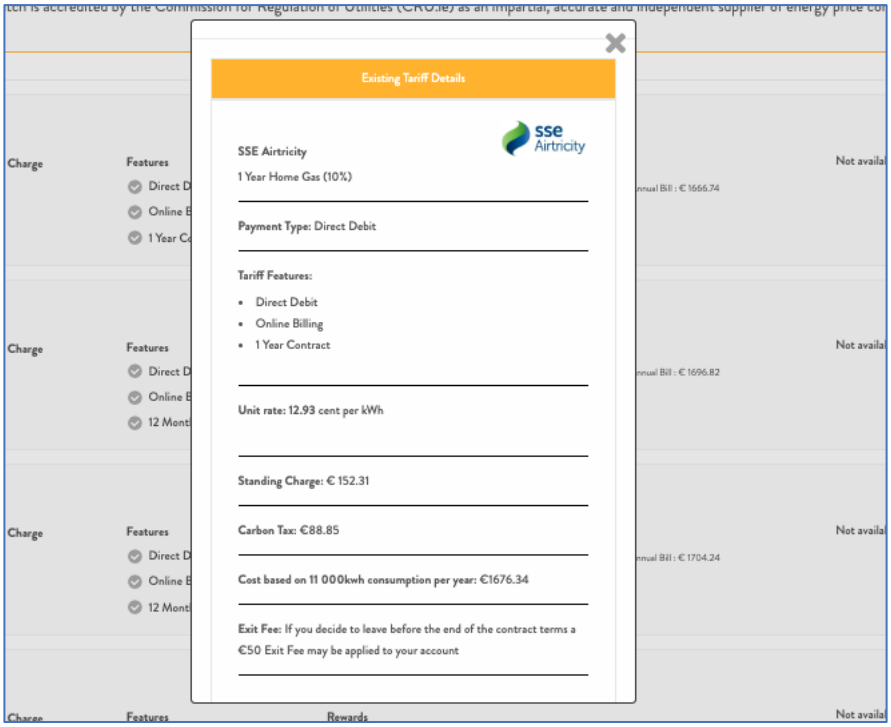
8.1 Enter Details Stage



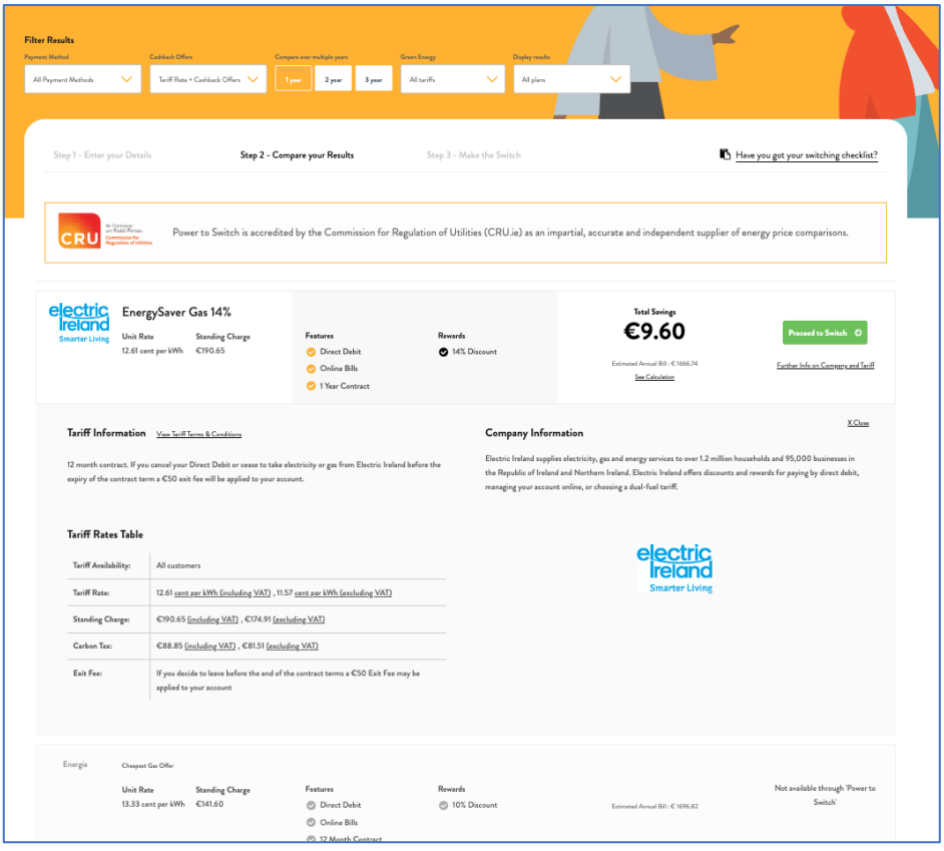
8.2 Main Results Page (top)



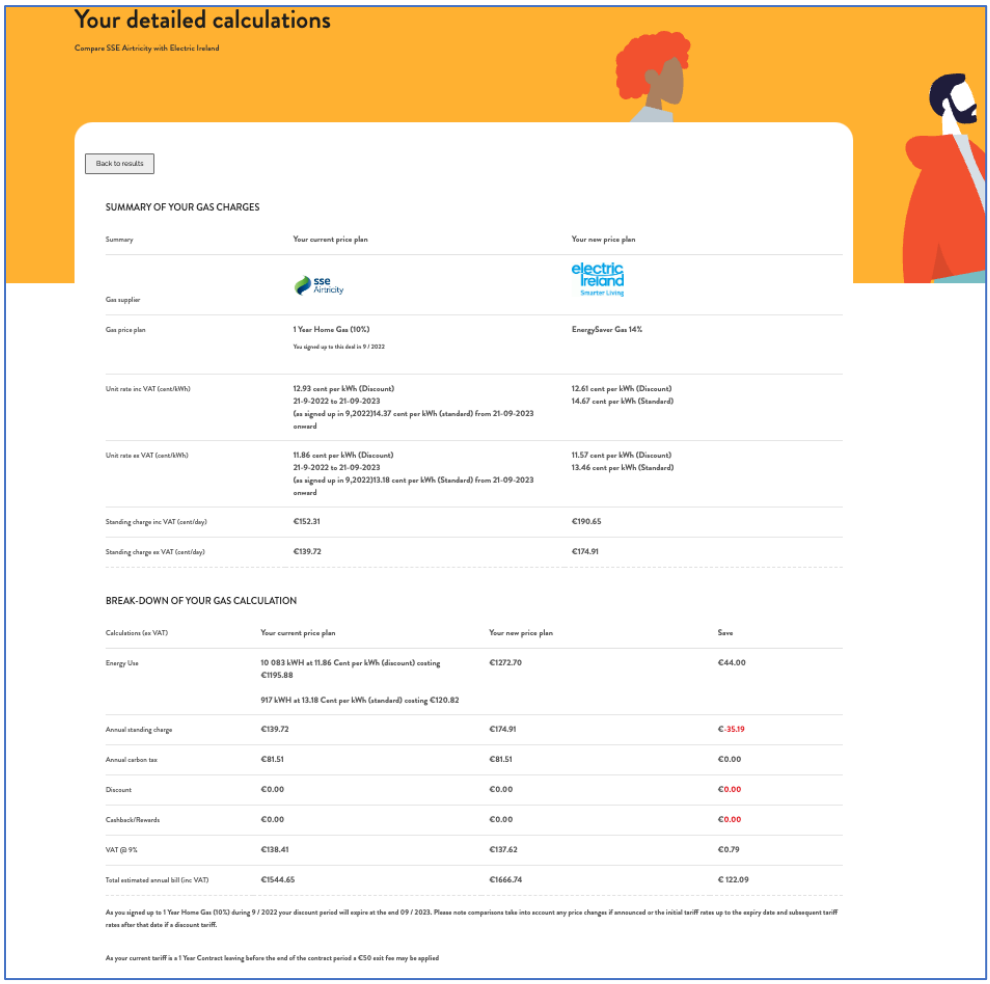
8.3 Current Tariff Details



8.4 Further Info Tab



8.5 See Calculation



Your detailed calculations

Compare SSE Airtricity with Electric Ireland

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SUMMARY OF YOUR GAS CHARGES

Summary	Your current price plan	Your new price plan
Gas supplier	sse Airtricity	electric Ireland Smarter Living
Gas price plan	1 Year Home Gas (10%) You signed up to this deal in 9 / 2022	EnergySaver Gas 14%
Unit rate inc VAT (cent/kWh)	12.93 cent per kWh (Discount) 21-9-2022 to 21-09-2023 (as signed up in 9,2022)14.37 cent per kWh (standard) from 21-09-2023 onward	12.61 cent per kWh (Discount) 14.67 cent per kWh (Standard)
Unit rate ex VAT (cent/kWh)	11.86 cent per kWh (Discount) 21-9-2022 to 21-09-2023 (as signed up in 9,2022)13.18 cent per kWh (Standard) from 21-09-2023 onward	11.57 cent per kWh (Discount) 13.46 cent per kWh (Standard)
Standing charge inc VAT (cent/day)	€152.31	€190.65
Standing charge ex VAT (cent/day)	€139.72	€174.91

BREAK-DOWN OF YOUR GAS CALCULATION

Calculations (ex VAT)	Your current price plan	Your new price plan	Save
Energy Use	10 083 kWH at 11.86 Cent per kWh (discount) costing €1195.88 917 kWH at 13.18 Cent per kWh (standard) costing €120.82	€1272.70	€44.00
Annual standing charge	€139.72	€174.91	€-35.19
Annual carbon tax	€81.51	€81.51	€0.00
Discount	€0.00	€0.00	€0.00
Cashback/Rewards	€0.00	€0.00	€0.00
VAT @ 9%	€138.41	€137.62	€0.79
Total estimated annual bill (inc VAT)	€1544.65	€1666.74	€ 122.09

As you signed up to 1 Year Home Gas (10%) during 9 / 2022 your discount period will expire at the end 09 / 2023. Please note comparisons take into account any price changes if announced or the initial tariff rates up to the expiry date and subsequent tariff rates after that date if a discount tariff.

As your current tariff is a 1 Year Contract leaving before the end of the contract period a €50 exit fee may be applied

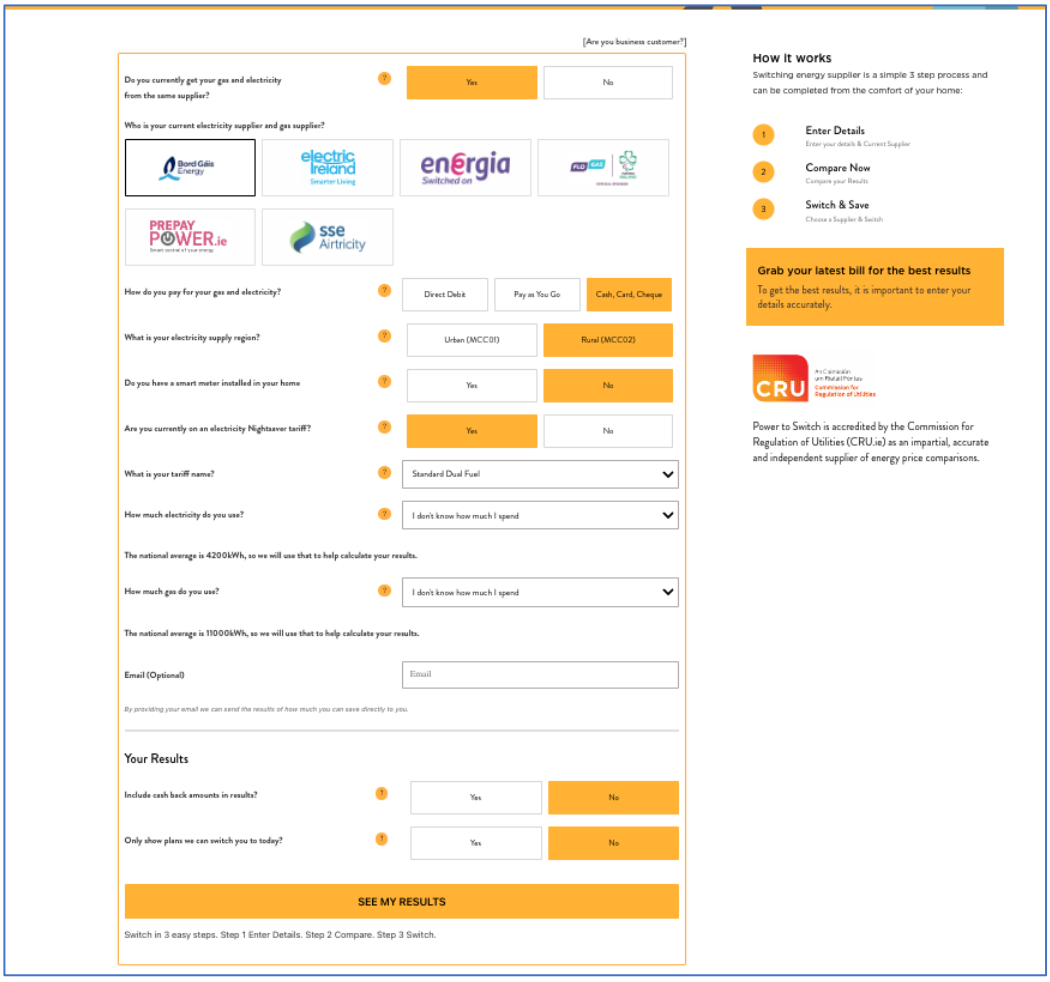
8.6 Results Listing

Supplier	Tariff	Fuel
Electric Ireland	EnergySaver 14	
Energia	Cheapest Gas Offer	
Bord Gáis Energy	New Gas 10%	
SSE Airtricity	Standard Gas (DD/E Bill) Existing Customer	
Flogas	Green Future Gas 22% 2Yr	
SSE Airtricity	Standard Gas (DD/ Post) Existing Customer	
SSE Airtricity	Standard Gas (Non DD/E Bill) Existing Customer	
Flogas	Green Future Gas 20% 1Yr	
SSE Airtricity	Standard Gas	
Prepaypower	PrePay Gas	
Electric Ireland	PaYG	
Bord Gáis Energy	PaYG	
Flogas	PaYG	
Flogas	Standard	

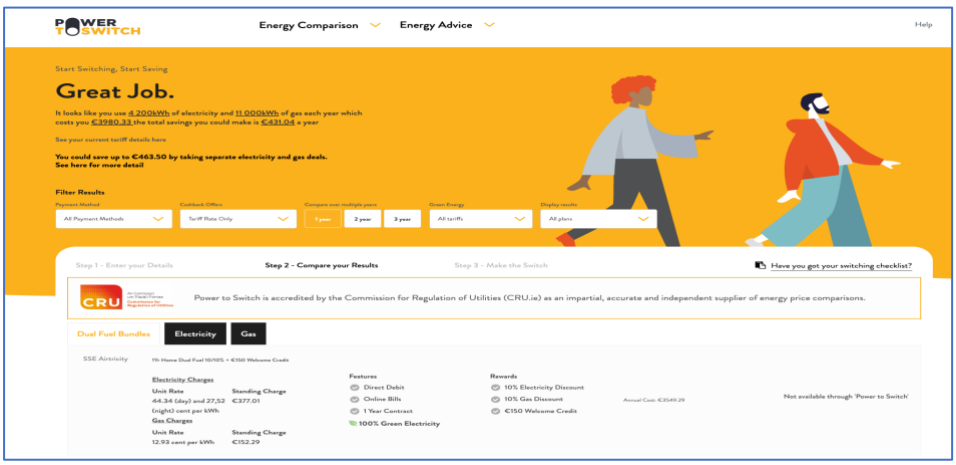
AUDIT TEST SCENARIO 9. Date: 12/10/2022 STATUS: COMPLIANT

No	Energy	Supplier	Current tariff	Supply region	Nightsaver	Smart Meter	Payment Method	Cashback	Date
9	Dual Fuel	Bord Gáis Energy	Dual Fuel: Standard	Rural	Yes	No	Cash / Cheque	No	12/10

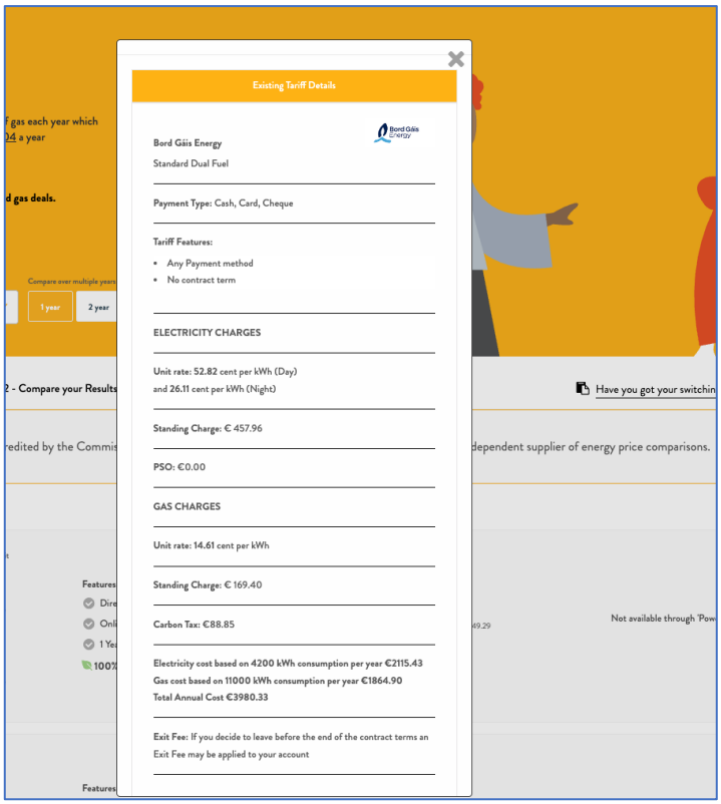
9.1 Enter Details Stage



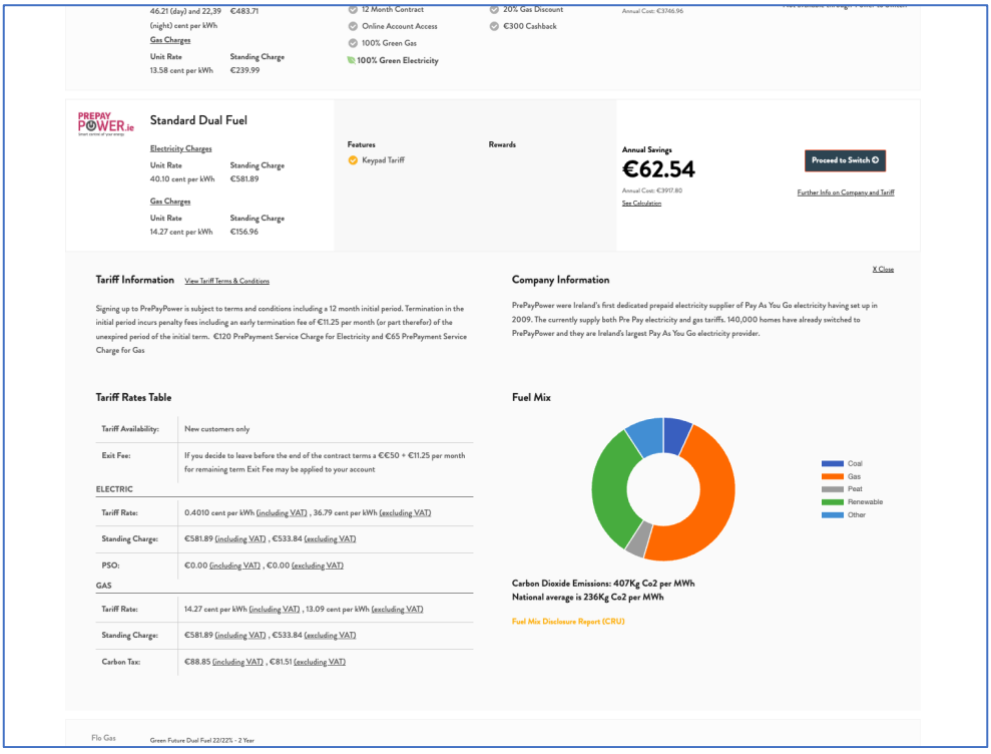
9.2 Main Results Page (top)



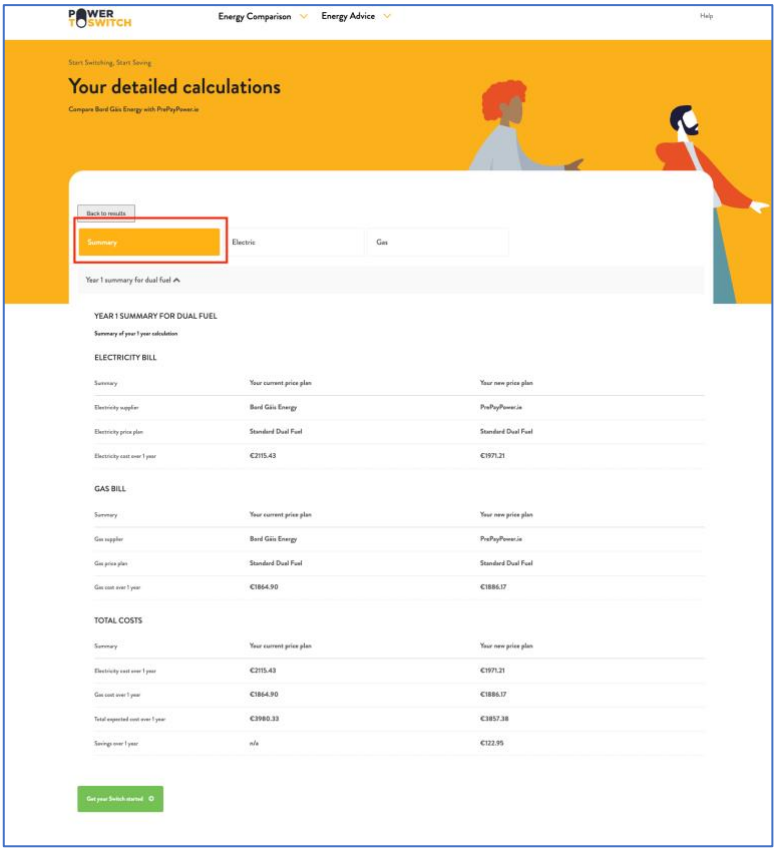
9.3 Current Tariff Details



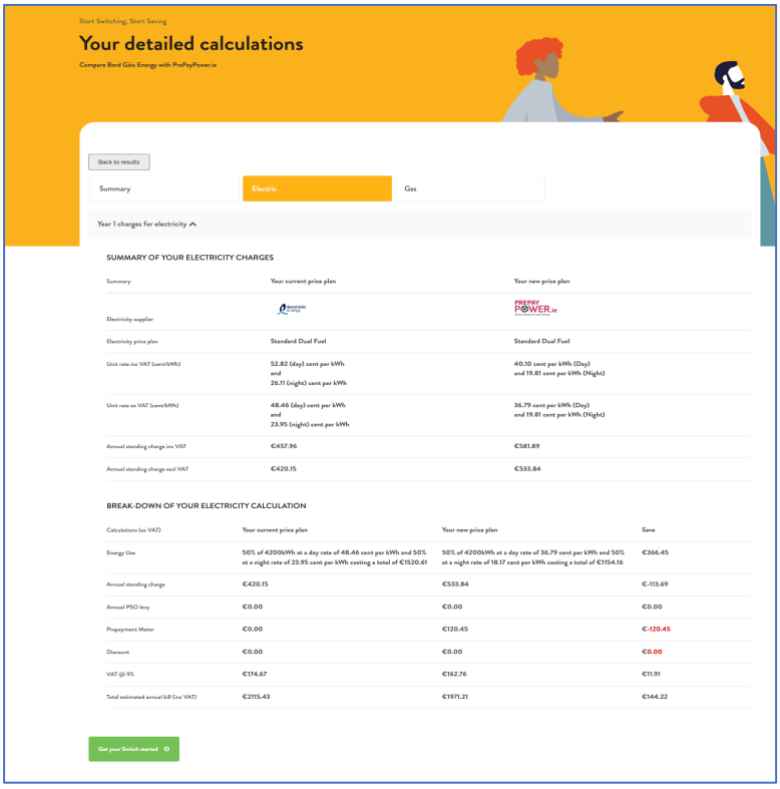
9.4 Further Info Tab



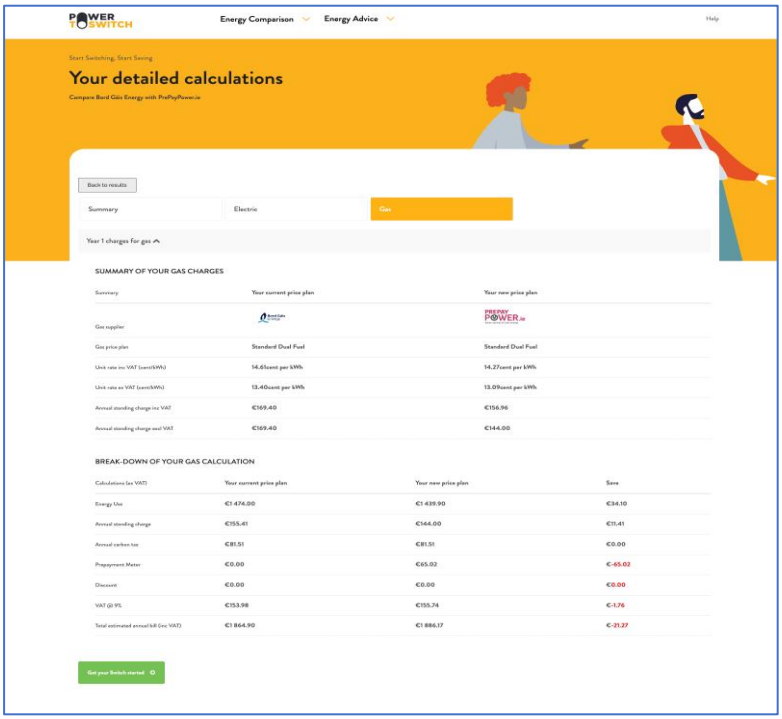
9.5 See Calculation



See Calculation Summary



See Calculation Electricity



See Calculation Gas

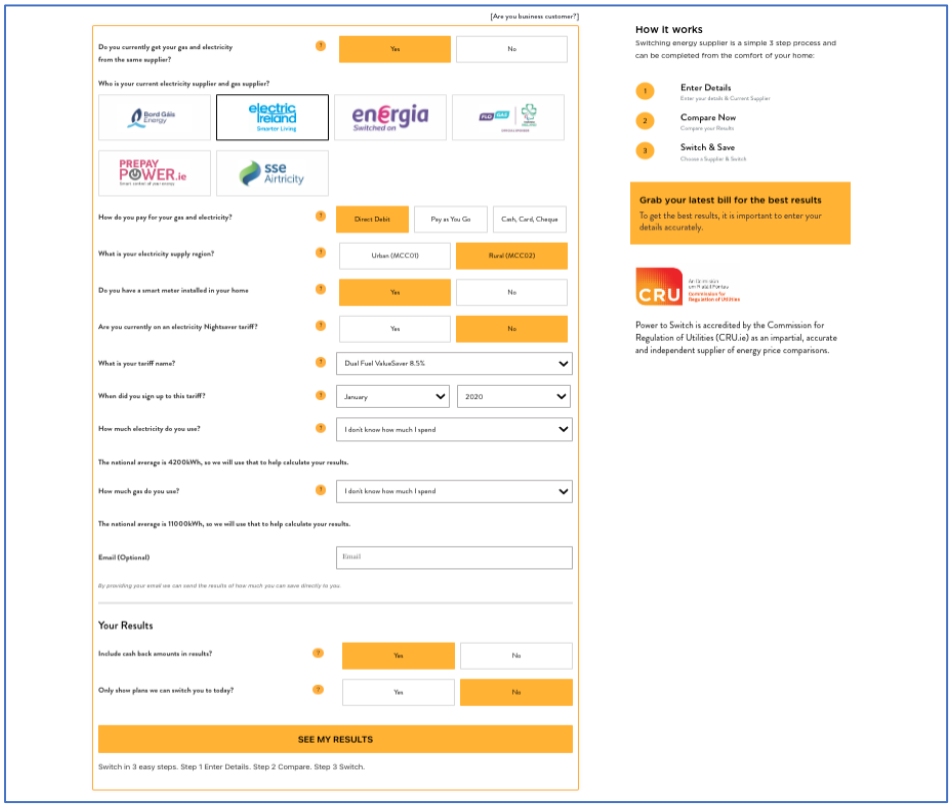
Results Listing

Supplier	Tariff	Fuel
SSE Airtricity	1 Year Welcome Credit Dual Fuel 10%	
SSE Airtricity	1 Year eStore Dual Fuel 10%	Dual Fuel
Energia	Grow Dual Fuel	
Energia	Home Dual Fuel	
Electric Ireland	Dual Fuel Valuesaver 8.5%	
Electric Ireland	Dual Fuel with Green Electricity	
Flogas	Green Future Dual Fuel 22/22 2Year	
Prepaypower	Standard Dual Fuel	
Flogas	Green Future Dual Fuel 20/20 1Year	
Flogas	Standard Dual Fuel	

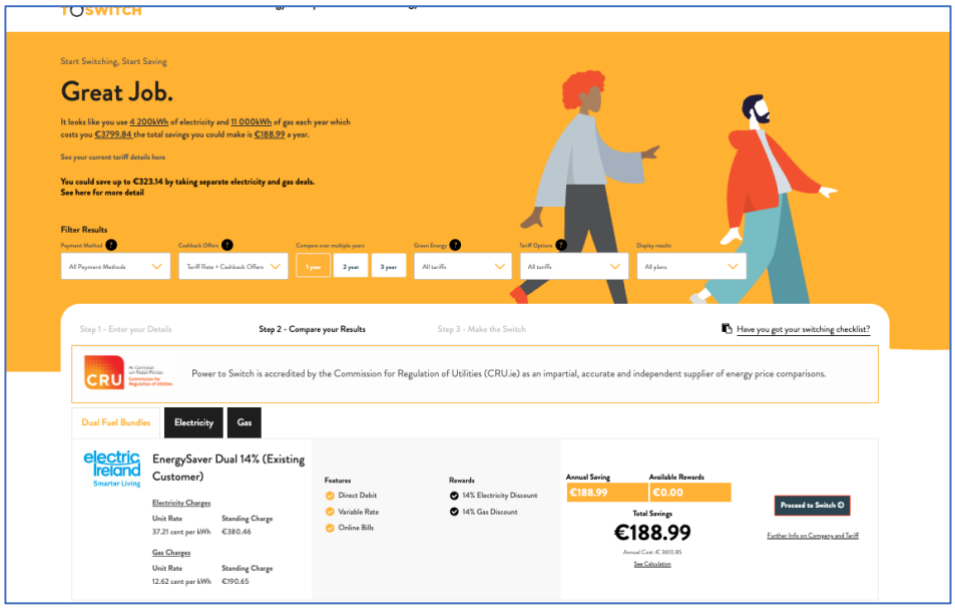
AUDIT TEST SCENARIO 10. Date: 12/10/2022 STATUS: COMPLIANT

No	Energy	Supplier	Current tariff	Supply region	Nightsaver	Smart Meter	Payment Method	Cashback	Date
10	Dual Fuel	Electric Ireland	Dual Fuel: 8.5%	Rural	No	Yes	Direct Debit	Yes	12/10

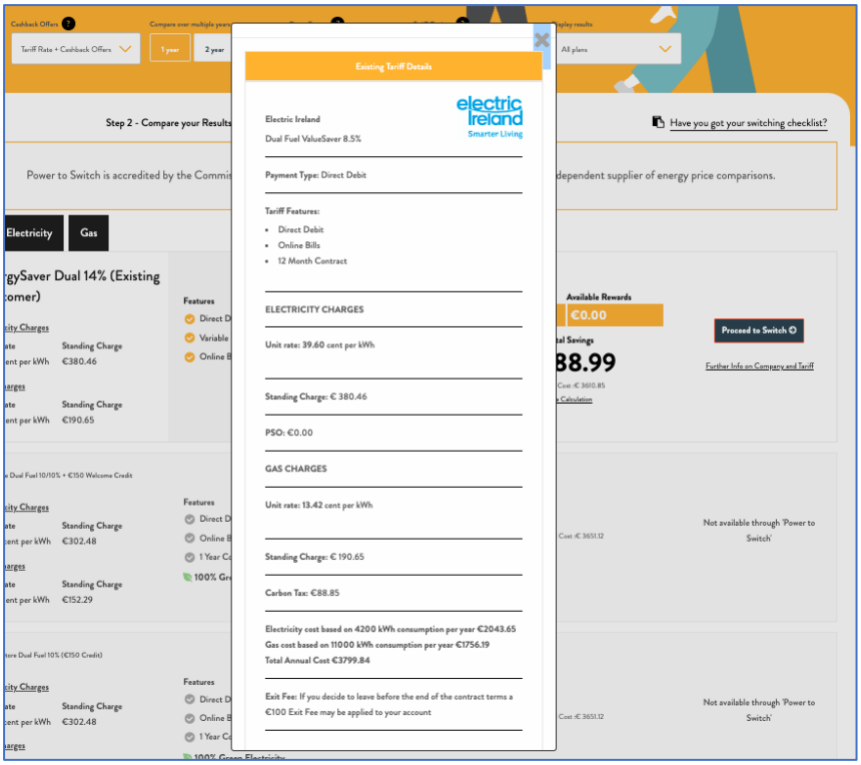
10.1 Enter Details Stage



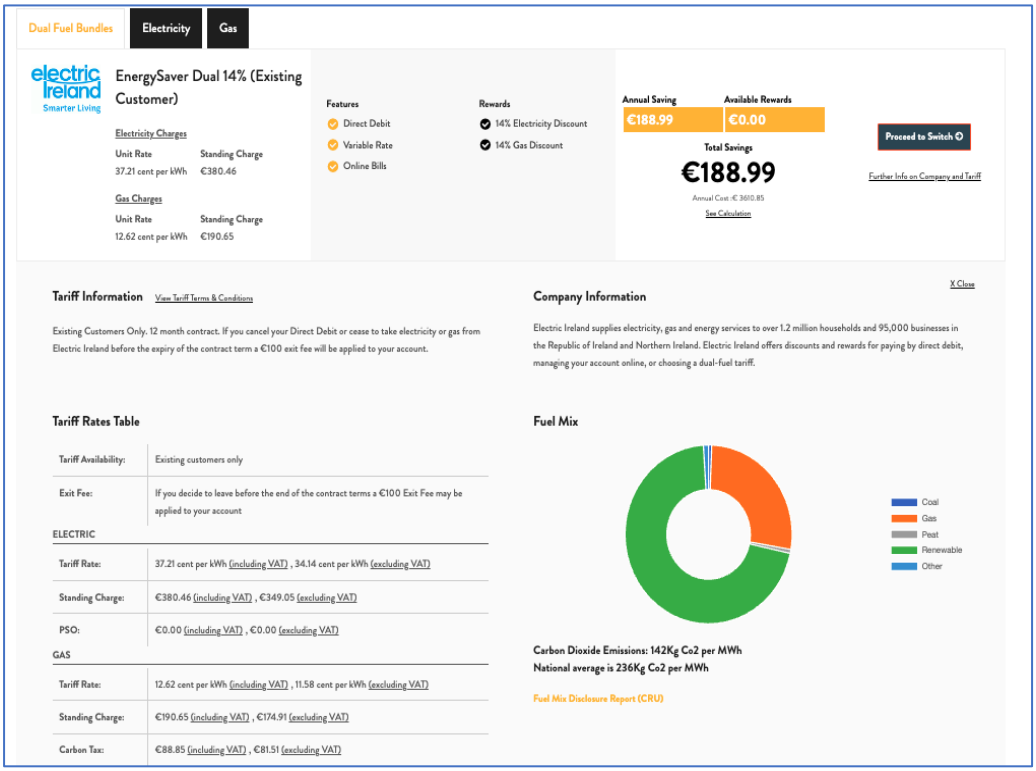
10.2 Main Results Page (top)



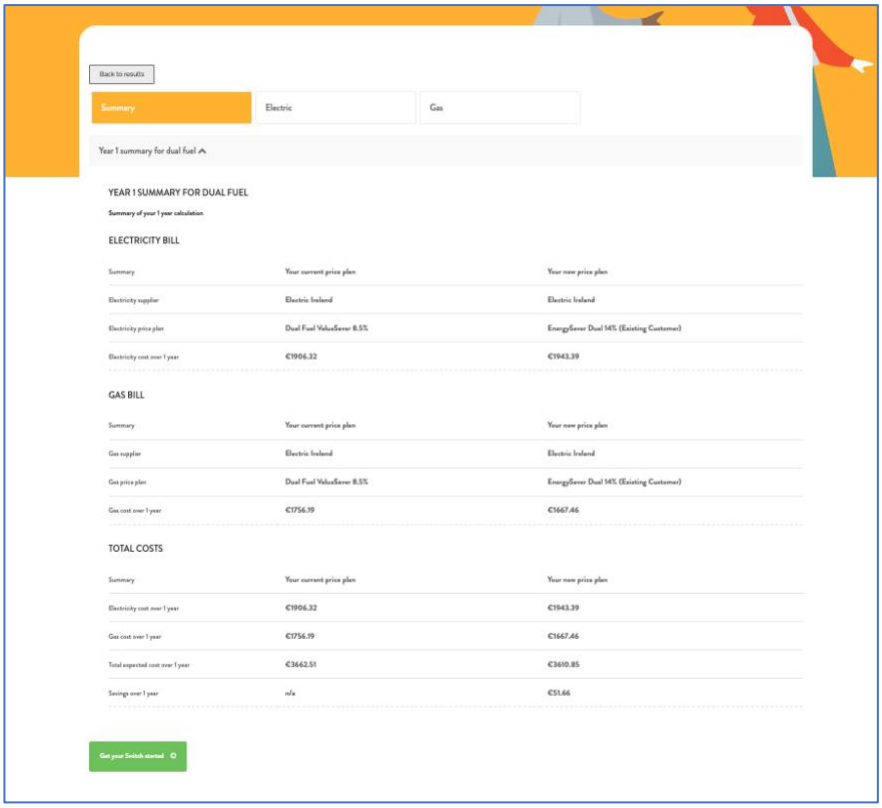
10.3 Current Tariff Details



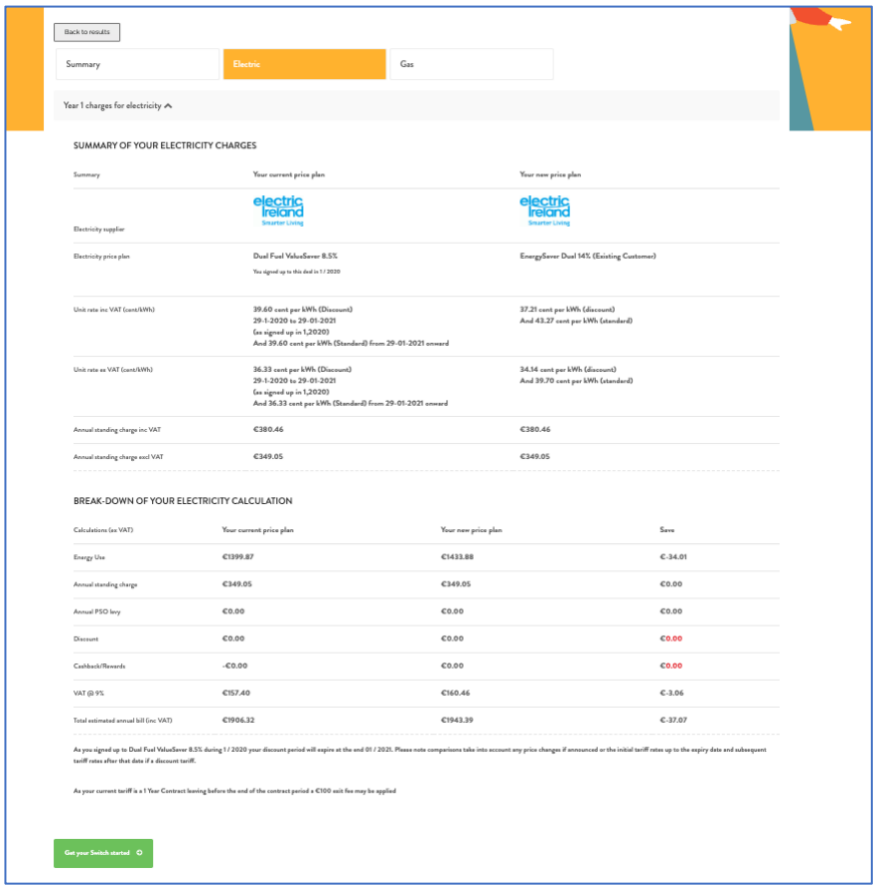
10.4 Further Info Tab



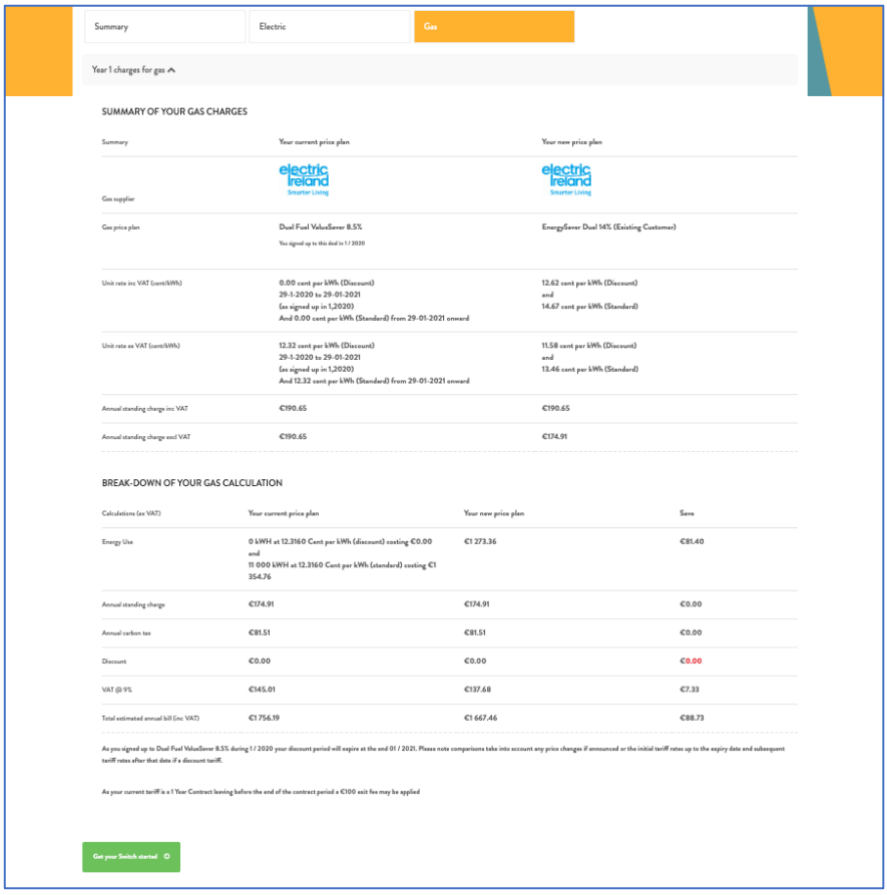
10.5 See Calculation



See Calculation: Summary



See Calculation: Electricity



See Calculation: Gas

10.6 Results Listing

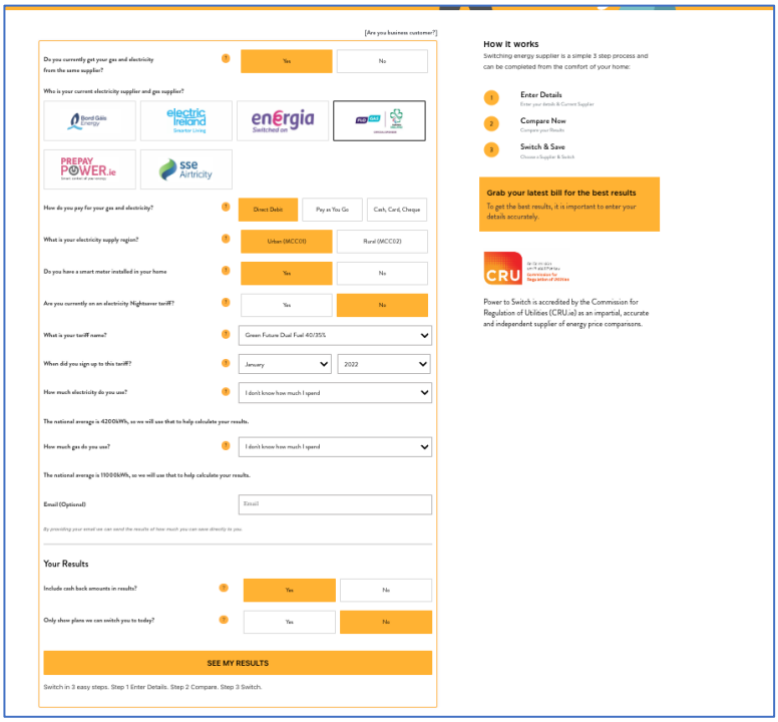
Supplier	Tariff	Fuel
Electric Ireland	EnergySaver 14% (Exisiting Customer)	
SSE Airtricity	1 Year Welcome Credit Dual Fuel 10%	
SSE Airtricity	1 Year eStore Dual Fuel 10%	Dual Fuel
Energia	Grow Dual Fuel	
Energia	Home Dual Fuel	
Bord Gáis Energy	New Dual Fuel 10/10%	
Flogas	Green Future Dual Fuel 22/22 2Year	
Prepaypower	Standard Dual Fuel	
Flogas	Green Future Dual Fuel 20/20 1Year	
Bord Gáis Energy	New Dual Fuel 8/8%	
Energia	SST Dual Fuel	
SSE Airtricity	SST Dual Fuel	
Bord Gáis Energy	SST Dual Fuel	
Flogas	Standard Dual Fuel	

(*At time of audit Power to Switch only list Standard Smart Tariffs for suppliers)

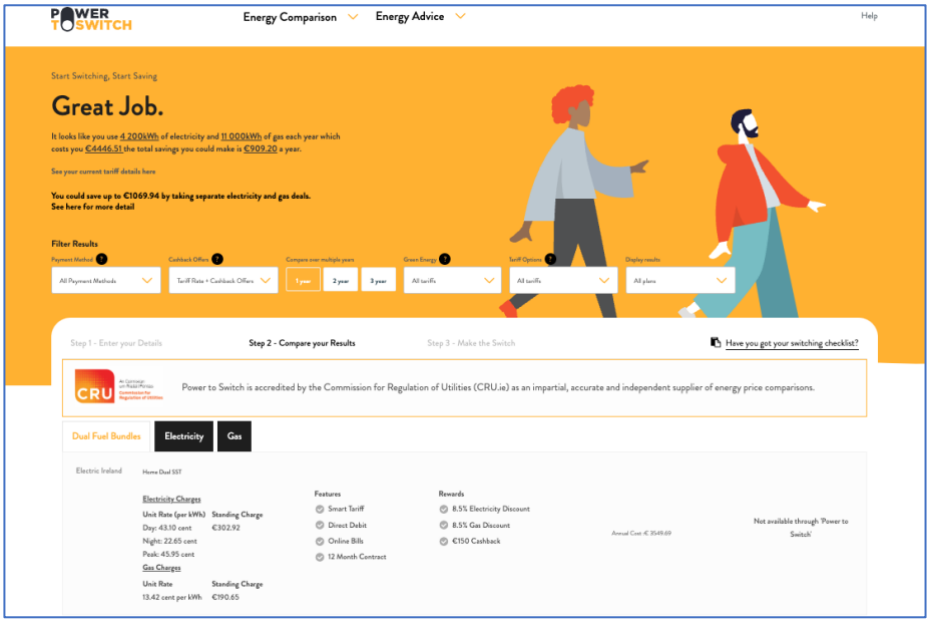
AUDIT TEST SCENARIO 11. Date: 12/10/2022 STATUS: COMPLIANT

No	Energy	Supplier	Current tariff	Supply region	Nightsaver	Smart Meter	Payment Method	Cashback	Date
11	Dual Fuel	Flogas	Green Dual Fuel 40/35%	Urban	No	Yes	Direct Debit	Yes	12/10

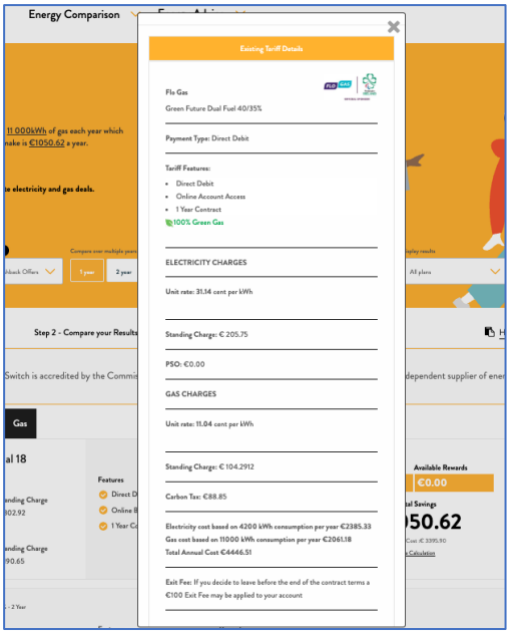
11.1 Enter Details Stage



11.2 Main Results Page (top)



11.3 Current Tariff Details



11.4 Further Info Tab

No Tariffs live / available from results page for switching to (all greyed out) so unable to select Further Info tab for any tariffs

11.5 See Calculation

No Tariffs live / available from results page for switching to (all greyed out) so unable to select See Calc tab for any tariffs

11.6 Results Listing

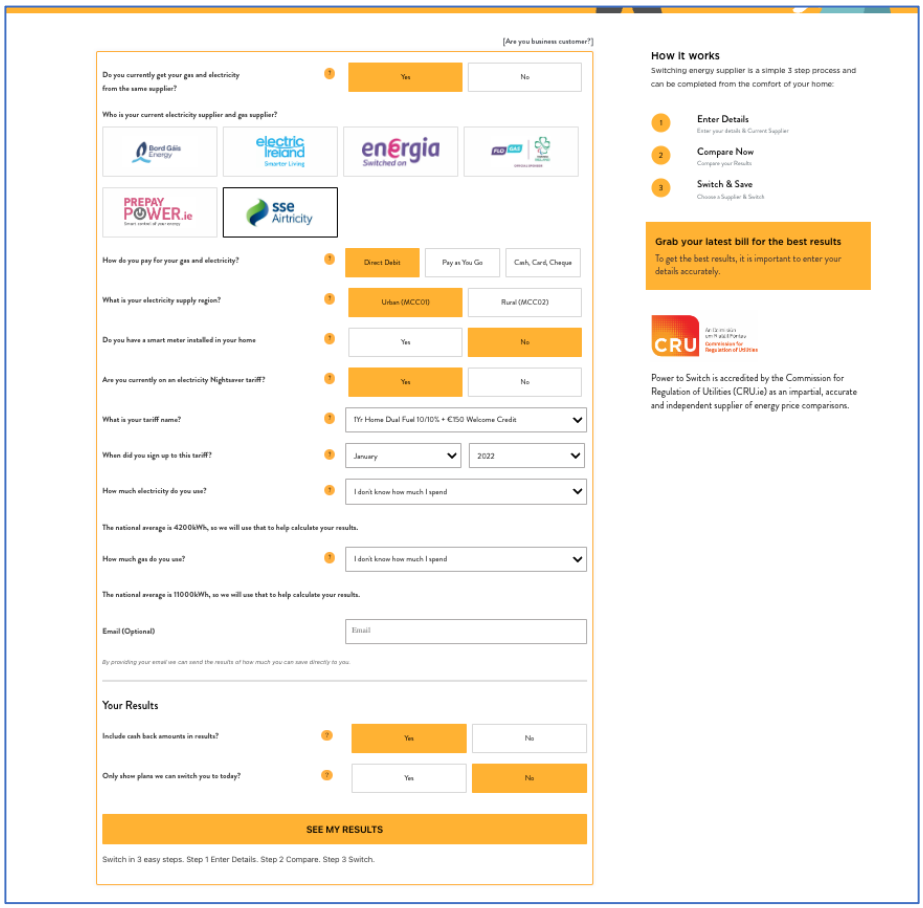
Supplier	Tariff	Fuel
Electric Ireland	Home Dual SST	Dual Fuel
Electric Ireland	Dual Fuel Valuesaver 8.5%	
PrePay Power	SST	
Pinergy	Lifestyle SST	
SSE Airtricity	1 Year Welcome Credit Dual Fuel 10%	
SSE Airtricity	1 Year eStore Dual Fuel 10%	
Electric Ireland	Dual Fuel with Green Electricity	
Energia	Grow Dual Fuel	
Energia	Home Dual Fuel	
Bord Gáis Energy	New Dual Fuel 10/10%	
Bord Gáis Energy	New Dual Fuel 8/8%	
Flogas	Green Future Dual Fuel 22/22 2Year	
PrePay Power	Standard Dual Fuel	
Flogas	Green Future Dual Fuel 20/20 1Year	
Energia	SST Dual Fuel	
SSE Airtricity	SST Dual Fuel	
Bord Gáis Energy	SST Dual Fuel	
Flogas	Standard Dual Fuel	

(*At time of audit Power to Switch only list Standard Smart Tariffs for suppliers)

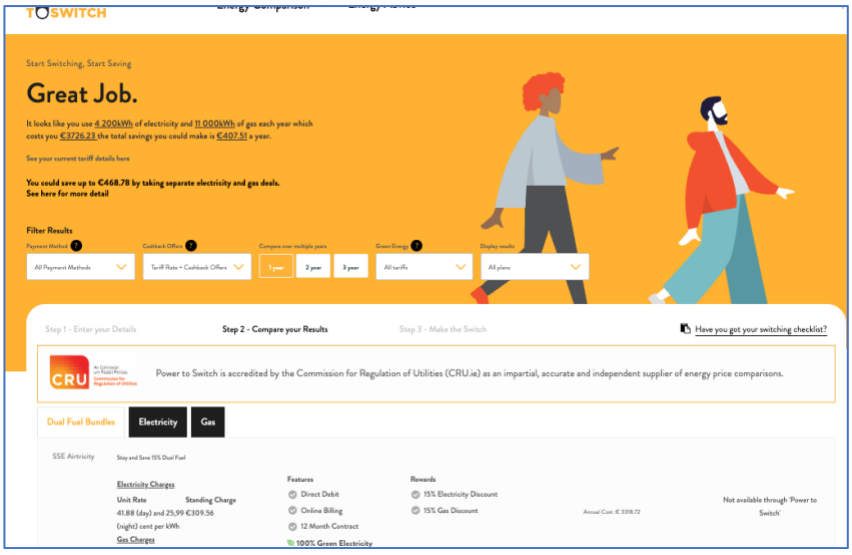
AUDIT TEST SCENARIO 12. Date: 12/10/2021 STATUS: COMPLIANT

No	Energy	Supplier	Current tariff	Supply region	Nightsaver	Smart Meter	Payment Method	Cashback	Date
12	Dual Fuel	SSE Airtricity	1 Year Dual Fuel: 10%	Urban	Yes		Direct Debit	Yes	12/10

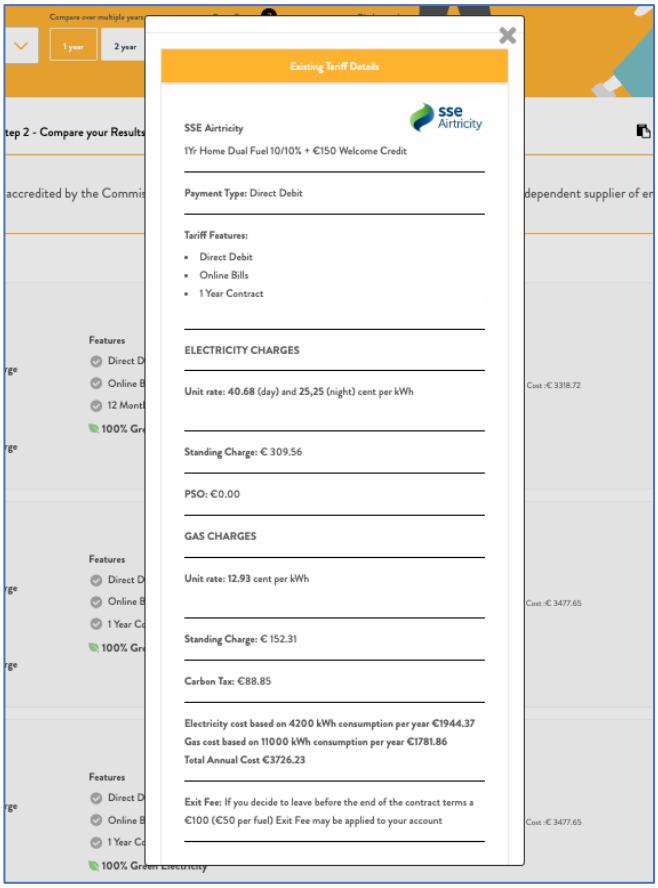
12.1 Enter Details Stage



12.2 Main Results Page (top)



12.3 Current Tariff Details



12.4 Further Info Tab

No Tariffs live / available from results page for switching to (all greyed out) so unable to select Further Info tab for any tariffs

12.5 See Calculation

No Tariffs live / available from results page for switching to (all greyed out) so unable to select See Calc tab for any tariffs

12.6 Results Listing

Supplier	Tariff	Fuel
SSE Airtricity	Stay and Save 15%	Dual Fuel
Electric Ireland	Dual Fuel Valuesaver 8.5%	
Electric Ireland	Dual Fuel with Green Electricity	
Energia	Grow Dual Fuel	
Energia	Home Dual Fuel	
Bord Gáis Energy	New Dual Fuel 10/10%	
Bord Gáis Energy	New Dual Fuel 8/8%	
Flogas	Green Future Dual Fuel 22/22 2Year	
PrePay Power	Standard Dual Fuel	
Flogas	Green Future Dual Fuel 20/20 1Year	
Flogas	Standard Dual Fuel	